



Ark: SaaS Pricing

Ark has a clear mission - to build better communities and help provide places people are proud to call home whilst helping building and property managers provide a tech enabled, customer focused experience for their residents.

| Annual Arrangement | Annual Fee |
|---|---|
| <ul style="list-style-type: none">• IOS and Android Resident App• Fully secure web dashboard• Customer Engagement Score (CES) tracking• AWS managed hosting with 99.5% uptime SLA• Encrypted document storage• Unlimited user licences• Full support from Ark's in-house engineering team• Full in-person systems training | £10 - 30 per home per year based on functionality required. |

At Ark, we value our customers' data and go to great lengths to keep the data we store secure.

Encryption: Data is protected using security features powered by Django including XSS, CSRF, and SQL injection protection using HTTPS. This application layer provides exclusive uploader access to our secure AWS S3 buckets, which are encrypted at rest.

Security: We believe that everyone has the right to feel safe in their home and that is why Ark goes to great lengths to make sure that resident and company data is stored safely and securely and that this data will never be shared without express permission.

ICO Registered: Ark is fully registered with the ICO and is an authorised data controller acting in accordance with The Data Protection Act 2018.



Offer Assumptions

Our offer includes:

- Unlimited user licences
- Full in-person training at no additional cost or incurred expense.
- Regular software updates for the duration of the contract.
- Full SLA encrypted disaster recovery

Assumptions:

- All prices do not include tax
- The client shall be invoiced annually in advance and will be due from contract signature
- Pricing information contained herein is indicative. Adjustments may be required following in-depth scoping of your needs.

**This would be pending a full assessment of the scope of works required. Typical integration cost is listed and timelines would typically be 2 - 4 weeks.*