NETBUILDER

Solution Adoption Service

G-Cloud Framework
Service Definition

Contact

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NETbuilder's Solution Adoption service ensures you utilise your new software solution efficiently. With 20 years experience in maintaining and supporting software solutions, NETbuilder can provide expert support services with an adoption roadmap including training, workshops and education to maximise your return on investment and reduce risk of low usage.

NETbuilder provides enterprise professional services including strategy, design, platform build, development, maintenance and support. We advise, manage, design, deliver and integrate. We can build Software as a Service (SaaS) solutions, deliver projects or provide expert structured teams. Many customers take advantage of our onshore ITIL ServiceDesk for ongoing support or a Managed Service.

Service Features

- ✓ Engage users through training and education workshops
- ✓ Business analysis to ensure new technologies deliver value
- ✓ Adoption schedule and technology roadmap
- ✓ Communication plan to engage stakeholders
- ✓ Dedicated adoption resource to support throughout the process
- ✓ Experienced in multiple technologies: Adobe Experience Cloud, Splunk, Hashicorp, MuleSoft, LivePerson, Tanium, PEGA, IPsoft, Quali, ServiceNow, Moogsoft, Adobe AEM
- ✓ Microsoft Office365, JIRA, AWS, Azure and GCP
- ✓ Comprehensive handover process
- ✓ Materials and process for upskilling new users

Service Benefits

- ✓ Maximise benefits and therefore return on investment from new technologies
- ✓ Eliminate risk of low usage and uptake
- ✓ Employees move from current to future state with ease
- ✓ Users enabled to make full use of new technologies

Tailored Solutions from NETbuilder's Consulting Services

NETbuilder's provide a compressive range of services designed to support your business throughout the entire lifecycle of your project. NETbuilder take pride in success and return on investment by delivering focused, best-in-class services on time and within budget.

NETbuilder's tailored solutions and services include:

Advisory Services

NETbuilder provide end to end advisory services best matched to your organisation needs, to support your people, culture, and processes throughout IT transformation programmes.

NETbuilder offer a wide range of business analysis, workshops, planning assistance, and professional services to help you get started quickly in the Digital, Lean, DevOps and Cloud computing areas. Enabling you to transform your organisation to succeed, rationalise cost, and leverage the best technology principles and processes in-house.

Professional Services

NETbuilder provide professional services throughout your technology stack. We have developed expertise in a range of product vendors and open source technologies. This puts NETbuilder in a unique position to support your entire journey, whether you need assistance with formulating a technology adoption plan or deployment strategy, through delivering high-quality applications to maintaining and managing your infrastructure. This enables business stay ahead of market trends and significantly increase their competitiveness.

NETbuilder Professional Services can offer utility expertise across a number of core skills to help design, manage and deliver discrete packages of work across a number of disciplines.

Managed Services

NETbuilder run your operations. Get the benefits of cloud computing with high-touch, end-to-end infrastructure and application management with the ability to call for change, advice and guidance 24/7*. Your team can remain focused on pursuing innovation that grows your business, while NETbuilder handle your operations and assist with rapid deployment, monitoring and scaling of applications.

*support service levels are dependent on support package agreed

Digital Services

NETbuilder help digital brands with what matters most in marketing, providing digital services that strengthen brands to successfully listen, connect and engage with your customers in the Digital world with strong expertise in customer experience, data-driven marketing, mobile app marketing and agile marketing.

We help our customers build a better foundation for their digital marketing, drive their digital maturity journeys, both technically and creatively, and publish engaging marketing campaigns with confidence, giving them a competitive advantage to lead or outperform in their market.

Pricing

This service is based on resources charged at daily rates according to the accompanying SFIA rate card in the digital market place.

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Do you have a requirement?
Call 0845 680 2083 or email gcloud@netbuilder.com to see how NETbuilder can help you deliver your next project

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