



Cribl Managed Support Service Definition

Contact

gcloud@netbuilder.com

www.netbuilder.com



Cribl NETBUILDER

Product Speciality

- ✓ Search
- ✓ Stream
- ✓ Edge
- ✓ Cloud
- ✓ AppScope

Cribl Managed Support Service Definition

NETbuilder provides world-class Cribl support services for your Cribl infrastructure, application and operations with tailored models, dedicated solutions, data and engineering support experts for Cribl, Stream, Edge, Search, Cloud, Appscope. You select the plan that adapts to your needs and we run your operations for you.

Service Features

- Flexible support levels with 24x7 helpdesk agents
- Support for Cribl inc Cribl Cloud environments and solutions
- 9x5 availability supporting your core business hours
- Dedicated Engineer
- Credits based or T&M pricing to suit your needs
- Customer Success Support

Service Benefits

- Dedicated Engineer who understands your platform environments and architecture
- Tailored pricing ensures TCO is tightly managed
- Scalable flexible engagement models to keep pace with demand
- Reduce spend on service delivery and cloud operations
- Improved quality of deployed applications optimises operations and security
- Reduce time-to-value increase value and minimises spend
- Own your platform to reduce third party spend
- Expertise on Demand supports critical use cases for seamless operations



Tailored Solutions from NETbuilder's Consulting Services

NETbuilder's provide a compressive range of services designed to support your business throughout the entire lifecycle of your project. NETbuilder take pride in success and return on investment by delivering focused, best-in-class services on time and within budget. NETbuilder's tailored solutions and services include:

Advisory Services

NETbuilder provide end to end advisory services best matched to your organisation needs, to support your people, culture, and processes throughout IT transformation programmes. NETbuilder offer a wide range of business analysis, workshops, planning assistance, and professional services to help you get started quickly in the Digital, Lean, DevOps and Cloud computing areas. Enabling you to transform your organisation to succeed, rationalise cost, and leverage the best technology principles and processes in-house.

Professional Services

NETbuilder provide professional services throughout your technology stack. We have developed expertise in a range of product vendors and open source technologies. This puts NETbuilder in a unique position to support your entire journey, whether you need assistance with formulating a technology adoption plan or deployment strategy, through delivering high-quality applications to maintaining and managing your infrastructure. This enables business stay ahead of market trends and significantly increase their competitiveness. NETbuilder Professional Services can offer utility expertise across a number of core skills to help design, manage and deliver discrete packages of work across a number of disciplines.

Managed Services

NETbuilder run your operations. Get the benefits of cloud computing with high-touch, end-to-end infrastructure and application management with the ability to call for change, advice and guidance 24/7*. Your team can remain focused on pursuing innovation that grows your business, while NETbuilder handle your operations and assist with rapid deployment, monitoring and scaling of applications. *support service levels are dependent on support package agreed

Digital Services

NETbuilder help digital brands with what matters most in marketing, providing digital services that strengthen brands to successfully listen, connect and engage with your customers in the Digital world with strong expertise in customer experience, data-driven marketing, mobile app marketing and agile marketing. We help our customers build a better foundation for their digital marketing, drive their digital maturity journeys, both technically and creatively, and publish engaging marketing campaigns with confidence, giving them a competitive advantage to lead or outperform in their market.

Do you have a requirement?

[Call 0845 680 2083](tel:08456802083) or email gcloud@netbuilder.com to see how NETbuilder can help you deliver your next project

This service is based on resources charged at daily rates according to the accompanying SFIA rate card in the digital market place.