



# Managed Support Service Pricing

## G-Cloud Framework

### Contact

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## Pricing

All services are provided by NETbuilder Consultants.

T&M pricing is outline with our SFIA Rate card.

Service subscription pricing starts at £15,000 per annum and includes 9 service credits per quarter.

Credits are consumed 3 credits for a full day of support, 2 credits per half day, 1 credit for an hour.

The service is invoiced quarterly in advance. All associated credits are to be consumed within the quarter of purchase.

Additional credits can be purchased on request, standard pricing is £2000 for 3 credits.

Credits cannot role over and expire if not used within the quarter they are purchased.

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