

Tanium Services

G-Cloud Framework

Service Definition

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Service Definition

Tanium NETBUILDER

Product Speciality

- XEM Core
- Endpoint Management
- Incident Response
- Risk & Compliance
- Digital Employee Experience

NETbuilder provides enterprise professional services including strategy, design, platform build, development, maintenance and support. We advise, manage, design, deliver and integrate. We can build Software as a Service (SaaS) solutions, deliver projects or provide expert structured teams. Many customers take advantage of our onshore ITIL ServiceDesk for ongoing support or a Managed Service.

Managed Services

NETbuilder provides world-class Tanium Managed Services for your Tanium cloud infrastructure, application and operations with tailored models, dedicated solutions and DevOps experts for all Tanium XEM Core Platform applications. You select the plan that adapts to your needs and we start running your operations for you.

Service Features

- FlexFlexible support levels with 24x7 helpdesk agents
- Support for Tanium XEM Core and self-hosted environments and solutions
- 9x5 Engineer availability supporting your core business hours
- Dedicated Engineer
- Credits based or T&M pricing to suit your needs
- Customer Success Support
- Support for Tanium XEM and Core Platform and infrastructure
- Support for Tanium XEM and Core Platform applications
- Support for Tanium XEM and Core Platform operations

Service Benefits

- Dedicated Tanium engineer who understands your platform environments and architecture
- Tailored pricing ensures TCO is tightly managed
- Scalable flexible engagement models to keep pace with demand
- Reduce spend on service delivery and cloud operations
- Improved quality of deployed applications optimises operations and security
- Reduce time-to-value increase value and minimises spend
- Own your platform to reduce third party spend
- Expertise on Demand supports critical use cases for seamless operations



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System Design & Integration

NETbuilder offers end-to-end system design and integration services for the Tanium Platform, providing full delivery lifecycle through planning, design, build, launch and support of your custom solution. We have various engagement models and an agile delivery approach that enable rapid time-to-market, high-quality solution and effective transition to BAU operations.

Service Features

- Support for the Tanium XEM Core and products.
- Deploy a structured team with certified experts and industry specialists
- Design and develop a tailored plan and product backlog
- Design your system, application, and your test and go-live strategy
- Build your end-to-end and multi-solutions UiPath Automation Cloud platform
- Build the minimum viable solution specific to the requirements
- Support UAT, go-live readiness and solution launch
- Handover solution, design and transfer business and technical knowledge
- Review the outcome and lessons learnt
- Control your end-points and gain visibility across your architecture

Service Benefits

- Execute on your multi-cloud strategy with expert industry support
- Deploy Tanium XEM Core with optimised products for business improvement
- Rapid ROI and MVP validates business cases and show value
- Iterative system design and software delivery for rapid deployment
- Change management and system testing improves agility & platform performance
- Business-as-usual from day one and continuous improvement to operations
- User Acceptance testing for increased user adoption and experience
- Increase agility through automation to improve business processes
- Streamline infrastructure from end-to-end to manage cost



Solution Assessment

NETbuilder offers an independent assessment service for the Tanium Core Platform, reporting through audit, design and plan of your strategy, process, architecture and implementation. We deliver personalised and impartial recommendations and rapid development of a tailored consolidation programme.

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The Benefits Include

- Establish an independent view of the current solution quality
- Identify bad practices and access personalised and impartial improvement recommendations
- Provides a common holistic understanding of the current landscape
- Rapidly design and develop a tailored consolidation programme
- Make an informed decision on the consolidation path to undertake
- Plan and safely approach the next steps in your journey
- Identify biggest potential opportunities for immediate return
- Focus resource and energies onto your most valuable initiatives

Delivery Capabilities

- Baseline a consolidated budget and create a financial tracking process
- Support for Tanium XEM Core and products accelerates adoption
- Deploy structured teams with certified experts to highlight optimisation opportunity
- Review your Tanium strategy, processes, architecture and implementation
- Analyse current estate from a holistic view for full visibility
- Report on findings and provide recommendations enhance your investment
- Tailored target and transitioning states for optimum performance and value
- Develop a high-level consolidation plan and cost model



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Tailored Solutions from NETbuilder's Consulting Services

NETbuilder's provide a compressive range of services designed to support your business throughout the entire lifecycle of your project. NETbuilder take pride in success and return on investment by delivering focused, best-in-class services on time and within budget.

NETbuilder's tailored solutions and services include:

Advisory Services

NETbuilder provide end to end advisory services best matched to your organisation needs, to support your people, culture, and processes throughout IT transformation programmes.

NETbuilder offer a wide range of business analysis, workshops, planning assistance, and professional services to help you get started quickly in the Digital, Lean, DevOps and Cloud computing areas. Enabling you to transform your organisation to succeed, rationalise cost, and leverage the best technology principles and processes in-house.

Professional Services

NETbuilder provide professional services throughout your technology stack. We have developed expertise in a range of product vendors and open source technologies. This puts NETbuilder in a unique position to support your entire journey, whether you need assistance with formulating a technology adoption plan or deployment strategy, through delivering high-quality applications to maintaining and managing your infrastructure. This enables business stay ahead of market trends and significantly increase their competitiveness.

NETbuilder Professional Services can offer utility expertise across a number of core skills to help design, manage and deliver discrete packages of work across a number of disciplines.

Managed Services

NETbuilder run your operations. Get the benefits of cloud computing with high-touch, end-to-end infrastructure and application management with the ability to call for change, advice and guidance 24/7*. Your team can remain focused on pursuing innovation that grows your business, while NETbuilder handle your operations and assist with rapid deployment, monitoring and scaling of applications.

*support service levels are dependent on support package agreed

Digital Services

NETbuilder help digital brands with what matters most in marketing, providing digital services that strengthen brands to successfully listen, connect and engage with your customers in the Digital world with strong expertise in customer experience, data-driven marketing, mobile app marketing and agile marketing. We help our customers build a better foundation for their digital marketing, drive their digital maturity journeys, both technically and creatively, and publish engaging marketing campaigns with confidence, giving them a competitive advantage to lead or outperform in their market.

Pricing

This service is based on resources charged at daily rates according to the accompanying SFIA rate card in the digital market place.