

# Project Management Office (PMO)

## **G-Cloud Framework**

Service Definition

## Contact

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## **Project Management Office Service Definition**

**Project Management Office NETBUILDER** 

NETbuilder's Project and Programme Management (PMO) service provides a tailored approach to ensure delivery success at scale. Underpinning this service are delivery frameworks which can be tailored to match technology solutions based on your requirements. Our heritage in delivering complex digital transformation programmes will perfectly compliment your existing PMO.

NETbuilder provides enterprise professional services including strategy, design, platform build, development, maintenance and support. We advise, manage, design, deliver and integrate. We can build Software as a Service (SaaS) solutions, deliver projects or provide expert structured teams. Many customers take advantage of our onshore ITIL ServiceDesk for ongoing support or a Managed Service.

### Service Features

- ✓ Project leadership using Agile or Prince2 methodologies
- ✓ Ownership of the end-to-end delivery process, including managing 3rd parties
- ✓ Documented delivery process
- ✓ Identification of stakeholders, their needs, goals and priorities
- ✓ Effective communication and collaboration
- ✓ Transition and change management through effective project management
- ✓ Reporting dashboards and metrics that aid strategic insight
- ✓ Project handover management, mentoring and coaching
- ✓ Rigorous programme and project management delivery solutions

## Service Benefits

- ✓ Ensure projects are delivered on time and on budget
- ✓ Matching business requirements against existing PMO
- ✓ Transparency on project health, finances and timeline
- ✓ Delivery centric approach ensuring a focus on ROI
- ✓ Provide robust project governance, planning, reporting and control
- ✓ Effective stakeholder community engagement
- ✓ Full Risk management, including pro-active mitigation to limit exposure
- ✓ Embedding project and technology knowledge across the team



#### Tailored Solutions from NETbuilder's Consulting Services

NETbuilder's provide a compressive range of services designed to support your business throughout the entire lifecycle of your project. NETbuilder take pride in success and return on investment by delivering focused, best-in-class services on time and within budget.

NETbuilder's tailored solutions and services include:

#### **Advisory Services**

NETbuilder provide end to end advisory services best matched to your organisation needs, to support your people, culture, and processes throughout IT transformation programmes.

NETbuilder offer a wide range of business analysis, workshops, planning assistance, and professional services to help you get started quickly in the Digital, Lean, DevOps and Cloud computing areas. Enabling you to transform your organisation to succeed, rationalise cost, and leverage the best technology principles and processes in-house.

#### **Professional Services**

NETbuilder provide professional services throughout your technology stack. We have developed expertise in a range of product vendors and open source technologies. This puts NETbuilder in a unique position to support your entire journey, whether you need assistance with formulating a technology adoption plan or deployment strategy, through delivering high-quality applications to maintaining and managing your infrastructure. This enables business stay ahead of market trends and significantly increase their competitiveness.

NETbuilder Professional Services can offer utility expertise across a number of core skills to help design, manage and deliver discrete packages of work across a number of disciplines.

#### **Managed Services**

NETbuilder run your operations. Get the benefits of cloud computing with hightouch, end-to-end infrastructure and application management with the ability to call for change, advice and guidance 24/7\*. Your team can remain focused on pursuing innovation that grows your business, while NETbuilder handle your operations and assist with rapid deployment, monitoring and scaling of applications.

\*support service levels are dependent on support package agreed

#### **Digital Services**

NETbuilder help digital brands with what matters most in marketing, providing digital services that strengthen brands to successfully listen, connect and engage with your customers in the Digital world with strong expertise in customer experience, data-driven marketing, mobile app marketing and agile marketing.

We help our customers build a better foundation for their digital marketing, drive their digital maturity journeys, both technically and creatively, and publish engaging marketing campaigns with confidence, giving them a competitive advantage to lead or outperform in their market.

#### **Pricing**

This service is based on resources charged at daily rates according to the accompanying SFIA rate card in the digital market place.

## Project Management Office **NETBUILDER**

### Do you have a requirement?

Call 0845 680 2083 or email gcloud@netbuilder.com to see how NETbuilder can help you deliver your next project

