



# Managed Detection and Response (MDR)

SERVICE DOCUMENT

## **Service Description**

Cymbalstream delivers 24/7 monitoring and response software designed to detect, investigate, and mitigate cyber threats across networks, endpoints, and cloud environments. Combining advanced security technology, threat intelligence, and expert-driven workflows, our platform enables organisations to proactively hunt for threats and respond to incidents across their IT infrastructure.

## **Service Features**

- 24/7 Security Operations Centre (SOC) staffed by certified security analysts
- Threat hunting and proactive threat detection capabilities
- Security Information and Event Management (SIEM) technology
- Integration with existing security tools and platforms
- Automated threat containment and response actions
- Customisable detection rules and analytics
- Comprehensive reporting and dashboards
- Vulnerability management and user behaviour analytics (optional)

## **Service Benefits**

- Improved threat detection and response capabilities across the entire IT environment
- Access to specialised cybersecurity expertise and threat intelligence
- Reduced risk of successful cyber-attacks and data breaches
- Ability to focus internal resources on strategic initiatives
- Cost-effective alternative to building an in-house SOC
- Compliance with industry regulations and security standards
- Enhanced visibility and control over security operations

By partnering with Cymbalstream, organisations can effectively detect and respond to advanced cyber threats while optimising their security operations and maximising the value of their cybersecurity investments