# **Agile Spiral**

Service Definition Document

## Who we are

At Agile Spiral, we're more than just a consultancy – we're your partner in the journey of digital transformation.

Passionate about empowering organizations to embrace digital change seamlessly, we provide expertise and tools for success. With a commitment to excellence, we ensure every project is executed with care, aligning with government standards and user-centric design principles.



# What we do

At Agile Spiral, we pride ourselves on offering comprehensive solutions and expert guidance tailored to your unique needs. Here's an overview of the services and support we provide:

#### **End-to-End Solutions**

Our people excel in delivering end-to-end services, seamlessly managing projects from discovery to live deployment. Whether it's navigating through the stages of discovery, alpha, beta, or live services, we have the expertise to drive success at every step.

## **Flexible Support**

We provide flexible support options tailored to your ongoing projects, ensuring smooth progress and optimal outcomes every step of the way.

## **Integration and Collaboration**

We're happy to integrate seamlessly with your internal teams and other suppliers, working together to achieve common goals within your budget and timeline.



## **Service**

We offer solutions tailored to support you through every phase of your digital service development. Our consultants bring expertise in a variety of fields including development, infrastructure, product management, data science, content strategy, user research, user experience, coaching and support, ensuring a holistic approach to your digital needs.

### **Features**

- Business analysis for cloud initiatives
- Agile development and support of web applications
- Continuous user-centric approach
- Preparation and support for GDS assessments
- Infrastructure architecture, design and implementation
- Data analytics and data insights
- Content design
- Discovery, Alpha, Beta, Live phases
- Product and Delivery management

#### **Benefits**

- Ensures alignment with business goals and cloud capabilities
- Smooth and strategic transition to cloud platforms
- Enhances user satisfaction and service continuity
- Leverages web standards for robust application development
- Aligns with Government and GDS standards
- Empowers your team with expert knowledge and skills
- Improves citizen engagement and service delivery
- Unlocks insights through data analysis
- Streamlines workflows, speeding product launch and improving market responsiveness.

# **Contact details**



info@agilespiral.com 07515602112