

Qnetix

Your Trusted

Technology Solutions and
Services

Partner

Pricing

G-Cloud

Lot 3

Cloud Support

Cloud

Modernise

Infrastructure

Consolidate

Data

Accelerate

Security

Protect

Monitoring

Optimise

PRICING OVERVIEW

This pricing document aims to provide a complete and full breakdown of the services and associated commoditised pricing within the Digital Marketplace and G-Cloud.

Our pricing approach is supported by a desire to allow buyers to be able to self-price solutions according to their requirements as a key tenet of the Digital Marketplace. Where this is not possible, we have provided individual itemised pricing and SFIA day rates to allow buyers to understand the type of charges to expect in the delivery of the service offering.

PROJECT BASED PRICING

For any project we would aim to agree in advance with the customer what level of supporting resource is required. Using the blend of resource and the SFIA rates this would then enable us to determine the overall charge.

SOFTWARE AND TOOLS PRICING

Where additional software is required, Qnetix will work with the buyer to determine the optimal strategy for sourcing these licenses.

AS-A-SERVICE PRICING

Service pricing will be agreed based on agreed volumetric and as defined in the relevant service description.

SERVICE DESK

Service pricing will be agreed based on agreed volumetric and as defined in the relevant service description.

Service Desk, excluding Monitoring, 24x7

- £20, per user, per month
- Includes onboarding
- Minimum 50 users
- Minimum 12 months contract

Service Desk, excluding Monitoring, Mon-Fri 8.30- 18.30

- £14, per user, per month
- Includes onboarding
- Minimum 50 users
- Minimum 12 months contract

RESOURCE BASED PRICING

The pricing for all projects and services will be based on the individual SFIA rate card which lists the applicable prices for those services. The rate card gives the 'day rate' for resources at each skill category and responsibility level.

Qnetix SFIA Rate Card:

	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	470	420	480	410	400	400
2. Assist	564	504	576	492	480	480
3. Apply	677	605	692	591	576	576
4. Enable	813	726	831	710	692	692
5. Ensure, advise	976	872	998	852	831	831
6. Initiate, influence	1172	1047	1198	1023	998	998
7. Set strategy, inspire, mobilise	1407	1257	1438	1228	1198	1198

- Working day: 8 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:00pm Monday to Friday (unless specifically agreed otherwise)
- Travel, mileage subsistence: Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- Mileage: As for travel, mileage subsistence
- Professional indemnity insurance: included in day rate

TERMS AND CONDITIONS

- Qnetix Terms and Conditions Apply
- Pricing in GBP, all charges are exclusive of VAT.