



Maverick Partners

Service Definition Document Cloud Innovation

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Service Description

Innovation is crucial for organisation growth and evolution. If supported correctly innovation can drive positive change and speed and scale. Maverick Partners provide talent to help organisations harness internal innovation capabilities. We help identify, prioritise, incubate and exploit opportunities to innovate and deliver cloud solutions.

Service Features

- Use innovation to positively review and iterate working practices
- Create a sustainable innovation pipeline to drive organisation growth
- Use innovation to drive cultural change and thinking across organisations
- Provide rapid prototyping to showcase ideas and qualify thinking
- Define innovation strategy that supports business, digital and technology goals
- Support organisations with access to broader industry innovation thinking
- Develop innovation capabilities and implementation of innovation processes and frameworks
- Collaborate with organisations to develop business cases to support innovation
- Deliver innovation design thinking and user centric workshops
- Challenge existing thinking, ways of working & processes

Service Benefits

- Reduce longer term development and delivery risk
- Reduce time-to-market for products and features
- Create measurable outputs throughout the product lifecycle
- Develop a culture of innovation embracing cutting-edge technology
- Use innovation to scale business and think differently
- Help develop self sustaining organisation innovation teams
- Use innovation to reduce reliance on external partners
- Use innovation to drive agile mindsets and ways of working
- Embrace fail fast thinking to reduce cost and improve outcomes

Appendix 1

Service Planning

Maverick Partners support Clients to ensure projects and programmes have the right planning in place to drive successful delivery. Our service offering is flexible to fit with our client's existing delivery lifecycle and includes:

- Define northstar vision and mission of project with leadership and stakeholders
- Strategy (e.g. business, technical, architecture and data) and business case creation
- Agile led cloud planning and delivery
- High level and low-level planning control
- Business analysis (data and user centric design)
- Operating model development (return on investment)
- Manage benefits across the full project lifecycle
- Backlog management and refinement services

Set up and Migration

Maverick Partners offer a range of services to help organisations setup or build out: cloud capability and cloud migration. These services include:

- Strategy (e.g. business, technical, architecture and data) and business case creation
- Analysis and assessment of as-is and desired to-be state
- Selection of best suited delivery methods, people, technology, processes and data
- Full deliverables of required artefacts, depending on need (e.g. planning, risks and mitigation, architecture, testing, training, service management)
- Execute service setup and/or migration
- Monitoring and continuous improvements

Maverick Partners have extensive and proven experience delivering complex technological projects to exacting standards whilst hitting budget and timelines constraints. This includes: planning, delivering, migrating and implementing cloud-based capabilities via appropriate people, processes, technologies and delivery methods.

Quality Assurance & Performance Testing

Maverick Partners work with our Clients to create quality assurance frameworks and establish performance testing levels. We help Clients develop strategies and deliver tests for quality assurance and performance testing. Our testing approach covers all variations of testing including system integration testing, unit testing, operational acceptance testing and user acceptance testing. We employ a risk-based approach to quality assurance and testing, mitigating risk early through appropriate, proportional use of the testing resource throughout the software development lifecycle and where possible work within organisations established testing frameworks and processes.

Training

Maverick Partners offer a range of flexible training services tailored to support Clients specific requirements. Our approach to training development includes:

- Training needs assessment
- Develop training roadmap and content relevant to training needs
- Define individual & group training plans
- Train the trainer to help scale training within our Client's organisation
- Ongoing training content review