Cyber Risk Assessment
Service Definition

G-Cloud 14

Service *Description*

VIZST TECHNOLOGY

Summary

Vizst Technology's Cyber Risk Assessments identify and analyse your cyber security risks, with advice and recommendations for mitigations. Powered by Ignition Technology we use leading tools from Axonius, BeyondTrust, RiskRecon and AppOmni to identify gaps and enable proactive remediation.

Our customer focused design, delivery and support together with practical technology expertise will help elevate your organisation.

As a trusted a partner, our collaborative and open working ensures our team becomes an extension of your team.

Features

- Remediation of security gaps before a cyber breach becomes reality
- Comprehensive report on your cyber security postures
- Connect via read-only API to in scope applications
- Asset management
- Email security
- Assess privileged access
- Cloud application security
- Review your external attack surface
- Identify exposed credentials

Benefits

- External validation of your cyber hygiene
- Enable proactive remediation of security gaps
- Lightweight, light touch, affordable security assessment in just 6 weeks
- Comprehensive report on your cyber security postures
- Improve Cyber insurability and demonstrate compliance

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Why *Vizst*

ISO 27001, ISO 9001, ISO 14001 & Cyber Essential Plus

ITIL 4 Aligned UK Based Service Desk

Supplier to NHS, Higher Education, Local & Central Government

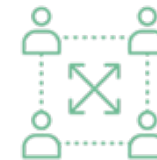Partnerships with Leading Vendors

Flexible Delivery and Support Models to Meet Your Needs
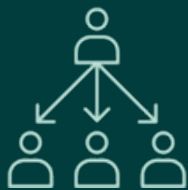
Comprehensive Business Continuity Plans and Procedures

Vendor Certified Tier 1- 3 Engineers

Collaborative Working and Open Communication Channels from Service Desk to CEO

Onboarding *Support*

Project Initiation → Discovery → Design /Roadmap → Validation → Pre-Staging /Assessment → Deployment /Operational → UAT /Delivery Assurance → Handover & Go Live

PRINCE2 accredited Project Managers

Open and regular communication

Single point of contact for delivery

Standard project methodology

Sector experience e.g. term time, clearing, NHS emergencies

Experienced in Public Sector deployments

Successful delivery within NHS, Higher Education, Local and Central Government

*Optional Services

After Sales *Support*

Named Account Manager

Named Service Delivery Manager

Vendor Certified Tier 1-3 Support Engineers

UK Service Desk.

Remote and onsite support available.

Packages from Break/Fix to 24/7 Fully Managed Service

Real-time Ticket Tracking

Scheduled Service Reports

Regular Service Reviews

Proactive Monitoring

Preventative Maintenance

Vizst *Service Options*

	Vizst *Aware*	Vizst *Core*	Vizst *Apply*
CORE SUPPORT HOURS	Business Hours Mon-Fri	Business Hours Mon-Fri	Business Hours Mon-Sun
LEVEL OF SUPPORT	Break Fix Device Support	24x7	24x7 with enhanced monitoring
OUT OF HOURS SUPPORT	Yes	Yes	Yes
		MOST POPULAR	

Standard Response Times from 30mins (P1) to 4 hours (P4). Bespoke SLAs available.

Offboarding & *Exit*

Access to relevant data/information

Appropriate access for a new provider

Novation of any outstanding agreements

Defined exit process including exit period and documented exit plan

GDPR

Retention and secure destruction of personal/confidential data in line with GDPR and Data Retention policies.

*Optional Services

A *fresh approach* to IT Services

Vizst Technology are a privately owned, UK-based technology partner, supporting SMEs, enterprises and public sector organisations with technologies and strategies to enable and improve business performance.
From networking and cyber security to audio visual and meeting room solutions, we provide full-service, innovative IT strategies that simplify complexity and reduce stress for our customers.
We look to challenge the IT industry with our Trusted Partnership approach to relationships, delivering strategy, vision and accountability aligned to our client's vision and plans.

Jisc   HM Government G-Cloud Supplier   CYBER ESSENTIALS PLUS   JOSCAR REGISTERED   ISO 9001 QUALITY MANAGEMENT   ISO 14001 ENVIRONMENTAL MANAGEMENT   ISO 27001 INFORMATION SECURITY MANAGEMENT

Don't just take *our word* for it

Your *trusted* technology partner

To find out how you can benefit from our Cyber Risk Assessment service, please email sales@vizst.com or call us on 03333 442204