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Service Definition Document

Enterprise and Solution Architecture

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Summary

Traverse Digital provides consultancy services to support digital transformation. We can lead design activities in Enterprise and Solution architecture disciplines. Our specialism is the application of architecture best practice within the health and care domain.

These services can be provided alongside human-centred and service design activities. It is key to align the provision of technical solutions with the understanding of problems to be solved and benefits to be realised by engaging with users and other stakeholders.

Service features

- Enterprise architecture and strategy
- Solution architecture and system design
- Information architecture
- Architecture modelling and visualisation
- Human-centred design, user research and service design
- Agile software development methodologies
- Architecture principles, standards and design patterns
- Clinical safety assurance support
- Procurement and tender support
- Supplier management and technical liaison
- Non-functional requirements assurance

Architecture Practice

We ensure that enterprise and solution architecture activities are delivered alongside other disciplines and are clearly linked to user research and discovery activities. This ensures that problems are well-defined and solutions are designed to address them. Non-functional requirements are also managed alongside related stakeholders and addressed in solution designs.

During development phases, it is key to maintain links between problem definitions, functional stories and design decisions. We work closely across teams to ensure that any solution design decisions are reflected in both functional and non-functional deliverables with clear traceability.

In addition, enterprise architecture activities ensure that solution capabilities are well understood in the context of the organisation's strategic objectives. Transition and target states are clearly represented and communicated to the business.

Service benefits

- Ensuring that user problems are well researched and understood
- Clarifying problem definitions and areas of improvement to target
- Designing appropriate systems and capabilities to eliminate pain points
- Sharing knowledge across teams and effectively communicating technical concepts
- Reduce costs by optimising user workflows
- Reduce time wasted by optimising system usability

Consultant credentials

Our consultants hold the following professional accreditations:

The Open Group:

- TOGAF 9 Foundation
- ArchiMate 3 Foundation
- ArchiMate 3 Practitioner

BCS, The Chartered Institute for IT:

- Practitioner Certificate in Enterprise and Solution Architecture
 - Intermediate Certificate in Enterprise and Solution Architecture
 - Practitioner Certificate in Business Analysis Practice
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