

ITogether Service Definition Document – Penetration Testing

Detailed Description

ITogether offers penetration testing services conducted by CREST-certified professionals to assess the security of IT systems. This service simulates realistic cyber-attacks to identify vulnerabilities in network, applications, and systems, providing businesses with a clear path to enhance their cyber resilience.

Business Benefits

- **Network Penetration Testing:** Comprehensive assessment of internal and external network security.
- Application Penetration Testing: In-depth testing of web and mobile applications to uncover security flaws.
- Wireless Security Testing: Examination of wireless networks to detect encryption weaknesses and vulnerabilities.

Standard Service Components

- **Penetration Testing Report:** A comprehensive document detailing identified vulnerabilities, exploitation results, and remediation guidance.
- **Executive Summary:** A high-level summary of findings and strategic recommendations.
- **Technical Review Meeting:** A session with stakeholders to discuss the findings and next steps.

Service Exclusions

Anything not specifically included as part of the initial scoping exercise

Standard Support Services

8x5 support, Monday to Friday 9am to 5pm

Assumptions

Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

| Name | Role | Tel | Email |
|------------|------------------|---------------|---------------------|
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