

## G-Cloud 14

Service Definition for Managed Cyber Services



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## About Us

Mondas is a cyber security consultancy that provides advanced threat protection services: we can minimise your cyber risk, protect your privacy, and ensure compliance so you can focus on what you do best.

Whether you need to overhaul your security processes and technologies or have a specific project that needs support, we can deliver on time and budget.

We are accredited with the following certifications:



## Our Mission

Our mission is simple: We want to provide the same high-end security service that large corporations have been benefiting from for years, but at a price point that opens up the market to a much larger audience. By combining our expertise in planning and design with modern cloud-based technologies and a team of talented information security professionals, we have created a range of services that does exactly that.

## Service

### Security Operations Centre (SOC) & SOC as a service

## Summary

Our SOC team supports operations throughout the entire incident response lifecycle. Before undergoing remediation, the threat must first be detected, investigated, and responded to. Depending on your business preference, our analysts can remediate these threats for you.

Once an alarm is detected that requires attention, our SOC team will follow agreed-upon playbooks to remediate and contain the threat. This may be to isolate a machine from the network or roll back systems to a safe state at any time of the day or night. No input is necessary from our customers, and a follow-up report summarising the incident will be sent.

## Features

### SIEM and Log Management

Our extensive reporting systems gives organisations the ability to correlate, analyse, and securely store any event data from the entirety of their network.

### Asset Discovery

Our comprehensive solution will scan an organisation's network and provide unique reports to show exactly who and what is connected to their environment.

### Vulnerability Management

Mondas' in-depth Vulnerability Management tools allow organisations to identify, classify and mitigate any cyber threats to their assets across their entire network.

### Intrusion Detection

Our dedicated Intrusion Detection and Response tool provides organisations with built-in host, network, and cloud intrusion detection technologies to detect and respond to threats faster.

## Endpoint Detection and Response

Our extensive EDR security solution will continuously monitor your organisation's endpoints in the cloud and on-premise. This will detect any threats or changes to critical files, giving you greater peace of mind.

## Behavioural Monitoring

Mondas' User Behavioural Analytics (UBA) allows organisations to track actors and assets within their environments. This will identify and alert them to suspicious behaviour, user activities, or compromised systems.

## Dark Web Monitoring

We check your corporate identity, employee, user, and customer credentials against the largest breached datasets to identify stolen passwords before cybercriminals can use them.

## Security and Compliance Reporting

Mondas' system provides purpose-built, customisable reports that meet regulation standards and compliance frameworks

## Benefits

### Dedicated team of security experts

Your business will benefit from the guidance and expertise of a dedicated security team.

### Efficient Resource Allocation

You will be able to focus solely on supporting your business operations while we protect you from threats.

### Reduction of risk

Our Managed SOC combines our various services to provide a comprehensive cyber security coverage. Our analysts can detect and respond to even the most advanced threats.

### Rapid threat detection and response

Our analysts will monitor your environment 24x7x365, so any threats to your business will be detected and remediated in real-time.

## **Cost effective**

Our Managed SOC service combines our most popular services into one cost effective package, and offers an attractive alternative to managing cyber threats internally.

## **Improves cyber insurance coverage eligibility**

Our Managed SOC service improves cyber insurance coverage eligibility by mitigating business risks and guaranteeing continuous threat detection.

## **Secure remote working environments**

Our Managed SOC service effectively ensures that your networks remain secure regardless of remote working environments.

## **Proactive mitigations**

Our SOC team leverages the knowledge they gain from monitoring suspicious activities to produce policies and strategies that help prevent future attacks.

## Service

### Managed SIEM Service

## Summary

Mondas' managed SIEM will enhance your business' cyber security posture by giving you 24x7x365 security monitoring and alerting capabilities across your entire organisation, and centralising all logs within a single pane of glass view.

Our managed SIEM service ensures a scalable SIEM platform which will be continuously fine tuned to specific use cases in order to ensure effective management and maintenance of the SIEM.

## Features

### Real-Time Threat Detection

We will identify potential security threats in real-time, using advanced analytics and tailored correlation rules. These will ensure we respond quickly to minimise the impact of any security incidents.

### Incident Response and Remediation

Mondas will forensically investigate security alerts that are generated within the SIEM to determine its source. We will then provide remediation advice and guidance to mitigate any issues that have been highlighted.

### Integrated Threat Intelligence

Our managed SIEM incorporates all the leading threat intelligence feeds, in order to enrich and validate the latest emerging threats across the cyber landscape. This will give you proactive defensive capabilities.

### Customised Alerts and Notifications

We work with our customers to ensure alerts and rules are customised to suit your businesses risk tolerance and operational requirements. This will keep false positives at a minimum, and focus on providing notifications for real threats within your environment.

## Benefits

### Fast Deployment

SIEM solutions can be deployed and configured into your IT environment within hours, with no effect on your normal operations.

### Complete Visibility

SIEM solutions will centralise all logs generated from your security tools within your entire IT environment into one single pane view, giving you complete visibility.

### Dedicated Team of Security Experts

You will benefit from the expertise of a dedicated team of security professionals who are experienced in a wide range of domains.

### Reduction of Risk

Having a managed SIEM to monitor your IT environment around the clock will substantially reduce the risk of your business falling victim to a cyber attack.

### Cost Savings

Outsourcing your SIEM solution to a specialist provider will reduce the expense required to hire, train and retain an in-house information security team.

### Efficient Resource Allocation

With a team of experts managing your threat environment, your personnel will be able to focus on ongoing business initiatives.



## Service

### Vulnerability Management Service

## Summary

Mondas' vulnerability management programme is tailored to your organisation, and will keep your network safe from internal and external vulnerabilities. Utilising our highly skilled experts who work with the latest vulnerability scanning tools allows you to prioritise and manage your cyber risks, quality and compliance.

## Features

### Identify

Identify, discover, and target each asset that will be included within the vulnerability assessment.

### Prioritise

Once each asset has been discovered, agree and assign a value to each one, which will be based upon its impact or criticality to your business.

### Assess

Our team will conduct the vulnerability scan based on the assets that we have discovered. We will create executive reports to ensure that all assets have been scanned properly, and provide us with results.

### Remediate

After reviewing the vulnerability reports, we will agree on a strategy for remediating the identified vulnerabilities, or in some cases accept the risk posed by a vulnerability.

### Reassess

Once the vulnerabilities have been remediated, we will ensure that all threats have been eliminated. This will show that the mitigation strategies we implemented are working.

### Improve

Our team will then look for ways to improve and further protect your network against the latest threats. We will continuously review the vulnerability management process to ensure that it is driving maximum value.

## Benefits

### Regular Reporting and Remediation

Running regular vulnerability scans will ensure that any vulnerabilities across your systems are identified before they become a real security risk.

### Understand Your Threat Landscape

Regular scans will provide you with a well rounded view of your business' threat landscape and the vulnerabilities your company is exposed to.

### Monitor Potential Vulnerabilities

Vulnerability scans can be scheduled to fall in line with technical changes or new releases to ensure no vulnerabilities slip through the net.

### Meet Compliance Requirements

Running vulnerability scans will help your business meet regulatory and industry standards by identifying, prioritising and remediating any vulnerabilities.

### Targeted Scanning and Reporting

We target our scans and reporting capabilities on specific infrastructure areas including internal, external, databases, web applications or firewalls.

### Efficient Resource Allocation

With our team of experts managing your vulnerabilities, your personnel will be able to focus on ongoing business initiatives.

## Service

### Security Awareness Training

#### Summary

Mondas' security awareness training will help protect your data, systems, and networks from cyber threats and improve overall security awareness throughout your organisation. It will educate your employees on identifying potential threats and how to respond to them appropriately.

Regular simulated exercises will showcase how your business would perform against real-world threats, and additional training can be provided and tailored to specific teams or users to improve their security awareness.

#### Features

##### **Complete a baseline test**

Generate your business' benchmark score by completing an initial assessment before any training. This will help us understand the risk for both individuals and your business. The results of this exercise will create a baseline score and shape our training strategy.

##### **Educate your users**

Once a baseline score has been generated, we will allocate tailored training content to your business across various mediums. Scheduled reminders will be sent to employees to support their upskilling and improvement of threat awareness.

##### **Re-test your users**

After completing their training content on potential threats, a simulated exercise will be sent to retest your users. Your benchmark scores and tailored reporting will show any trends and improvements the training has made to your organisation's score.

##### **Analyse the results**

We leverage AI to analyse your users' unique data and attributes and compare it against all historical data of our users to generate relevant security training for an individual based on their skill level. Reports tailored to your organisation's unique needs and goals will provide detailed insights into your business' security posture. This will allow you to make informed, data-driven decisions for your long-term security strategy.

## **Allocate tailored training**

Specific training content will be pushed to specific teams or individuals in line with the wider security strategy. This will be tailored to their security knowledge and preferred mediums of working to maximise outcomes.

## **Benefits**

### **Reduces human error**

Once trained to identify and respond to security threats, your employees are less likely to make security mistakes.

### **Protects sensitive information**

Security awareness training will help your organisation ensure that your employees don't negligently lose any sensitive data.

### **Increases security awareness**

Security awareness training helps employees identify potential cyber attacks, such as phishing, ransomware, malware, and social engineering.

### **Reduces risks**

Training your employees to identify threats reduces your organisation's risk of falling victim to a successful cyber attack.

### **Bolsters your security measures**

Security awareness training adds an extra layer of protection for your organisation by reinforcing good cyber hygiene practices.

### **Maintains customer trust**

Security awareness training can help maintain customer trust by demonstrating your organisation's commitment to data protection.

## Service

### Managed Detection and Response (MDR)

## Summary

Mondas' Managed detection and response (MDR) provides comprehensive threat detection and prevention for your business. We will onboard your existing solution or recommend a solution that best meets your requirements. If any threats circumvent your security perimeter, our team will detect, investigate, and remediate them. This service ensures that your business is well-equipped to effectively manage and mitigate any targeted cyberattacks on your endpoints.

## Features

### Detection

Mondas' MDR service leverages the ability of specialised software and skilled security analysts to prevent and detect security breaches proactively. This involves cloud threat monitoring, vulnerability scanning, and log data collection across your business' endpoints.

### Threat Hunting

Our analysts engage in proactive threat hunting to detect even the most advanced and imperceptible threats. This process allows them to create new threat intelligence and identify new markers of cyberattacks.

### Analysis

If any patterns or irregularities indicate the presence of a threat are identified, our analysts will investigate the issue. All security incidents will be subject to comprehensive analysis to determine the root cause of the breach.

### Remediation

Our MDR service combines manual and automated response capabilities to ensure our analysts can quickly prevent or redress any detected threats across your endpoints.

## Reports

Our team will produce regular threat and compliance reports to ensure you have complete visibility of the threats our analysts protect your business against and the measures they take to do this.

## Benefits

### **Dedicated team of security experts**

Your business will benefit from the guidance and expertise of a dedicated security team.

### **Efficient resource allocation**

You will be able to focus solely on supporting your business operations while we focus on protecting you from threats.

### **Reduction of risk**

Our analysts protect against a wide range of advanced attacks. They can detect and respond to even the most complex threats before they impact your business.

### **Rapid threat detection and response**

Our analysts will monitor your environment 24x7x365, so any threats to your business will be detected and remediated in real-time.

### **Cost effective**

Our MDR service is a cost effective alternative to managing cyber threats internally, which is expensive, laborious, and often inadequate.

### **Improves cyber insurance coverage eligibility**

Our MDR service improves cyber insurance coverage eligibility by mitigating business risks, and guaranteeing continuous threat detection.

## Service

### Dark Web Monitoring

## Summary

Hunt the dark web to uncover personal or business information available on the dark web. Mondas uses AI, Machine Learning, and human interactions to monitor the Deep and Dark Web automatically. Alerts will be triggered if your corporate identity, employee, user, or customer credentials are flagged against breached datasets of personal information, passwords, and credentials.

## Features

### Regular Security Checks

Our service will continuously scan the dark web for sensitive information being sold or shared there. This will ensure that we can identify any data breaches so you can take swift action to minimise their impacts on your business.

### Real time breach alerts

Our team will notify you when your sensitive information is found on the dark web. We will provide details on how long the data has been exposed and the methods used to gain access. Alerts are generated in real-time and within seconds of a security breach being evidenced.

### Enhanced Threat Intelligence

Mondas will provide you with the early detection of leaked data, insights into insider threats, and the context behind any cyber breaches. This information can be leveraged to enhance your threat intelligence.

### Monthly Executive Reports

Our team will create monthly reports summarising our findings. These reports will include contextual information for all security breaches, including your exact stolen credentials and intellectual properties. This will help you mitigate your risks moving forward.

## Benefits

### **Safeguard Employee and Client Data**

Dark web monitoring will help you identify any sensitive data that has been breached and prevent cybercriminals from using it.

### **Discover Data Breaches Quicker**

Continuous dark web monitoring will inform you of any stolen or leaked company data in real-time.

### **Continuous Monitoring**

Our dark web monitoring service continuously searches the dark web and monitors millions of sites in real-time.

### **Manage Your Brand Reputation**

Detecting data breaches across the dark web in real-time will allow you the time to mitigate any reputational damage you may face.

### **Improved Detection and Response Capabilities**

The dark web can be a blind spot for many businesses. Monitoring it will allow you to remediate cyberattacks at the earliest stage.

### **Better Prepare for Future Attacks**

Understanding the context behind previous breaches will help us form a vigorous action plan to prevent future attacks.