



ZERO PLUS

Service Description:

ZScaler ZIA, ZPA, Z-App Deployment Services

April 2024

About US

- ❑ Proven and trusted partner to leading organisations across government and corporate sectors.
- ❑ Significant experience in Government procurement lifecycle processes.
- ❑ Experts in supporting customers with their digital transformation aspirations.
- ❑ Able to support existing or new solutions with established teams of professionals.
- ❑ Fully accredited and security cleared staff, associates and partners.
- ❑ No geographical constraints.
- ❑ Deep subject matter expertise in multi-cloud hosting, architecture, engineering, device build, configuration and management as well as cyber security management and operations.
- ❑ One of the UK's leading consultancy in Zero trust architecture design principles.
- ❑ Services designed to flex and respond to technological advancement and improvements.
- ❑ Consciously deliver additional complementary Value Add enhancements within all supported services.
- ❑ Vendor/Solution agnostic.

About Us – Digital Transformation and Operational Capabilities



Strategy

Aligning people & technology strategy to achieve Business outcomes.



Compliance

Meeting Legal and Regulatory requirements.



Architecture

Multi-cloud Zero trust architecture based design principles coupled with modern device management.



Governance

Centralised governance at scale leveraging IAC, IAM-as-code & Policy-as-code.



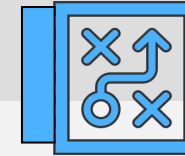
Assurance & Testing

Providing technical assurance and validation.



Threat Intelligence

Identifying threats and providing expert insight and analysis.



Project/Delivery Management

Prince2, Waterfall, Agile & DevOps.



Migration & Transition

Deployment, Change management & Training.



AU Operational Support

Support, Operate & Optimise.

About Us – Cyber Security & Risk Management Capabilities

▪ Strategy



- Security Strategy creation
- Security transformation roadmaps
- Security Operating Model development

▪ Compliance



- Smart Metering SSC Obligations
- Cyber Essentials Scheme (+Plus)
- NIS Directive and CAF compliance

▪ Security Architecture



- Architectural system design
- System security reviews
- Security Gap Analysis

▪ Governance



- vCISO
- Crisis management
- Cyber Security as a Service (CSaaS)

▪ Assurance and Testing



- Vulnerability Assessments
- IT Health Checks / Penetration Testing
- Ethical Phishing

▪ Security Intelligence



- Threat Intelligence management
- Threat hunting
- Analysis and Insight

▪ Risk Management



- Risk Assessment (ISO 27005, IS1, STREAM)
- Risk Treatment Planning
- Threat and Impact analysis

▪ Training & Awareness



- Threat Briefings
- Awareness Campaigns
- Breach simulations

▪ Security Operations



- Policy and Procedure
- Security Operation Centre
- Incident Management

Ordering Process

We deliver similar services to many UK Public Sector organisations and are here to help and advise. We can help you through the whole procurement process, in order to procure services in compliance with the Digital Marketplace Buyer's Guide.

Ordering Process – We are an experienced Digital Marketplace frameworks contractor. Upon engagement, we will discuss and validate your requirement and scope of work, and support you through the completion of the Call Off Agreement. We will then set up a mutually acceptance start date and commence work. Invoicing will either be based upon the SFIA rate card agreed, or the per unit cost of the agreed scope of service. Payment terms are 30 days and payable either by BACS or GPC card.

Customer Responsibilities – For any given call-requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, inputs to critical review processes, etc.) and agree these at the start of the work.

Service Description – ZScaler ZIA, ZPA, Z-App Software License and Deployment Service

Features

- Consultation on secure deployment of Zscaler platform
- Understand best practice approach for set-up & configuration
- Architecture and Design
- Policies, Dashboards, Accounts, Report creation
- Authentication of users: LDAP, ADFS, Okta, etc
- Web Control Rules: URL filtering, Cloud Control, Bandwidth Control, etc
- Office 365 integration with Zscaler
- Move apps to the cloud with minimal impact
- Phase out legacy VPNs in a controlled manner
- Requires no on-premises and on-device hardware or software

Benefits

- Expert knowledge to rapidly and effectively deploy Zscaler
- Secure internet access, deployed across your organisation
- High Availability design for critical infrastructure
- No VPN client to launch or exit
- Automatically routes to the location that delivers the best performance
- Removes complexity and security risk of VPNs
- Secure access to cloud based apps without VPN
- Quick to deploy with no on premises device, hardware software
- Automatically blocks known malicious and unauthorised sites



ZERO
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