



ZERO
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Service Description:

Desktop End User Compute (EUC) Services

April 2024

About US

- ❑ Proven and trusted partner to leading organisations across government and corporate sectors.
- ❑ Significant experience in Government procurement lifecycle processes.
- ❑ Experts in supporting customers with their digital transformation aspirations.
- ❑ Able to support existing or new solutions with established teams of professionals.
- ❑ Fully accredited and security cleared staff, associates and partners.
- ❑ No geographical constraints.
- ❑ Deep subject matter expertise in multi-cloud hosting, architecture, engineering, device build, configuration and management as well as cyber security management and operations.
- ❑ One of the UK's leading consultancy in Zero trust architecture design principles.
- ❑ Services designed to flex and respond to technological advancement and improvements.
- ❑ Consciously deliver additional complementary Value Add enhancements within all supported services.
- ❑ Vendor/Solution agnostic.

About Us – Digital Transformation and Operational Capabilities



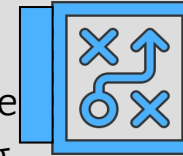
Strategy

Aligning people & technology strategy to achieve Business outcomes.



Governance

Centralised governance at scale leveraging IAC, IAM-as-code & Policy-as-code.



Project/Delivery Management

Prince2, Waterfall, Agile & DevOps.



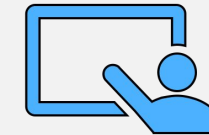
Compliance

Meeting Legal and Regulatory requirements.



Assurance & Testing

Providing technical assurance and validation.



Migration & Transition

Deployment, Change management & Training.



Architecture

Multi-cloud Zero trust architecture based design principles coupled with modern device management.



Threat Intelligence

Identifying threats and providing expert insight and analysis.



BAU Operational Support

Support, Operate & Optimise.

About Us – Cyber Security & Risk Management Capabilities

▪ Strategy



- Security Strategy creation
- Security transformation roadmaps
- Security Operating Model development

▪ Compliance



- Smart Metering SSC Obligations
- Cyber Essentials Scheme (+Plus)
- NIS Directive and CAF compliance

▪ Security Architecture



- Architectural system design
- System security reviews
- Security Gap Analysis

▪ Governance



- vCISO
- Crisis management
- Cyber Security as a Service (CSaaS)

▪ Assurance and Testing



- Vulnerability Assessments
- IT Health Checks / Penetration Testing
- Ethical Phishing

▪ Security Intelligence



- Threat Intelligence management
- Threat hunting
- Analysis and Insight

▪ Risk Management



- Risk Assessment (ISO 27005, IS1, STREAM)
- Risk Treatment Planning
- Threat and Impact analysis

▪ Training & Awareness



- Threat Briefings
- Awareness Campaigns
- Breach simulations

▪ Security Operations



- Policy and Procedure
- Security Operation Centre
- Incident Management

Ordering Process

We deliver similar services to many UK Public Sector organisations and are here to help and advise. We can help you through the whole procurement process, in order to procure services in compliance with the Digital Marketplace Buyer's Guide.

Ordering Process – We are an experienced Digital Marketplace frameworks contractor. Upon engagement, we will discuss and validate your requirement and scope of work, and support you through the completion of the Call Off Agreement. We will then set up a mutually acceptance start date and commence work. Invoicing will either be based upon the SFIA rate card agreed, or the per unit cost of the agreed scope of service. Payment terms are 30 days and payable either by BACS or GPC card.

Customer Responsibilities – For any given call-requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, inputs to critical review processes, etc.) and agree these at the start of the work.

Service Description – Desktop EUC Services

Features

- Commercial engagement and management
- Secure Device Design
- Appropriate Product Selection
- Windows and MacOS Specialists
- Asset Management considerations and service design
- Automated Build and configure design
- User need and adaptive requirements considered and catered for
- Deployment Planning and Delivery considerations

Benefits

- All compliance considerations provided
- Cost of Ownership
- Simplification of processes for IT and Commercial Staff
- Ease and Speed of Deployments
- Real Time asset protection
- Real time device health monitoring
- Maximised efficiency



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