



Construction & Engineering Industries

Oracle Primavera Service Descriptions & Metrics



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METRIC DEFINITIONS

1M of Project Value Allowance is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the maximum cumulative Project Value Consumption covered by Your order.

1M of Project Value is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the single Project Value covered by Your order.

1M of Planned Budget is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of Your average annual Planned Budget managed by the Cloud Service during the Services Period.

Construction Project Value in Millions is defined as the cost for a Construction Project in millions that is managed through the Cloud Service over the duration of the Construction Project.

Hosted Employee: is defined as

- (i) all of your full-time, part-time, temporary employees, and
- (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs

The quantity of the licenses required is determined by the number of Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Hosted Named User is defined as an individual authorized by You to access the Cloud Service, regardless of whether the individual is actively accessing the service at any given time.

Nonproduction Environment is defined as a Hosted Environment that is specifically sized and designed (i) for functional testing and validating changes prior to their promotion to the Production Environment, (ii) for recreating events and duplicating issues occurring in the Production Environment for the purposes of troubleshooting and facilitating incident resolution, and (iii) for development, training, and testing purposes. The Nonproduction Environment may not be used for production purposes or for performance or stress testing, and any service levels, performance targets and disaster recovery described for the applicable Oracle Cloud Service are not applicable to Nonproduction Environments. The Nonproduction Environment is limited to 50 concurrent Users. The Nonproduction Environment may be refreshed, at Your request, no more than once per quarter. Note that only the database will be copied over. File repositories and user reports are not copied from production environment. Oracle periodically makes backups of non-production data for Oracle's sole use to limit data loss and service downtime in the event of a disaster.

\$M in Total Construction Value is defined as one Million U.S. Dollars (stated in Millions by local currency) of the annual total construction value managed by the Cloud Service.

GLOSSARY

Application Program refers to (a) the software owned or distributed by Oracle that You have ordered under an Oracle master agreement, (b) Program Documentation and (c) any Program updates acquired

through technical support. Programs do not include Integrated Software or any Operating System or any software release prior to general availability (e.g., beta releases).

Automated Clearing House (ACH) is an electronic network for financial transactions in the United States. ACH processes large volumes of credit and debit transactions in batches. ACH credit transfers include direct deposit, payroll and vendor payments.

Base Cloud Service means the pre-requisite Oracle Cloud Service necessary for the optional cloud service to operate.

General Contractor is defined as a business or person that coordinates work of multiple Subcontractors on behalf of an Owner for a Project.

Gigabyte is defined as 1,000,000,000 bytes of storage space.

Hosted Environment is defined as the combination of hardware and software components owned, licensed or managed by Oracle to which Oracle grants You and Your Users access as part of the Oracle Cloud Services which You have ordered. A Hosted Environment can be used for only one type of Oracle Application Program. The number of Production Environments and Non-Production Environments will be specified in the applicable service description.

Location is defined as a single, physical office location of a client, which can have unlimited users per location.

Owner is defined as the party who is paying for and using the constructed building.

Planned Budget is defined as the annual Capital and Expense costs managed by the Cloud Service. The average annual Planned Budget is determined by the following:

- a) Each annual Planned Budget cycle managed by the Cloud Service that begins during the Services Period of Your order is included.
- b) The annual Planned Budget is your approved annual budget or, in the case where no approved annual budget yet exists, the budget most likely to be approved.
- c) If there is more than one annual Planned Budget cycle during your Services Period, the average annual Planned Budget equals the aggregate of each Planned Budget cycle meeting the above criteria divided by the number of Planned Budget cycles meeting the above criteria.

Project is defined as the scope of work to be performed using the Cloud Service with a defined scope, budget, and schedule.


Project Value Allowance or “PVA” is the maximum Project Value Consumption permitted within the Services Period of Your order before additional fees apply.

Project Value Consumption or “PVC” is the cumulative consumption of Project Value based on the proportion of Projects delivered during the Services Period identified in Your order.

Production Environment is defined as a Hosted Environment that is designed for daily commercial use and production operations of live data.

Project Value is defined as the cost for a Project that is managed through the Cloud Service over the duration of the Project.

Public Planroom is a virtual collaboration space with an externally available URL designed for storing, reviewing, and exchanging drawings during the preconstruction phase of a Project, often used for distributing documents to bidders.



Subcontractor is defined as a business or person that carries out work for a General Contractor as part of a larger Project.

ORACLE PRIMAVERA CLOUD SERVICE DESCRIPTIONS

Oracle Primavera Schedule Cloud Service – Per Hosted Named User

Part #: B108055

Users of the Oracle Primavera Schedule Cloud Service are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Tasks
- Costs and Funds
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Schedule Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Portfolio and Capital Planning Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Your Oracle Primavera Schedule Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Task Management Cloud Service – Per Hosted Named User

Part #: B108057

Users of the Oracle Primavera Task Management Cloud Service are authorized to access the following Oracle Primavera Lean modules or functionalities:

- Tasks
- Primavera Cloud Mobile

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Oracle Primavera Schedule Cloud Service – Per Hosted Named User (Part #: B108055).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Progress Cloud Service – Per Hosted Named User

Part #: B108058

Users of the Oracle Primavera Progress Cloud Service are authorized to access the following modules or functionalities:

- Submitting Timesheets
- My Activities
- Primavera Cloud Mobile (excluding tasks)

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Oracle Primavera Schedule Cloud Service – Per Hosted Named User (Part #: B108055).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Portfolio and Capital Planning Cloud Service – Per Hosted Named User

Part #: B108056

Users of the Oracle Primavera Portfolio and Capital Planning Cloud Service are authorized to access the following modules or functionalities:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Portfolio and Capital Planning Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Portfolio and Capital Planning Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Schedule Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to the *Idea Submitter Only* user type.

- Your Oracle Primavera Portfolio and Capital Planning Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Schedule Single Project Cloud Service – Per 1M of Project Value

Part #: B92700

Users of the Oracle Primavera Schedule Single Project Cloud Service are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Tasks
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Single Project Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Single Project Cloud Service may require the Oracle Primavera Cloud Inclusive Service.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Access to the named Project as identified in Your order.
- For Your Single Project order per 1M of Project Value, You are allotted the maximum quantity of Project Value (in Millions) for the designated Project.
- You will notify Oracle of any change in Project Value (PV) during the Services Period, and in the event of an increase in PV during the Services Period, You agree to execute an order with Oracle to reflect such increase in PV.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.
- You are permitted to create additional projects to support the Single Project as identified in Your order (“Additional Projects”). The Additional Projects shall only be used for the following:
 - integration of external data with the named Single Project as identified in Your order; the Additional Projects must be accounted for in the Project Value identified in Your order
 - project(s) directly related to the Single Project identified in Your order; the Additional Projects must be accounted for in the Project Value identified in Your order
 - for non-production purposes in support of the Single Project as identified in your order
- Your Oracle Primavera Schedule Single Project Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Schedule Enterprise Cloud Service – Per 1M of Project Value Allowance

Part #: B92701

Users of the Oracle Primavera Schedule Enterprise Cloud Service per 1M of Project Value Allowance are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Tasks
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Schedule Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Enterprise Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Portfolio Planning Enterprise Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Unlimited Projects up to a maximum quantity of 1M of Project Value Allowance (PVA) as identified in Your order.
- Project Value Consumption (PVC) commences when the Oracle Primavera Cloud Service is first used for the purposes of the Project delivery of Your scope for the applicable Project.
- During the Services Period, each Project will be deemed to consume Project Value (PV) and therefore be included in the calculation of PVC on a straight-line basis over the duration of the Project from commencement up to completion. If the forecast duration of the Project extends beyond the end of the Services Period end date specified in Your order, only that proportion of the Project Value on a straight-line basis prior to the end date of Your order is deemed to consume PVA.
- If the forecast duration or Project Value of any Project varies, then the PVC distribution will be adjusted accordingly.
- Oracle may maintain a record of the details of each Project using the Services under Your order, recording PV and contribution to the PVC. Oracle and You will review the record periodically during the term of Your order to update and validate PVC and for Oracle, in its reasonable discretion, to determine whether the PVA or the scope of the order has been

exceeded. You will notify Oracle of any change in a project's PV during the Services Period, and in the event of an increase in PV during the Services Period results in the PVA likely being exceeded, You agree to execute an order with Oracle to reflect such increase in PVA in accordance with the below paragraph.

- Subject to You executing an order or amendment with Oracle, You may increase the PVA during the Services Period of Your order and the additional fee for the PVA increase will be based on the monthly unit net price of Your most recent order.
- For Projects managed under a separate Single Project order, and where the order has expired but services are still required, You may elect to incorporate the Project under Your Enterprise order and only the forecast delivery of the Project will be included as PVC.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Portfolio Planning Enterprise Cloud Service – Per 1M of Planned Budget

Part #: B92702

Users of the Oracle Primavera Portfolio Planning Enterprise Cloud Service are authorized to access the following modules:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Analytics Publisher*

* Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Portfolio Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Portfolio Planning Enterprise Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Schedule Enterprise Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Your average annual Planned Budget across the Services Period is not greater than the maximum quantity of 1M of Planned Budget as identified in Your order.
- In the event where Your average annual Planned Budget exceeds the 1M of Planned Budget specified in Your order, by a minimum of 10%, additional fees will be based on Your monthly unit net fee.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Portfolio.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Cloud Service, Oracle Academy – Per Hosted Named User

Part #: B95167

Users of the Oracle Primavera Cloud Service, Oracle Academy are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Tasks
- Timesheets
- My Activities
- Ideas
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Cloud Service, Oracle Academy. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Your use is limited to the teaching of classes at an accredited educational institution in accordance with the Oracle Academy Institution Membership Agreement between You and Oracle. You must maintain a current, valid membership in the Oracle Academy. In the event Your membership in the Oracle Academy expires or is terminated during the services period, Your right to use the Oracle Primavera Cloud Service, Oracle Academy will immediately terminate.
- Usage is limited to training purposes only.
- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

ORACLE PRIMAVERA CLOUD FOR UNITED STATES DEPARTMENT OF DEFENSE SERVICE DESCRIPTIONS

Oracle Primavera Schedule Cloud Service for United States Department of Defense – Per Hosted Named User

Part #: B108111

Available in United States Only.

Oracle Primavera Schedule Cloud Service for United States Department of Defense is hosted within U.S. data centers, for both production and disaster recovery purposes, which provides an isolated hosting environment that aligns to the Risk Management Framework as defined by NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access is enforced by an electronic access control system comprised of card readers and PIN pads as well as visual verification by security guards.

Authorization to Operate (ATO) support from a U.S. Cloud Operations public sector compliance analyst is included with this Cloud Service to assist customers who seek to complete the initial Federal Risk and Authorization Management Program (FedRAMP) and Defense Information Systems Agency (DISA) ATO process. Thereafter, Oracle will work with customers to maintain the Cloud Service in compliance with the FedRAMP and DISA requirements for managing and structuring FedRAMP and DISA authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP and DISA authorization results. Oracle reserves the right to manage the Cloud Service as appropriate to meet FedRAMP and DISA requirements.

Users of the Oracle Primavera Schedule Cloud Service for United States Department of Defense are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Tasks
- Costs and Funds
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Schedule Cloud Service for United States Department of Defense. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

Usage Limits: This Oracle Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Task Management Cloud Service for United States Department of Defense – Per Hosted Named User

Part #: B108113

Users of the Oracle Primavera Task Management Cloud Service for United States Department of Defense are authorized to access the following Oracle Primavera Lean modules or functionalities:

- Tasks
- Primavera Cloud Mobile

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Oracle Primavera Schedule Cloud Service for United States Department of Defense – Per Hosted Named User (Part #: B108111).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Progress Cloud Service for United States Department of Defense – Per Hosted Named User

Part #: B108114

Users of the Oracle Primavera Progress Cloud Service for United States Department of Defense are authorized to access the following modules or functionalities:

- Submitting Timesheets
- My Activities
- Primavera Cloud Mobile (excluding tasks)

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Oracle Primavera Schedule Cloud Service for United States Department of Defense – Per Hosted Named User (Part #: B108111).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Portfolio and Capital Planning Cloud Service for United States Department of Defense – Per Hosted Named User

Part #: B108112

Available in United States Only.

Oracle Primavera Portfolio and Capital Planning Cloud Service for United States Department of Defense is hosted within U.S. data centers, for both production and disaster recovery purposes, which provides an isolated hosting environment that aligns to the Risk Management Framework as defined by NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access is enforced by an electronic access control system comprised of card readers and PIN pads as well as visual verification by security guards.

Authorization to Operate (ATO) support from a U.S. Cloud Operations public sector compliance analyst is included with this Cloud Service to assist customers who seek to complete the initial Federal Risk and Authorization Management Program (FedRAMP) and Defense Information Systems Agency (DISA) ATO process. Thereafter, Oracle will work with customers to maintain the Cloud Service in compliance

with the FedRAMP and DISA requirements for managing and structuring FedRAMP and DISA authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP and DISA authorization results. Oracle reserves the right to manage the Cloud Service as appropriate to meet FedRAMP and DISA requirements.

Users of the Oracle Primavera Portfolio and Capital Planning Cloud Service for United States Department of Defense are authorized to access the following modules or functionalities:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Portfolio and Capital Planning Cloud Service for United States Department of Defense. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

Usage Limits: This Oracle Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to the *Idea Submitter Only* user type.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

PRIMAVERA P6 SERVICE DESCRIPTIONS

Primavera P6 Enterprise Project Portfolio Management Cloud Service – Per Hosted Named User

Part #: B76057

Users of the Primavera P6 Enterprise Project Portfolio Management Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management
- Primavera P6 Professional
- Primavera P6 Enterprise Project Portfolio Management Web Services
- Primavera P6 Team Member
- Oracle Analytics Publisher*
- Oracle UPK Server **
- Primavera Analytics Cloud Sync***
- On-premises to Cloud Migration Support; as described in Appendix 1 to these Service Descriptions
- Primavera Gateway****

* Usage is restricted to functionality integrated with P6 Enterprise Project Portfolio Management Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

** You are responsible for providing content to be hosted in UPK Server

*** Requires the Primavera Analytics or Primavera Data Warehouse on-premises product to be already installed.

**** Primavera Gateway provides for the exclusive use of integrating Primavera P6 Enterprise Project Portfolio Management Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Additional Non-Production Environments may be purchased subject to additional fees.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service

Part #: B76059 – Per Hosted Named User

Part #: B90370 – Per Hosted Employee

Users of the Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management Web Services

To use this Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service, You are required to first purchase and maintain Primavera P6 Enterprise Project Portfolio Management Cloud Service (base Cloud service) for the duration of the Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service.

Usage Limits: This Oracle Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users or Hosted Employees as identified in Your order.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera P6 Enterprise Project Portfolio Management Cloud Service – Per Hosted Named User (Part #: B76057)
- Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service – Per Hosted Named User (Part #: B96106)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera P6 Progress Reporter Cloud Service – Per Hosted Named User

Part #: B76058

Users of the Primavera P6 Progress Reporter Cloud Service are authorized to access the Primavera P6 Team Member module.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera P6 Enterprise Project Portfolio Management Cloud Service – Per Hosted Named User (Part #: B76057)
- Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service – Per Hosted Named User (Part #: B96106)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera P6 Cloud Service, Additional Production Environment – Per Hosted Named User

(Formerly known as Primavera P6 Cloud Service, Additional Production Database – Per Hosted Named User; formerly known as Primavera Cloud Service Additional Production Database – Production Environment)

Part #: B82760

The Primavera P6 Cloud Service, Additional Production Environment provides for one additional production access point within an existing full deployment of Primavera P6 Enterprise Project Portfolio Management Cloud Service, separately purchased by You.

Each Additional Production Environment will be created as a separate schema within the production instance of the base Primavera Cloud Service listed above. All backup and restore activities are performed at the instance level of the Primavera Cloud Service and all schemas within the instance will be backed up and restored together. The maintenance or upgrade schedule for the Additional Production Environment will be the same as the schedule for the Production Environment of the Primavera Cloud Service. If You ordered more than one Primavera P6 Cloud Service, Additional

Production Environment, Oracle will logically separate, and provide You with a unique URL for each such environment within the Production Environment of the Primavera Cloud Service.

If Your Production Environment includes Primavera Analytics Cloud Service, each Primavera P6 Cloud Service, Additional Production Environment is integrated to your single Production Environment of Primavera Analytics Cloud Service.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users for Your Primavera Cloud Service as identified in Your order.
- Each Hosted Named User of the Additional Production Environment must also be a Hosted Named User of the base cloud service (B76057, Primavera P6 Enterprise Project Portfolio Management Cloud Service).
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

The Primavera P6 Cloud Service, Additional Production Environment is for production purposes only. For Non-Production access to the additional production environment, a Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional Non-Production Environment is required.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Primavera P6 Enterprise Project Portfolio Management Cloud Service – Per Hosted Named User (Part #: B76057).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

PRIMAVERA P6 FOR UNITED KINGDOM GOVERNMENT SERVICE DESCRIPTIONS

Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service – Per Hosted Named User

Part #: B96106

Available in United Kingdom Only

For this Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service, Your Content is hosted within a UK-based data center for both production and disaster recovery purposes.

Oracle's access to Your transactional data stored in the Cloud Service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle, if requested to do so.

The Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

This Cloud Service, as of May 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

Users of the Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management
- Primavera P6 Professional
- Primavera P6 Enterprise Project Portfolio Management Web Services
- Primavera P6 Team Member
- Oracle Analytics Publisher*
- Primavera Gateway**

* Usage is restricted to functionality integrated with P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

** Primavera Gateway provides for the exclusive use of integrating Primavera P6 Enterprise Project Portfolio Management Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not

limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera P6 United Kingdom Government Cloud Service, Additional Production Environment – Per Hosted Named User

Part #: B96636

Available in United Kingdom Only

The Primavera P6 United Kingdom Government Cloud Service, Additional Production Environment includes one additional production access point within an existing full deployment of Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service, separately purchased by You.

Each Additional Production Environment will be created as a separate schema within the production instance of the base Primavera Cloud Service listed above. All backup and restore activities are performed at the instance level of the Primavera Cloud Service and all schemas within the instance will be backed up and restored together.

The maintenance or upgrade schedule for the Additional Production Environment will be the same as the schedule for the Production Environment of the Primavera Cloud Service. If You order more than one Primavera P6 United Kingdom Government Cloud Service, Additional Production Environment, Oracle will logically separate, and provide You with a unique URL for each such environment within the Production Environment of the Primavera Cloud Service.

This Cloud Service, as of May 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users for Your Primavera Cloud Service as identified in Your order.
- Each Hosted Named User of the Additional Production Environment must also be a Hosted Named User of the base cloud service (B96106, Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service).
- Files uploaded to the Cloud Service, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

The Primavera P6 United Kingdom Government Cloud Service, Additional Production Environment is for production purposes only. For non-production access to the additional production environment, a Primavera P6 United Kingdom Government Cloud Service, Additional Non-Production Environment is required.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service – Per Hosted Named User (Part #: B96106).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera P6 United Kingdom Government Cloud Service, Additional Non-Production Environment

Part #: B96637

Available in United Kingdom Only

The Primavera P6 United Kingdom Government Cloud Service, Additional Non-Production Environment includes an additional Non-Production Environment within Your Primavera P6 Cloud Service which may be used only for non-production activities.

This Cloud Service, as of May 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

The maintenance or upgrade schedule for the Additional Non-Production Environment will be the same as the schedule for Your Production Environment unless You request the Additional Non-Production Environment be upgraded to a newer version prior to Your Production Environment upgrade.

The Additional Non-Production Environment is provisioned as an unconfigured environment and users are authorized to access the same functionalities available in one of the following:

- Your Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service Production Environment, or
- Your Primavera P6 United Kingdom Government Cloud Service, Additional Production Environment. (Each Primavera P6 United Kingdom Government Cloud Service, Additional Production Environment requires a separate purchase of Primavera P6 United Kingdom Government Cloud Service, Additional Non-Production Environment.)

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- The Additional Non-Production Environment will share the same Identity Manager instance as the Production Environment.
- Files uploaded to the Primavera P6 United Kingdom Government Cloud Service, Additional Non-Production Environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Project or workspace.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service – Per Hosted Named User (Part #: B96106).

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

PRIMAVERA UNIFIER SERVICE DESCRIPTIONS

Primavera Unifier Project Controls Cloud Service – Per Hosted Named User

Part #: B79672

Users of the Primavera Unifier Project Controls Cloud Service are authorized to access the following modules or functionalities:

- Portfolio Manager
- Planning Manager
- Document Manager
- Funding Manager
- Schedule Manager
- Activity Manager
- Business Processes*
- Gates
- Cost Sheet (CBS)
- SOVs
- Cash Flow
- Earned Value (within Cost Manager)
- User Administration
- uDesigner (Workflow)
- Mailbox
- Oracle UPK Server **
- Oracle Analytics Publisher ***
- Primavera Analytics Cloud Sync****
- Primavera Gateway *****

* Excludes the following Business Processes supported with Primavera Unifier Facilities and Asset Management Cloud Service:

- Cost Type Business Process - Line Items with Multiple Codes
- Line Item Type Business Process - Preventative Maintenance

** You are responsible for providing content to be hosted in UPK Server

*** Usage is restricted to functionality integrated with Unifier Project Controls Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

**** Requires the Primavera Analytics or Primavera Data Warehouse on-premises product to be already installed.

***** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Project Controls Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.

- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Earned Value Management Cloud Service – Per Hosted Named User

Part #: B89672

Users of the Primavera Unifier Earned Value Management Cloud Service are authorized to access the following modules or functionalities:

- Earned Value Management

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Each Hosted Named User of this cloud services must also be a Hosted Named User of Primavera Unifier Project Controls Cloud Service

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672). Each user of this Oracle Cloud Service requires the base Cloud Service.

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Essentials for Building Owners Cloud Service – Hosted Named User

Part #: B93158

Users of the Primavera Unifier Essentials for Building Owners Cloud Service are authorized to access the following modules or functionalities:

- Building Owner Solution Set
- Portfolio Manager
- Document Manager
- Funding Manager
- Activity Manager
- Business Processes*
- Gates
- Cost Sheet (CBS)
- SOVs
- Cash Flow
- User Administration
- Mailbox
- Oracle Analytics Publisher **
- Primavera Gateway ***

* Excludes the following Business Processes supported with Primavera Unifier Facilities and Asset Management Cloud Service:

- Cost Type Business Process - Line Items with Multiple Codes
- Line Item Type Business Process - Preventative Maintenance

** Usage is restricted to functionality integrated with Primavera Unifier Essentials for Building Owners Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

*** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Essentials for Building Owners Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Supports Production data only.
- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier Project or shell.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Configuration Package Updates

During the Services Period, Oracle may release configuration package updates to the Cloud Service that may require direct access to Your Production environment to install an update. If direct access is required, You may (1) provide Oracle with access for Oracle to install, or (2) install the updates directly following instructions provided by Oracle yourself.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Team for External Collaborators Cloud Service – Per Hosted Named User

(Formerly known as Primavera Unifier Contractor Cloud Service)

Part #: B92899

Users of the Primavera Unifier Team for External Collaborators Cloud Service are authorized to access the following modules or functionalities:

- Document Manager
- Business Processes*
- Mailbox**

* Limited to multi-record business processes at the shell level

** Excludes Project Mailbox

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Each Hosted Named User must be a member of a Primavera Unifier Cloud Service Partner Company and be considered Your agent, contractor or consultant who has access to, use, or are tracked by the program. For clarification purposes only, a Partner Company is a

consultant, contractor, subsidiary, or vendor company which is associated with You and may work with You on all, or only some, of Your projects or shells. For more information on Primavera Unifier projects and shells, refer to the program documentation.

- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672)
- Primavera Unifier United Kingdom Government Cloud Service – Per Hosted Named User (Part #: B96107)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User

(Formerly known as Primavera Unifier Facilities and Real Estate Management Cloud Service.)

Part #: B84353

Users of the Primavera Unifier Facilities and Asset Management Cloud Service are authorized to access the following modules or functionalities:

- Space Manager
- Document Manager
- Business Processes*
- Cost Sheet (Generic)
- User Administration
- uDesigner (Workflow)
- Oracle UPK Server **
- Oracle Analytics Publisher ***
- Primavera Analytics Cloud Sync ****
- Primavera Gateway *****

* Excludes the following Business Processes supported with Primavera Unifier Project Controls Cloud Service:

- Cost Type Business Process - Line Items with CBS Code

- Cost Type Business Process - Line Items with Fund Code
- Cost Type Business Process - Line Items with both CBS and Fund Codes
- Cost Type Business Process - Line Items with both CBS and WBS Codes
- Resource Type Business Process

** You are responsible for providing content to be hosted in UPK Server

*** Usage is restricted to functionality integrated with Primavera Unifier Facilities and Asset Management Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

**** Requires the Primavera Analytics or Primavera Data Warehouse on-premises product to be already installed.

***** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Facilities and Asset Management Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as stated in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Portal User Cloud Service – Per Hosted Named User

Part #: B76545

Users of the Primavera Unifier Portal User Cloud Service are authorized to access the following modules or functionalities:

- a limited set of business processes determined by You, accessed via a URL specific to the Unifier Portal such as Service Requests, Work Requests or Project Request

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

AutoVue 2D Professional Cloud Service – Per Hosted Named User

Part #: B78041

Users of the AutoVue 2D Cloud Service are authorized to access the following modules or:

- AutoVue 2D Professional

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this AutoVue 2D Professional Cloud Service: Production and Non-Production. Additional Non-Production Environments may be purchased subject to additional fees.
- The following modules and/or functionalities, which may be available in separate non-cloud software deployments, are not available as part of this Oracle Cloud Service:
 - Desktop Deployment Method
 - APIs and Web Services
 - AutoVue Integration Software Development Kit (ISDK)

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Each user of this Oracle Cloud Service requires the base Cloud Service.

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

AutoVue 3D Professional Advanced Cloud Service – Per Hosted Named User

Part #: B86057

Users of the AutoVue 3D Professional Advanced Cloud Service are authorized to access the following modules or:

- AutoVue 3D Professional

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production. Additional Non-Production Environments may be purchased subject to additional fees.
- The following modules and/or functionalities, which may be available in separate non-cloud software deployments, are not available as part of this Oracle Cloud Service:
 - Desktop Deployment Method
 - APIs and Web Services
 - AutoVue Integration Software Development Kit (ISDK)

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Each user of this Oracle Cloud Service requires the base Cloud Service.

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Cloud Service with NEC4 – Per Hosted Named User

Part #: B99163

Users of the Primavera Unifier Cloud Service with NEC4 are authorized to access the following modules or functionalities:

- NEC4 Configuration Package (pre-configured NEC4-compliant workflows and forms)
- Business Processes
- Cost Management
- Document Management
- Portfolio Management
- Schedule Management
- User Management
- Self-Service Portal
- uDesigner
- Reporting*

** Usage of Oracle Analytics Publisher is restricted to functionality integrated with Primavera Unifier Cloud Service with NEC4. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.*

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to users assigned the Self-Service Portal User Type.
- Oracle will provision two (2) Hosted Environments for this Cloud Service: Production and Non-Production
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

NEC4 Configuration Package

Upon provisioning, you will have access to a Primavera Unifier configuration package that contains a configuration based on the New Engineering Contract (NEC4) standards which includes NEC4-compliant workflows and forms. This package is a one-time import and cannot be updated with any new versions of the package that are available in the future.

In addition, in order to roll up NEC4 contract costs to the project level within Primavera Unifier, you are required to either 1) purchase, implement, and configure a middleware solution supporting REST

services to automate this process (either through Oracle Consulting, an Oracle partner, or using your own resources), or 2) perform manual steps at a frequency of your choosing (e.g., monthly).

The configuration package has been built by a third party, RPC UK Ltd., in partnership with Oracle. During Your Service Period, Your Personal Information, including but not necessarily limited to contact information and Your Oracle Support Request details, may be shared with RPC UK Ltd. for support issue resolution purposes only. RPC UK Ltd. may contact you directly to help resolve such support issues.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time and Recovery Point Objectives and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hours	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier External Collaborator Cloud Service with NEC4 – Per Hosted Named User

Part #: B99164

Users of the Primavera Unifier External Collaborator Cloud Service with NEC4 are authorized to access the following modules or functionalities:

- Document Management
- Business Processes*
- Mailbox**

* Limited to multi-record business processes at the shell level

** Excludes Project Mailbox

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Each Hosted Named User must be a member of a Primavera Unifier Cloud Service Partner Company and be considered Your agent, contractor or consultant who has access to, use, or are tracked by the program. For clarification purposes only, a Partner Company is a

consultant, contractor, subsidiary, or vendor company which is associated with You and may work with You on all, or only some, of Your projects or shells. For more information on Primavera Unifier projects and shells, refer to the program documentation.

- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase the following base service: Primavera Unifier Cloud Service with NEC4 – Per Hosted Named User (Part #: B99163)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

PRIMAVERA UNIFIER FOR UNITED KINGDOM GOVERNMENT SERVICE DESCRIPTIONS

Primavera Unifier United Kingdom Government Cloud Service – Per Hosted Named User

Part #: B96107

Available in United Kingdom Only

For this Primavera Unifier United Kingdom Government Cloud Service, Your Content is hosted within a UK-based data center for both production and disaster recovery purposes.

Oracle's access to Your transactional data stored in the Cloud Service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle, if requested to do so.

The Primavera Unifier United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

This Cloud Service, as of November 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

Users of the Primavera Unifier United Kingdom Government Cloud Service are authorized to access the following modules or functionalities:

- Portfolio Manager
- Planning Manager
- Document Manager
- Funding Manager
- Activity Manager
- Space Manager
- Document Manager
- Earned Value Management
- Business Processes
- Self-Service Portal
- Gates
- Cost Sheet
- SOVs
- Cash Flow
- User Administration
- uDesigner (Workflow)
- Mailbox
- Oracle Analytics Publisher *

- * Usage is restricted to functionality integrated with the Primavera Unifier United Kingdom Government Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to users assigned the *Portal* User Type.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier United Kingdom Government Cloud Service, Additional Non-Production Environment

Part #: B96638

Available in United Kingdom Only

The Primavera Unifier United Kingdom Government Cloud Service, Additional Non-Production Environment includes an additional Non-Production Environment for Your Primavera Unifier Cloud Service which may be used only for Non-Production activities.

This Cloud Service, as of November 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

The maintenance or upgrade schedule for the Additional Non-Production Environment will be the same as the schedule for Your Production Environment unless You request the Additional Non-Production Environment be upgraded to a newer version prior to Your Production Environment upgrade.

The Additional Non-Production Environment is provisioned as an unconfigured environment and users are authorized to access the same functionalities available in Your Primavera Unifier United Kingdom Government Cloud Service Production Environment.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- The Additional Non-Production Environment will share the same Identity Manager instance as the Production Environment.
- Files uploaded to the Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Project or workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase the following base service: Primavera Unifier United Kingdom Government Cloud Service – Per Hosted Named User (Part #: B96107)

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Cloud Service for United Kingdom Government with NEC4 – Per Hosted Named User

Part #: B99165

Available in United Kingdom Only

For this Primavera Unifier Cloud Service for United Kingdom Government with NEC4, Your Content is hosted within a UK-based data center for both production and disaster recovery purposes.

Oracle's access to Your transactional data stored in the Cloud Service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle, if requested to do so.

The Primavera Unifier Cloud Service for United Kingdom Government with NEC4 includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

This Cloud Service, as of November 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

Users of the Primavera Unifier Cloud Service for United Kingdom Government with NEC4 are authorized to access the following modules or functionalities:

- NEC4 Configuration Package (pre-configured NEC4-compliant workflows and forms)
- Business Processes
- Cost Management
- Document Management
- Portfolio Management
- Schedule Management
- User Management
- Self-Service Portal
- uDesigner
- Reporting*

** Usage of Oracle Analytics Publisher is restricted to functionality integrated with Primavera Unifier Cloud Service for United Kingdom Government with NEC4. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.*

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to users assigned the *Portal* User Type.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

NEC4 Configuration Package

Upon provisioning, you will have access to a Primavera Unifier configuration package that contains a configuration based on the New Engineering Contract (NEC4) standards which includes NEC4-compliant workflows and forms. This package is a one-off import and cannot be updated with any new versions of the package that are available in the future.

In addition, in order to roll up NEC4 contract costs to the project level within Primavera Unifier, you are required to either 1) purchase, implement, and configure Oracle Integration Cloud (OIC) Service to

automate this process (either through Oracle Consulting, an Oracle partner, or using your own resources), or 2) perform manual steps at a frequency of your choosing (e.g., monthly).

The configuration package has been built by a third party, RPC UK Ltd., in partnership with Oracle.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier External Collaborator Cloud Service for United Kingdom Government with NEC4 – Per Hosted Named User

Part #: B99166

Available in United Kingdom Only

For this Primavera Unifier Cloud Service for United Kingdom Government with NEC4, Your Content is hosted within a UK-based data center for both production and disaster recovery purposes.

Oracle’s access to Your transactional data stored in the Cloud Service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle, if requested to do so.

The Primavera Unifier Cloud Service for United Kingdom Government with NEC4 includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

This Cloud Service, as of November 2023, has received a Cyber Essentials Plus certification and complies with the requirements of the Cyber Essentials scheme.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and Cyber Essentials Plus and to align with the National Cyber Security Centre (NCSC) Cloud Security Principles.

Users of the Primavera Unifier External Collaborator Cloud Service for United Kingdom Government with NEC4 are authorized to access the following modules or functionalities:

- Document Management
- Business Processes*
- Mailbox**

* Limited to multi-record business processes at the shell level

** Excludes Project Mailbox

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Each Hosted Named User must be a member of a Primavera Unifier Cloud Service Partner Company and be considered Your agent, contractor or consultant who has access to, use, or are tracked by the program. For clarification purposes only, a Partner Company is a consultant, contractor, subsidiary, or vendor company which is associated with You and may work with You on all, or only some, of Your projects or shells. For more information on Primavera Unifier projects and shells, refer to the program documentation.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase the following base service: Primavera Unifier Cloud Service for United Kingdom Government with NEC4 – Per Hosted Named User (Part #: B99165)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

ADDITIONAL PRIMAVERA SERVICE DESCRIPTIONS

Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment

(Formerly known as Primavera Cloud Service Additional Nonproduction Environment)

Part #: B76563

The Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment include an additional Non-Production Environment within Your Primavera Cloud Service which may be used only for non-production activities.

The maintenance or upgrade schedule for the Additional Non-Production Environment will be the same as the schedule for Your Production Environment unless You request the Additional Non-Production Environment be upgraded to a newer version prior to Your Production Environment upgrade.

The Additional Non-Production Environment is provisioned as an unconfigured environment and users are authorized to access the same functionalities available in one of the following:

- Your Production Environment, which may include Primavera P6 Enterprise Portfolio Management Cloud Service, or Primavera Unifier Cloud Services, or both, or
- Your Primavera P6 Cloud Service, Additional Production Environment. (Each Primavera P6 Cloud Service, Additional Production Environment requires a separate purchase of Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment.)

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- The Additional Non-Production Environment will share the same Identity Manager instance as the Production Environment.
- Files uploaded to Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Project or workspace.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera P6 Enterprise Project Portfolio Management Cloud Service – Per Hosted Named User (Part #: B76057)
- Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

PRIMAVERA SUBMITTAL EXCHANGE SERVICE DESCRIPTIONS

Primavera Submittal Exchange Single Project Cloud Service – Per Construction Project Value in Millions

(Formerly known as Primavera Submittal Exchange Construction Project Cloud Service)

Part #: B88659

Users of the Primavera Submittal Exchange Single Project Cloud Service are authorized to access the following modules or functionalities for the named Project as identified in Your order:

- Primavera Submittal Exchange Single Project

Your Users will be required to accept the Oracle Submittal Exchange Terms of Use prior to being granted access to the Cloud Service.

Service Availability

As described in the Oracle Cloud Policies, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level
99.5%

The Target Service Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Submittal Exchange Enterprise Cloud Service – Per \$M in Total Construction Value

Part #: B92493

Users of the Primavera Submittal Exchange Enterprise Cloud Service are authorized to access the following modules or functionalities under the terms of Your order:

- Primavera Submittal Exchange Projects
- Primavera Submittal Exchange Planroom

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Unlimited Projects up to a maximum quantity of \$1M in Total Construction Value as identified in Your order.

Your Users will be required to accept the Oracle Submittal Exchange Terms of Use prior to being granted access to the Cloud Service.

Service Availability

As described in the Oracle Cloud Policies, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level
99.5%

The Target Service Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

APPENDIX 1 ON-PREMISES TO CLOUD MIGRATION SUPPORT – PRIMAVERA CLOUD SERVICES

On-Premises to Cloud Migration Support

This offering includes on-premises to cloud migration support for one (1) production instance of your P6 Enterprise Project Portfolio Management (“P6 EPPM”) database for common configurations. For configurations that do not match the assumptions and exclusions listed below, Oracle recommends engagement of Professional Services for a custom migration service (fees apply). All support, oral and written, will be provided in the English language. All support is assumed to be remote.

Deliverable	Assumptions/ Customer Obligations:	Exclusions
Kickoff and Cloud Readiness Assessment <ul style="list-style-type: none"> Kickoff and assessment of impacts of upgrade and migration on current implementation 		<ul style="list-style-type: none"> Primavera Virtual Desktop (PVD) configuration support SAML 2.0 authentication configuration support
Initial Upgrade of P6 EPPM 8.1 or higher Oracle database to the current approved cloud version <ul style="list-style-type: none"> Validate basic functionalities Perform data integrity review 	<ul style="list-style-type: none"> Database is less than 100GB Database is at least Oracle 10g You provide your database to Oracle via object storage 	<ul style="list-style-type: none"> P6 EPPM versions prior to 8.1 P6 Professional Databases SQL Server Databases Database Customizations External File Repositories Migration Reports Migration Custom Interface Migration
Provide upgraded database and users to Cloud Operations for initial import into cloud environment	<ul style="list-style-type: none"> Scheduled directly with Oracle CSM To be done during the week 	
Cloud Administration Orientation <ul style="list-style-type: none"> Up to 4 hours of remote coaching for up to 4 of your administrators 		<ul style="list-style-type: none"> Training materials
Support for your User Acceptance Testing (“UAT”) activities <ul style="list-style-type: none"> Up to 2 days remote assistance Issue escalation 		<ul style="list-style-type: none"> Consultation, coaching or training around new features and functionality Configuration of new features or functionality
Final Upgrade of P6 EPPM 8.1 or higher Oracle database to the current approved cloud version <ul style="list-style-type: none"> Validate basic functionalities Perform data integrity review 	<ul style="list-style-type: none"> Database is less than 100GB You provide your database to Oracle via object storage 	<ul style="list-style-type: none"> P6 EPPM versions prior to 8.1 P6 Professional Databases SQL Server Databases

		<ul style="list-style-type: none"> • Database Customizations • External File Repositories Migration • Reports Migration • Custom Interface Migration
Provide upgraded database and users to Cloud Operations for final import into cloud environment	<ul style="list-style-type: none"> • Scheduled directly with Oracle CSM • May be done on a weekend 	
Support for your post go-live activities <ul style="list-style-type: none"> • Up to 2 days remote assistance • Issue escalation 		

ORACLE CONSTRUCTION & ENGINEERING GLOBAL BUSINESS UNIT CLOUD SERVICES – RETIRED PART NUMBERS

The Service Descriptions for Retired Oracle Construction and Engineering Cloud Services part numbers can be found in a separate document on www.oracle.com/contracts/cloud-services.



Construction & Engineering Industries

Oracle Aconex Cloud Service Descriptions and Metrics*



Effective Date: 07 December 2023

***Includes Oracle Conject Cloud Services**

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METRIC DEFINITIONS

1M of Project Value Allowance is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the maximum cumulative Project Value Consumption covered by Your order.

1M of Project Value is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the single Project Value covered by Your order.

Customer or “You” is defined as the customer entity specified on an order. Organizations invited onto the Oracle Aconex Cloud Service are granted usage and access rights specifically to support the scope of work identified in Your order and such organizations will not be considered the Customer for the purposes of this service description.

Gigabyte is defined as 1,000,000,000 bytes of storage space.

Hosted Named User is defined as an individual authorized by You to access the Cloud Service, regardless of who invited the individual and whether the individual is actively accessing the Cloud Service at any given time.

GLOSSARY OF TERMS

Application Program refers to the Oracle Aconex downloadable component, as specified in the Program Documentation.

Cost Workspace is an Oracle Aconex interface for Connected Cost or Contract Management that provides You and/or Participant (as applicable) with access to an organization’s cost modules, which may include one or more of the following: cost management, cost activity stream, cost reports, and administration.

Explicit Only Invitation is defined as an invitation method in which only the Project Owner can invite new participants to the Project.

Participant shall mean the following within these Oracle Aconex Service Descriptions and any applicable document referenced in Your order if Your applicable Agreement referenced in Your order is not the Oracle Cloud Services Agreement or the Oracle Master Agreement with a Schedule C: any entity other than You that participates in the System Project.

Project is defined as the scope of work to be managed using the Cloud Service with a defined scope, budget, and schedule identified in Your order.

Project Owning Organization or Project Owner is the Customer, or an organization authorized by the Customer, to administer a Project using the Oracle Aconex Cloud Services.

Project Value is defined as the cost for a Project that is managed through the Cloud Service over the duration of the Project.

Project Value Allowance or “PVA” is the maximum Project Value Consumption permitted within the Services Period of Your order before additional fees apply.

Project Value Consumption or “PVC” is the cumulative consumption of Project Value based on the proportion of Projects delivered during the Services Period identified in Your order.

Recovery Time Objective or “RTO” is Oracle’s objective for the maximum period of time between Oracle’s decision to activate the recovery process to the secondary site, due to a declared disaster, and the point at which You can resume production operations in the secondary production environment. If the decision to failover is made during the period in which an upgrade is in process at the secondary site, the RTO extends to include the time required to complete the upgrade.

Recovery Point Objective or “RPO” is Oracle’s objective for the maximum possible length of time during which data could be lost in the event of a disaster. The RPO time excludes any data loads that may be under way when the disaster is occurring.

System Project is defined as the collaborative environment enabled for Your Oracle Aconex Cloud Service.

Your Content shall mean the following within these Oracle Aconex Service Descriptions and any applicable document referenced in Your order if Your applicable Agreement referenced in Your order is not the Oracle Cloud Services Agreement or the Oracle Master Agreement with a Schedule C: All software, data (including Personal Data), text, images, audio, video, photographs, non-Oracle or third party applications, and other content and material, in any format, provided by You or any of Your users that is stored in, or run on or through, the Oracle Aconex Cloud Services. Oracle Aconex Cloud Services under Your Agreement, Oracle software, other Oracle products and services, and Oracle intellectual property, and all derivative works thereof, do not fall within the meaning of the term “Your Content.” Your Content includes any third party content that is brought by You into the Services by Your use of the Oracle Aconex Cloud Services or any Oracle-provided tools. Your Content also includes data or other content that has been shared, transmitted or provided by a Participant in the System Project and made available to You within the System Project.

ORACLE ACONEX OPERATING MODEL TERMS

This section explains the primary operating models for Oracle Aconex Cloud Services explained in the subsequent Service Descriptions. The three models are:

- Single Project
- Enterprise
- Early Access

Single Project Model

This section applies to any Oracle Aconex Cloud Service containing 'Single Project' in its product name. Refer to the appropriate metric for details.

Per Hosted Named User

- For Your Single Project order per Hosted Named User, You are allotted the maximum number of users (including Your Users and all other users accessing the Services) for each applicable Oracle Aconex Cloud Service for the designated Project.
- For the purpose of Single Project Cloud Services, each Hosted Named User is granted access to the construction Project identified on Your order.
- Any add-on Oracle Aconex Single Project Cloud Service, with metric Hosted Named User, with the exception of Oracle Aconex Connected Cost Cloud Service, must match the same quantity of Hosted Named User as defined for Oracle Aconex Single Project Cloud Service.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension and the total monthly unit net price as identified in Your order(s).
- For avoidance of doubt, Aconex Guest Users are considered Hosted Named Users.

Per 1M of Project Value

- For Your Single Project order per 1M of Project Value, You are allotted the maximum quantity of Project Value (in Millions) for each applicable Oracle Aconex Cloud Service for the designated Project.
- Any add-on Oracle Aconex Single Project Cloud Service, with metric 1M of Project Value, must match the same quantity of 1M of Project Value as defined for Oracle Aconex Single Project Cloud Service and fees charged to You will commence with the start of the add-on order.
- You will notify Oracle of any change in PV during the Services Period, and in the event of an increase in PV during the Services Period, You agree to execute an order with Oracle to reflect such increase in PV in accordance with the below paragraph.
- Subject to You executing an order or amendment with Oracle, You may increase the Project Value during the Services Period of Your order and the additional fees charged will be based on the Project Value increase and backdated to include the entire duration of all Oracle Aconex Cloud Services as identified in Your order(s). Fees for the increased Project Value will be invoiced over the remaining duration of Your order.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Enterprise Model

This section applies to any Oracle Aconex Cloud Service containing 'Enterprise' in its product name. Refer to the appropriate metric for details.

Per Hosted Named User

- For Your Enterprise order per Hosted Named User, You are allotted the maximum number of users (including Your Users and all other users accessing the Services) for each applicable Oracle Aconex Cloud Service.
- Any add-on Oracle Aconex Enterprise Cloud Service, with metric Hosted Named User, with the exception of Oracle Aconex Connected Cost Cloud Service, must match the same quantity of Hosted Named User as defined for Oracle Aconex Enterprise Cloud Service.
- Each user can be granted access to any Project managed under the term of Your order.
- For avoidance of doubt, Aconex Guest Users are considered Hosted Named Users.

Per 1M of Project Value Allowance

- PVC commences when the Oracle Aconex Cloud Services are first used for the purposes of the Project delivery of Your scope for the applicable Project.
- During the Services Period, each Project will be deemed to consume Project Value and therefore be included in the calculation of PVC on a straight-line basis over the delivery duration of the Project from its commencement on the Oracle Aconex Cloud Services up to the start of the defects liability period (rounded up to the nearest whole month). If the forecast duration of the Project extends beyond the end of the Services Period end date specified in Your order, only that proportion of the Project Value on a straight-line basis prior to the expiry of the Services Period is deemed to consume Project Value Allowance (PVA).
- If the forecast duration or Project Value of any Project varies, then the PVC distribution will be adjusted accordingly.
- Oracle may maintain a record of the details of each Project using the Services under Your order, recording its Project Value and contribution to the PVC. Oracle and You will review the record periodically during the term of Your order to update and validate PVC and for Oracle, in its reasonable discretion, to determine whether the PVA or the scope of the order has been exceeded. You will notify Oracle of any change in a Project's PV during the Services Period, and in the event of an increase in PV during the Services Period results in the PVA likely being exceeded, You agree to execute an order with Oracle to reflect such increase in PVA in accordance with the below paragraph.
- Subject to You executing an order or amendment with Oracle, You may increase the PVA during the Services Period of Your order and the additional fee for the PVA increase will be based on the monthly unit net price of Your most recent order for all PVA-based services and will be backdated to the start of Your original order for the relevant service. Fees for the increased PVA will be invoiced over the remaining duration of Your original order.
- For Projects managed under a separate Single Project order, and where the order has expired but services are still required, You may elect to incorporate the Project under Your Enterprise order and only the future period, commencing from the date such Project is added to the Enterprise order, of the Project will be included as PVC.

For Oracle Aconex Enterprise Cloud Services with a 'Global' Data Center Region, You have the ability to deploy the System Project in any of Oracle's eligible cloud regions; however, each order is associated with a single invoice. Oracle will continue to bill you from the Oracle entity reflected on Your order. Oracle reserves the right to update these practices to support our internal operating model.

You may request the provisioning of an unlimited number of Projects during the Services Period and Oracle will provision Projects based on any Project templates established by You. Support for any modifications to Project configuration may require You to purchase Consulting Services under a separate order.

Any additional usage rights or expanded customer definition contained under Your Agreement or order, that provide entities other than the Customer with usage rights related to Cloud Services will not allow these entities the right to use the Oracle Aconex Cloud Services for such entities' Projects, unless stated otherwise in Your applicable Oracle Aconex Cloud Services' order.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Early Access Model

This section applies to any Oracle Aconex Cloud Service containing 'Early Access' in its product name. Refer to the appropriate metric for details.

Early Access Single Project (Per 1M of Project Value)

- Oracle grants You access of the Oracle Aconex Cloud Service solely to perform activities prior to construction, defined as the earlier of site establishment and appointment of head contractor, for the Single Project specified in Your order.
- You acknowledge that the established pricing in Your order has been provided on the condition that, where You use the Oracle Aconex Cloud Service related to the Early Access Single Project, You will continue to use the Oracle Aconex Cloud Service for all collaboration related to the Early Access Project that falls outside of the scope of Early Access by obtaining a separate Oracle Aconex Single Project Cloud Service order.
- For Your order per 1M of Project Value, You are allotted the maximum quantity of Project Value (in Millions) for each applicable Oracle Aconex Cloud Service for the designated Project.
- Any add-on eligible Early Access Cloud Service must match the same quantity of 1M of Project Value as defined for Oracle Aconex Early Access Single Project Cloud Service and fees charged to You will commence with the start of the add-on order.
- Subject to You executing an order or amendment with Oracle, You may increase the Project Value during the Services Period of Your order and the additional fees charged will be based on the Project Value increase and backdated to include the entire duration of all Oracle Aconex Early Access Cloud Services as identified in Your order(s). Fees for the increased Project Value will be invoiced over the remaining duration of Your order.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.

Early Access Enterprise (Per Customer)

- Oracle grants You access of the Oracle Aconex Cloud Service solely to perform activities prior to construction, defined as the earlier of site establishment and appointment of head contractor, for an unlimited number of Projects subject to any scope and limitation contained in Your order.

- You acknowledge that the established pricing in Your order has been provided on the condition that, where You use the Oracle Aconex Cloud Service related to Early Access Projects, You will continue to use the Oracle Aconex Cloud Service for all collaboration related to each Early Access Project that falls outside of the scope of Early Access by obtaining separate order for Oracle Aconex Cloud Services.
- Provided there are no outstanding fees and Oracle consents to such assignment, You may assign a System Project to a third party (“Assignee”), subject to:
 - You providing advance written notice to Oracle designating the System Project to be assigned;
 - You must not be in breach of Your current Agreement or any order placed under Your current Agreement or order;
 - You and the Assignee execute a System Project assignment agreement with Oracle;
 - The Assignee executes, or has an order, with Oracle to acquire Services related to the System Project and pay the applicable fees;
 - You and the Assignee agree that the assignment does not result in any change in Oracle’s rights and obligations or expand modify, or otherwise alter any use or component of the System Project provided under the Agreement and order.

For Oracle Aconex Early Access Enterprise Cloud Services with a Global’ Data Center Region, You have the ability to deploy the System Project in any of Oracle’s eligible cloud regions; however, each order is associated with a single invoice. Oracle will continue to bill You from the Oracle entity reflected on Your order. Oracle reserves the right to update these practices to support our internal operating model.

Any additional usage rights or expanded customer definition contained under Your Agreement or order, that provide entities other than the Customer with usage rights related to Cloud Services will not allow these entities the right to use the Oracle Aconex Cloud Services for such entities’ Projects, unless stated otherwise in Your applicable Oracle Aconex Cloud Services’ order.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

ORACLE ACONEX BASE CLOUD SERVICES

Oracle Aconex Base Cloud Services

Part #	Service Offering
B95679	Oracle Aconex Enterprise Cloud Service - per 1M of Project Value Allowance
B95680	Oracle Aconex Enterprise Cloud Service - per Hosted Named User
B95681	Oracle Aconex Single Project Cloud Service - per 1M of Project Value
B95682	Oracle Aconex Single Project Cloud Service - per Hosted Named User

The Oracle Aconex Base Cloud Services listed above are dedicated for production use and users are authorized to access the following:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Tenders
- Supplier Documents
- Packages
- Field
- Contracts
- Mobile
- APIs
- Model Explore
- Organizational 2-Step Verification
- Project-level 2-Step Verification (per Your request to Oracle)
- Single Sign-On

Your onboarding order of the Oracle Aconex Enterprise Cloud Service or Oracle Aconex Single Project Cloud Service may require You to acquire the Oracle Aconex Inclusive Service. Your onboarding or renewal order of Oracle Aconex Enterprise Cloud Service requires You to purchase the Oracle Aconex Template Development Service.

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Single Sign-On is limited to You (being the Paying Organization) as well as, where applicable, Your affiliates that have been identified as Your affiliates in the Oracle Aconex Cloud Service.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

Defects Liability Period for Oracle Aconex Enterprise Cloud Service – 1M of Project Value Allowance

The following applies to Enterprise Cloud Services (*B95679, Oracle Aconex Enterprise Cloud Service - per 1M of Project Value Allowance*).

Each Project that is completed during the term of Your Oracle Aconex Enterprise Cloud Service order includes a 12-month Defects Liability period with the following restrictions:

- The Defects Liability period is available only if You maintain Your Oracle Aconex Enterprise Cloud Service related to that Project.
- Defects Liability is valid for a 12-month period and does not include any implementation, training or other consulting services.
- Activity (defined as the number of transactions recorded on the Oracle Aconex Cloud Services) during the Defects Liability period is limited to a maximum of 20% of the monthly average Activity before the commencement of the Defects Liability period.
- If Your Oracle Aconex Enterprise Cloud Service ends, or if You require an extension to the 12-month Defects Liability period for a given Project, You can purchase Oracle Aconex Defects Liability Single Project Cloud Service (per 1M of Project Value or per Hosted Named User).

Online Archive for Oracle Aconex Enterprise Cloud Services

The following applies to Enterprise Cloud Services (*B95679, Oracle Aconex Enterprise Cloud Service - per 1M of Project Value Allowance and B95680, Oracle Aconex Enterprise Cloud Service - per Hosted Named User*).

Read-only online archive access:

- is granted to You during Your Services Period only following completion of each of Your Projects, and
- may be granted during Your Services Period for any Project where You participated as a Non-Paying Organization and You request online read-only archive access to such Project from Oracle. Access is granted for the duration of Your Service Period, provided that the data and content related to such Project is available.

Non-Production Project for Oracle Aconex Single Project Cloud Services

The following applies to Single Project Cloud Services (*B95681, Oracle Aconex Single Project Cloud Service - per 1M of Project Value and B95682, Oracle Aconex Single Project Cloud Service - per Hosted Named User*).

For Your Oracle Aconex Single Project order, per Your request to Oracle, You may obtain a single non-production Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of Oracle Professional Services. This day may be consumed from an existing Professional Services order, where eligible, or by purchasing Professional Services (e.g., *Oracle Construction and Engineering Consulting Services for Cloud – 5 days* or a custom Professional Services order).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate at the end of Your Oracle Aconex Single Project Services Period, including any extension to the Services Period.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing “Archive” in its name and Oracle Aconex Handover Cloud Service

- For Oracle Aconex Single Project Cloud Service - per Hosted Named User (B95682), each unique User participating in the non-production Project but not participating in the production Project will count towards the maximum quantity as identified in Your Oracle Cloud Services order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Enterprise Cloud Service or Oracle Aconex Single Project Cloud Service will apply and may be found in [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs (“Aconex API Terms”), which may be viewed at www.oracle.com/contracts/cloud-services. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Application Program Components of Cloud Service

Oracle Aconex provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
24 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

The *Oracle Cloud Hosting and Delivery Policies* and *Industries Cloud Services Pillar Document*, *Data Processing Agreement*, Oracle security practices, and *Oracle Aconex Cloud Services Terms of Use* do not apply to the downloadable Application Program components.

Oracle Aconex Early Access Cloud Services

Part #	Service Offering
B95683	Oracle Aconex Early Access Enterprise Cloud Service – Customer
B95684	Oracle Aconex Early Access Single Project Cloud Service – Per 1M of Project Value

The Oracle Aconex Early Access Cloud Service is dedicated for production use and users are authorized to access the following:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Tenders
- Supplier Documents
- Packages
- Field
- Contracts
- Mobile
- APIs
- Model Explore
- Organizational 2-Step Verification
- Project-level 2-Step Verification (per Your request to Oracle)
- Single Sign-On

Your onboarding order of Oracle Aconex Early Access Cloud Service may require You to acquire the Oracle Aconex Inclusive Service. Your onboarding or renewal order of Oracle Aconex Early Access Enterprise Cloud Service requires You to purchase the Oracle Aconex Template Development Service.

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Single Sign-On is limited to You (being the Paying Organization) as well as, where applicable, Your affiliates that have been identified as Your affiliates in the Oracle Aconex Cloud Service.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

Online Archive for Oracle Aconex Early Access Enterprise Cloud Services

The following applies to Oracle Aconex Early Access Enterprise Cloud Services (B95683).

Read-only online archive access:

- is granted to You during Your Services Period only following completion of each of Your Projects which used the Oracle Aconex Cloud Services and in the case where Your Project continues to use

Oracle Aconex Cloud Services after Early Access, You must request online read-only archive access from Oracle at the time of Your Project completion, and

- may be granted during Your Services Period for any Project where You participated as a Non-Paying Organization and You request online read-only archive access to such Project from Oracle. Access is granted for the duration of Your Service Period, provided that the data and content related to such Project is available.

Non-Production Project for Oracle Aconex Early Access Single Project Cloud Services

The following applies to Oracle Aconex Early Access Single Project Cloud Service – Per 1M of Project Value (B91498).

For Your Oracle Aconex Early Access Single Project order, per Your request to Oracle, You may obtain a single non-production Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of Oracle Professional Services. This day may be consumed from an existing Professional Services order, where eligible, or by purchasing Professional Services (e.g., *Oracle Construction and Engineering Consulting Services for Cloud – 5 days* or a custom Professional Services order).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate when the Project is at the latter of: the final Services Period of Your Oracle Aconex Early Access Single Project, or, if the Project is subsequently managed through Oracle Aconex Single Project Cloud Service, the final Services Period of Your Oracle Aconex Single Project Cloud Service.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Early Access Single Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing “Archive” in its name.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs (“Aconex API Terms”), which may be viewed at www.oracle.com/contracts/cloud-services. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Application Program Components of Cloud Service

Oracle Aconex Early Access provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
24 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

The *Oracle Cloud Hosting and Delivery Policies* and *Industries Cloud Services Pillar Document*, *Data Processing Agreement*, Oracle security practices, and *Oracle Aconex Cloud Services Terms of Use* do not apply to the downloadable Application Program components.

Oracle Aconex United States Government Cloud Services

Part #	Service Offering
B97136	Oracle Aconex United States Government Enterprise Cloud Service - per 1M of Project Value Allowance
B97137	Oracle Aconex United States Government Enterprise Cloud Service - per Hosted Named User
B97138	Oracle Aconex United States Government Single Project Cloud Service - per 1M of Project Value
B97139	Oracle Aconex United States Government Single Project Cloud Service - per Hosted Named User

Available in United States Only.

Oracle Aconex United States Government Cloud Service is hosted within U.S. data centers. The Oracle Aconex application layer is administered by United States nationals.

The Oracle Aconex United States Government Cloud Service is dedicated for production use and users are authorized to access the following:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Tenders
- Supplier Documents
- Packages
- Mobile
- Model Explore
- 2-Step Verification enabled for all Projects and organizations
- Single Sign-On

Your onboarding order of Oracle Aconex United States Government Cloud Service may require You to acquire the Oracle Aconex Inclusive Service. Your onboarding and renewal order of Oracle Aconex for Government Enterprise Cloud Service requires You to purchase the Oracle Aconex Template Development Service.

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project(s).
- Oracle will configure the service as Explicit Only Invitation mode. You will be responsible for the authorization and access of users to the Service.

- For *Oracle Aconex United States Government Single Project Cloud Service for Enterprise* with metric Hosted Named User, each Hosted Named User must also be a Hosted Named User under Your existing *Oracle Aconex Enterprise Cloud Service* subscription.

Defects Liability Period for Oracle Aconex United States Government Enterprise Cloud Service – 1M of Project Value Allowance

The following applies to B97136, *Oracle Aconex United States Government Enterprise Cloud Service - per 1M of Project Value Allowance*.

Each Project that is completed during the term of Your Oracle Aconex United States Government Enterprise Cloud Service order includes a 12-month Defects Liability period with the following restrictions:

- The Defects Liability period is available only if You maintain Your Oracle Aconex United States Government Enterprise Cloud Service related to that Project.
- Defects Liability is valid for a 12-month period and does not include any implementation, training or other consulting services.
- Activity (defined as the number of transactions recorded on the Oracle Aconex Cloud Services) during the Defects Liability period is limited to a maximum of 20% of the monthly average Activity before the commencement of the Defects Liability period.

Non-Production Project for Oracle Aconex United States Government Single Project Cloud Services

The following applies to B9718, *Oracle Aconex United States Government Single Project Cloud Service - per 1M of Project Value* and B9719, *Oracle Aconex United States Government Single Project Cloud Service - per Hosted Named User*.

For Your Oracle Aconex United States Government Single Project order, per Your request to Oracle, You may obtain a single non-production System Project alongside Your single production Project (in the same instance) with the following requirements and limitations:

- Oracle requires You to purchase and use one day of Oracle Professional Services. This day may be consumed from an existing Professional Services order, where eligible, or by purchasing Professional Services (e.g., *Oracle Construction and Engineering Consulting Services for Cloud – 5 days* or a custom Professional Services order).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate at the end of Your Oracle Aconex United States Government Single Project Services Period, including any extension to the Services Period.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing “Archive” in its name.
- For Oracle Aconex United States Government Single Project Cloud Service - per Hosted Named User (B97139), each unique User participating in the non-production Project but not participating in the production Project will count towards the maximum quantity of Hosted Named Users identified in Your Oracle Cloud Services order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Target Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level
99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below.

In the event of a declared disaster, Oracle may recover and restore the production environment of the affected Oracle Aconex United States Government production environment and work to restore production data using a recent backup made prior to the onset of the disaster.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex United States Department of Defense Cloud Services

Part #	Service Offering
B91334	Oracle Aconex United States Department of Defense Enterprise Cloud Service - per 1M of Project Value Allowance
B91457	Oracle Aconex United States Department of Defense Enterprise Cloud Service - per Hosted Named User
B91494	Oracle Aconex United States Department of Defense Single Project Cloud Service - per 1M of Project Value
B91495	Oracle Aconex United States Department of Defense Single Project Cloud Service - per Hosted Named User

Available in United States Only.

Oracle Aconex United States Department of Defense Cloud Service is aligned to the control requirements of the Department of Defense (DoD) Cloud Computing Security Requirements Guide (SRG) Impact Level 4 (IL4) authorization level.

Oracle Aconex United States Department of Defense Cloud Service is hosted within U.S. data centers, for both production and disaster recovery purposes, which provides an isolated hosting environment that aligns to the Risk Management Framework as defined by NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access is enforced by an electronic access control system comprised of card readers and PIN pads as well as visual verification by security guards.

Authorization to Operate (ATO) support from a U.S. Cloud Operations public sector compliance analyst is included with this Cloud Service to assist customers who seek to complete the initial Federal Risk and Authorization Management Program (FedRAMP) and Defense Information Systems Agency (DISA) ATO process. Thereafter, Oracle will work with customers to maintain the Cloud Service in compliance with the FedRAMP and DISA requirements for managing and structuring FedRAMP and DISA authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP and DISA authorization results. Oracle reserves the right to manage the Cloud Service as appropriate to meet FedRAMP and DISA requirements.

The Oracle Aconex United States Department of Defense Cloud Service is dedicated for production use and users are authorized to access the following:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Tenders
- Packages
- Supplier Documents
- Mobile
- Model Explore
- 2-Step Verification enabled for all Projects and organizations
- Single Sign-On

Your onboarding order of Oracle Aconex United States Department of Defense Cloud Service may require You to acquire the Oracle Aconex Inclusive Service. Your onboarding and renewal order of Oracle Aconex Department of Defense Enterprise Cloud Service requires You to purchase the Oracle Aconex Template Development Service.

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project(s).
- Oracle will configure the service as Explicit Only Invitation mode. You will be responsible for the authorization and access of users to the Service.

Defects Liability Period for Oracle Aconex United States Department of Defense Enterprise Cloud Service – 1M of Project Value Allowance

The following applies to United States Department of Defense Enterprise Cloud Services *B91334, Oracle Aconex United States Department of Defense Enterprise Cloud Service - per 1M of Project Value Allowance*.

Each Project that is completed during the term of Your Oracle Aconex United States Department of Defense Enterprise Cloud Service order includes a 12-month Defects Liability period with the following restrictions:

- The Defects Liability period is available only if You maintain Your Oracle Aconex United States Department of Defense Enterprise Cloud Service related to that Project.
- Defects Liability is valid for a 12-month period and does not include any implementation, training or other consulting services.
- Activity (defined as the number of transactions recorded on the Oracle Aconex Cloud Services) during the Defects Liability period is limited to a maximum of 20% of the monthly average Activity before the commencement of the Defects Liability period.

Non-Production Project for Oracle Aconex United States Department of Defense Single Project Cloud Services

The following applies to Single Project United States Department of Defense Cloud Services *B91494, Oracle Aconex United States Department of Defense Single Project Cloud Service - per 1M of Project Value* and *B91495, Oracle Aconex United States Department of Defense Single Project Cloud Service - per Hosted Named User*.

For Your Oracle Aconex United States Department of Defense Single Project order, per Your request to Oracle, You may obtain a single non-production System Project alongside Your single production Project (in the same instance) with the following requirements and limitations:

- Oracle requires You to purchase and use one day of Oracle Professional Services. This day may be consumed from an existing Professional Services order, where eligible, or by purchasing Professional Services (e.g., *Oracle Construction and Engineering Consulting Services for Cloud – 5 days* or a custom Professional Services order).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate at the end of Your Oracle Aconex United States Department of Defense Single Project Services Period, including any extension to the Services Period.

- Oracle will provision a non-production Project with the same set of cloud services as Your production Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing “Archive” in its name.
- For Oracle Aconex United States Department of Defense Single Project Cloud Service - per Hosted Named User (B91495), each unique User participating in the non-production Project but not participating in the production Project will count towards the maximum quantity of Hosted Named Users identified in Your Oracle Cloud Services order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	4 hours	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Australian Government Cloud Services

Part #	Service Offering
B96526	Oracle Aconex Australian Government Enterprise Cloud Service - 1M of Project Value Allowance
B96527	Oracle Aconex Australian Government Enterprise Cloud Service - Hosted Named User
B95675	Oracle Aconex Australian Government Single Project Cloud Service - per 1M of Project Value
B95676	Oracle Aconex Australian Government Single Project Cloud Service - per Hosted Named User

For this Oracle Aconex Australian Government Cloud Service, Your Content is hosted within data centers located in Australia for both production and disaster recovery.

Within these Australian data centers the Oracle Aconex Australian Government Cloud Services are hosted on Oracle infrastructure-as-a-service and Oracle platform-as-a-service that are referred to in this Section as "Hosted Environments". The Hosted Environments: (i) as at March 2023, hold a certificate issued by the Australian Commonwealth Digital Transformation Agency of hosting certification framework at STRATEGIC level ("HCF"), to verify HCF status from time to time please visit <https://www.hostingcertification.gov.au/certified-service-providers>; and (ii) are IRAP compliant, (as at March 2023 this assessment is conducted based upon the Australian Government security guidance including the Australian Cyber Security Centre (ACSC) Cloud Security Assessment and Authorisation Framework and Australian Government Information Security Manual (ISM), to the level of PROTECTED).

The Oracle Aconex application is administered within Australia by Australian nationals, however in the event that specialized security expertise is required, Oracle personnel outside Australia may provide specialist assistance (such as by Oracle personnel in the United States).

The certifications noted above for the Hosting Environments do not: (i) absolve any User from responsibility for their own compliance under the specification; nor (ii) apply for the Oracle Aconex application; and certifications are required to be updated from time to time and Oracle undertakes measures, to ensure these certifications remain valid, that are commercially reasonable.

The Oracle Aconex Australian Government Cloud Service is dedicated for production use and users are authorized to access the following:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Tenders
- Supplier Documents
- Packages
- Field
- Contracts
- Mobile
- APIs
- Model Explore
- 2-Step Verification enabled for all Projects and organizations

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.
- Oracle will configure the service as Explicit Invitation mode. You will be responsible for the authorization and access of users to the Service.

Your onboarding order of Oracle Aconex Australian Government Cloud Service may require You to acquire the Oracle Aconex Inclusive Service. Your onboarding and renewal order of Oracle Aconex Australian Government Enterprise Cloud Service requires You to purchase the Oracle Aconex Template Development Service.

Defects Liability Period for Oracle Aconex Australian Government Enterprise Cloud Service – 1M of Project Value Allowance

The following applies to Australian Government Enterprise Cloud Services *B96526, Oracle Aconex Australian Government Enterprise Cloud Service - 1M of Project Value Allowance*.

Each Project that is completed during the term of Your Oracle Aconex Australian Government Enterprise Cloud Service order includes a 12-month Defects Liability period with the following restrictions:

- The Defects Liability period is available only if You maintain Your Oracle Aconex Australian Government Enterprise Cloud Service related to that Project.
- Defects Liability is valid for a 12-month period and does not include any implementation, training or other consulting services.
- Activity (defined as the number of transactions recorded on the Oracle Aconex Cloud Services) during the Defects Liability period is limited to a maximum of 20% of the monthly average Activity before the commencement of the Defects Liability period.

Online Archive for Oracle Aconex Australian Government Enterprise Cloud Services

The following applies to Australian Government Enterprise Cloud Services *B96526, Oracle Aconex Australian Government Enterprise Cloud Service - 1M of Project Value Allowance* and *B96527, Oracle Aconex Australian Government Enterprise Cloud Service - Hosted Named User*.

Read-only online archive access is granted to You during Your Services Period only following completion of each of Your Projects.

Non-Production Project for Oracle Aconex Australian Government Single Project Cloud Services

The following applies to Single Project Australian Government Cloud Services *B95675, Oracle Aconex Australian Government Single Project Cloud Service - per 1M of Project Value* and *B95676, Oracle Aconex Australian Government Single Project Cloud Service - per Hosted Named User*.

For Your Oracle Aconex Australian Government Single Project order, per Your request to Oracle, You may obtain a single non-production System Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of Oracle Professional Services. This day may be consumed from an existing Professional Services order, where eligible, or by purchasing Professional

Services (e.g., *Oracle Construction and Engineering Consulting Services for Cloud* – 5 days or a custom Professional Services order).

- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate at the end of Your Oracle Aconex Australian Government Single Project Services Period, including any extension to the Services Period.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing “Archive” in its name.
- For Oracle Aconex Australian Government Single Project Cloud Service - per Hosted Named User (B95676), each unique User participating in the non-production Project but not participating in the production Project will count towards the maximum quantity of Hosted Named Users identified in Your Oracle Cloud Services order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs (“Aconex API Terms”), which may be viewed at www.oracle.com/contracts/cloud-services. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
24 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Australian Government Early Access Cloud Services

Part #	Service Offering
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B96528	Oracle Aconex Australian Government Early Access Enterprise Cloud Service - Customer
B96529	Oracle Aconex Australian Government Early Access Single Project Cloud Service - 1M of Project Value

For this Oracle Aconex Australian Government Cloud Service, Your Content is hosted within data centers located in Australia for both production and disaster recovery.

Within these Australian data centers the Oracle Aconex Australian Government Cloud Services are hosted on Oracle infrastructure-as-a-service and Oracle platform-as-a-service that are referred to in this Section as "Hosted Environments". The Hosted Environments: (i) as at March 2023, hold a certificate issued by the Australian Commonwealth Digital Transformation Agency of hosting certification framework at STRATEGIC level ("HCF"), to verify HCF status from time to time please visit <https://www.hostingcertification.gov.au/certified-service-providers>; and (ii) are IRAP compliant, (as at March 2023 this assessment is conducted based upon the Australian Government security guidance including the Australian Cyber Security Centre (ACSC) Cloud Security Assessment and Authorisation Framework and Australian Government Information Security Manual (ISM), to the level of PROTECTED).

The Oracle Aconex application is administered within Australia by Australian nationals, however in the event that specialized security expertise is required, Oracle personnel outside Australia may provide specialist assistance (such as by Oracle personnel in the United States).

The certifications noted above for the Hosting Environments do not: (i) absolve any User from responsibility for their own compliance under the specification; nor (ii) apply for the Oracle Aconex application; and certifications are required to be updated from time to time and Oracle undertakes measures, to ensure these certifications remain valid, that are commercially reasonable.

The Oracle Aconex Australian Government Early Access Cloud Service is dedicated for production use and users are authorized to access the following:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Tenders
- Supplier Documents
- Packages
- Field
- Contracts
- Mobile
- APIs
- Model Explore
- 2-Step Verification enabled for all Projects and organizations

Your onboarding order of Oracle Aconex Australian Government Early Access Cloud Service may require You to acquire the Oracle Aconex Inclusive Service. Your onboarding or renewal order of Oracle Aconex Australian Government Early Access Enterprise Cloud Service requires You to purchase the Oracle Aconex Template Development Service.

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Oracle will configure the service as Explicit Invitation mode. You will be responsible for the authorization and access of users to the Service.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

Online Archive for Oracle Aconex Australian Government Early Access Enterprise Cloud Services

The following applies to Oracle Aconex Australian Government Early Access Enterprise Cloud Services (B96528).

Read-only online archive access is granted to You during Your Services Period only following completion of each of Your Projects which used the Oracle Aconex Cloud Services and in the case where Your Project continues to use Oracle Aconex Cloud Services after Australian Government Early Access, You must request online read-only archive access from Oracle at the time of Your Project completion.

Non-Production Project for Oracle Aconex Australian Government Early Access Single Project Cloud Services

The following applies to Oracle Aconex Australian Government Early Access Single Project Cloud Service – Per 1M of Project Value (B96529).

For Your Oracle Aconex Australian Government Early Access Single Project order, per Your request to Oracle, You may obtain a single non-production System Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of Oracle Professional Services. This day may be consumed from an existing Professional Services order, where eligible, or by purchasing Professional Services (e.g., *Oracle Construction and Engineering Consulting Services for Cloud – 5 days* or a custom Professional Services order).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate when the Project is at the latter of: the final Services Period of Your Oracle Aconex Australian Government Early Access Single Project, or, if the Project is subsequently managed through Oracle Aconex Australian Government Single Project Cloud Service, the final Services Period of Your Oracle Aconex Australian Government Single Project Cloud Service.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Australian Government Early Access Single Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing “Archive” in its name.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs (“Aconex API Terms”), which may be viewed at www.oracle.com/contracts/cloud-services. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired

under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Application Program Components of Cloud Service

Oracle Aconex Early Access provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
24 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

The Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document, Data Processing Agreement, Oracle security practices, and Oracle Aconex Cloud Services Terms of Use do not apply to the downloadable Application Program components.

Oracle Aconex Summary

Part #	Service Offering
B91327	Oracle Aconex Enterprise Summary – Each
B91328	Oracle Aconex Single Project Summary - Each

(B91327 formerly known as Oracle Aconex Enterprise Cloud Service, B91328 formerly known as Oracle Aconex Single Project Cloud Service)

If applicable, the Oracle Aconex Summary above provides a summary view of the Cloud Services on Your order.

For the other Oracle Aconex Cloud Services listed on Your order, refer to the appropriate Cloud Service sections in this document.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

ORACLE ACONEX OPTIONAL CLOUD SERVICES

Oracle Aconex Connected Cost Cloud Services

Part #	Service Offering
B95685	Oracle Aconex Connected Cost Enterprise Cloud Service - per 1M of Project Value Allowance
B95686	Oracle Aconex Connected Cost Enterprise Cloud Service - per Hosted Named User

(Formerly known as Oracle Aconex Project Controls Cloud Service)

The Oracle Aconex Connected Cost Cloud Service is dedicated for production use and users are authorized to access the following:

- Budget Management
- Forecast & Progress Management
- Change Management
- Single Sign-On

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Your access to Oracle Aconex Connected Cost is based on one of the following:
 - For Oracle Aconex Connected Cost Enterprise Cloud Service with metric 1M of Project Value Allowance, You maintain an active subscription to *Oracle Aconex Enterprise Cloud Service - 1M of Project Value Allowance* for the entirety of the Services Period
 - For Oracle Aconex Connected Cost Enterprise Cloud Service with metric Hosted Named User, You maintain **any of** the following:
 - An active subscription to *Oracle Aconex Enterprise Cloud Service* **or** *Oracle Aconex Early Access Enterprise Cloud Service* for the entirety of the Services Period.
 - You maintain at least one active subscription to *Oracle Aconex Single Project Cloud Service*.
 - If You are a Non-Paying Organization, You have access to at least one Oracle Aconex Project
- For Oracle Aconex Connected Cost Cloud Services with metric Hosted Named User:
 - Each of the (i) Participants' users with access to Your Cost Workspace; and (ii) Your Users with access to the Oracle Aconex Connected Cost Cloud Services, are counted as a Hosted Named User.
 - Access to Oracle Aconex Connected Cost Cloud Services by Your or a Participant's Hosted Named User is limited to the System Projects that such Hosted Named User is participating in and has access to.
- Data uploaded to Oracle Aconex must be directly related to the corresponding Project.
- Single Sign-On is limited to You (being the Paying Organization) as well as, where applicable, Your affiliates that have been identified as Your affiliates in the Oracle Aconex Cloud Service.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Australian Government Connected Cost Cloud Services

Part #	Service Offering
B97143	Oracle Aconex Australian Government Connected Cost Enterprise Cloud Service - per 1M of Project Value Allowance
B97144	Oracle Aconex Australian Government Connected Cost Enterprise Cloud Service - per Hosted Named User

(Formerly known as Oracle Aconex Australian Government Project Controls Enterprise Cloud Service)

For this Oracle Aconex Australian Government Cloud Service, Your Content is hosted within data centers located in Australia for both production and disaster recovery.

Within these Australian data centers the Oracle Aconex Australian Government Cloud Services are hosted on Oracle infrastructure-as-a-service and Oracle platform-as-a-service that are referred to in this Section as "Hosted Environments". The Hosted Environments: (i) as at March 2023, hold a certificate issued by the Australian Commonwealth Digital Transformation Agency of hosting certification framework at STRATEGIC level ("HCF"), to verify HCF status from time to time please visit <https://www.hostingcertification.gov.au/certified-service-providers>; and (ii) are IRAP compliant, (as at March 2023 this assessment is conducted based upon the Australian Government security guidance including the Australian Cyber Security Centre (ACSC) Cloud Security Assessment and Authorisation Framework and Australian Government Information Security Manual (ISM), to the level of PROTECTED).

The Oracle Aconex application is administered within Australia by Australian nationals, however in the event that specialized security expertise is required, Oracle personnel outside Australia may provide specialist assistance (such as by Oracle personnel in the United States).

The certifications noted above for the Hosting Environments do not: (i) absolve any User from responsibility for their own compliance under the specification; nor (ii) apply for the Oracle Aconex application; and certifications are required to be updated from time to time and Oracle undertakes measures, to ensure these certifications remain valid, that are commercially reasonable.

The Oracle Aconex Australian Government Connected Cost Cloud Service is dedicated for production use and users are authorized to access the following:

- Budget Management
- Forecast & Progress Management
- Change Management
- Single Sign-On

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Your access to Oracle Aconex Australian Government Connected Cost is based on one of the following:
 - For Oracle Aconex Australian Government Connected Cost Enterprise Cloud Service with metric 1M of Project Value Allowance, You maintain an active subscription to *Oracle Aconex Australian Government Enterprise Cloud Service - 1M of Project Value Allowance* for the entirety of the Services Period
 - For Oracle Aconex Australian Government Connected Cost Enterprise Cloud Service with metric Hosted Named User, You maintain **any of** the following:
 - An active subscription to *Oracle Aconex Australian Government Enterprise Cloud Service* **or** *Oracle Aconex Australian Government Early Access Enterprise Cloud Service* for the entirety of the Services Period.
 - You maintain at least one active subscription to *Oracle Aconex Australian Government Single Project Cloud Service*.
 - If You are a Non-Paying Organization, You have access to at least one Oracle Aconex Australian Government Project
- For Oracle Aconex Australian Government Connected Cost Cloud Services with metric Hosted Named User:
 - Each of the (i) Participants' users with access to Your Cost Workspace; and (ii) Your Users with access to the Oracle Aconex Australian Government Connected Cost Cloud Services, are counted as a Hosted Named User.
 - Access to Oracle Aconex Australian Government Connected Cost Cloud Services by Your or a Participant's Hosted Named User is limited to the System Projects that such Hosted Named User is participating in and has access to.
- Data uploaded to Oracle Aconex must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Australian Government Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at <https://www.oracle.com/contracts/cloud-services>.

Oracle Aconex Model Coordination Cloud Services

Part #	Service Offering
B91464	Oracle Aconex Model Coordination Enterprise Cloud Service - per 1M of Project Value Allowance
B91465	Oracle Aconex Model Coordination Enterprise Cloud Service - per Hosted Named User
B91505	Oracle Aconex Model Coordination Single Project Cloud Service - per 1M of Project Value
B91506	Oracle Aconex Model Coordination Single Project Cloud Service - per Hosted Named User
B91479	Oracle Aconex Model Coordination Single Project Cloud Service for Enterprise - per 1M of Project Value
B91480	Oracle Aconex Model Coordination Single Project Cloud Service for Enterprise - per Hosted Named User
B91472	Oracle Aconex Model Coordination Early Access Enterprise Cloud Service – Customer
B91512	Oracle Aconex Model Coordination Early Access Single Project Cloud Service – 1M of Project Value

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files and data uploaded to Oracle Aconex, including but not limited to models, BIM Collaboration Format (BCF) files, documents, drawings, and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Handover Cloud Service

Part #	Service Offering
B91466	Oracle Aconex Handover Enterprise Cloud Service - per 1M of Project Value Allowance
B91467	Oracle Aconex Handover Enterprise Cloud Service - per Hosted Named User
B91507	Oracle Aconex Handover Single Project Cloud Service - per 1M of Project Value
B91508	Oracle Aconex Handover Single Project Cloud Service - per Hosted Named User
B91481	Oracle Aconex Handover Single Project Cloud Service for Enterprise - per 1M of Project Value
B91482	Oracle Aconex Handover Single Project Cloud Service for Enterprise - per Hosted Named User

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Your Oracle Aconex Handover Cloud Service, the following are Your responsibility:
 - submit to Oracle with Your executed order, relevant drawings and hero image for the configuration required
 - prepare the handover documentation and relevant metadata within the Oracle Aconex Cloud Service.
- One Handover Manual (formerly Smart Manual) per System Project.

For clarity, where operationally applicable, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Setup

The Oracle Aconex Handover Cloud Service includes the following setup services for each System Project in Your order:

- Handover application with basic setup
- One (1) upload of Your supplied hero image and up to one (1) level drill-down page with one (1) hotspot per Level (elevation) or Area (layout)

Any additional customizations (e.g., e.g. drill-downs, hotspots) will require You to acquire additional professional services through a separate order with Oracle.

Application Program Component of Cloud Service

This Cloud Service contains a downloadable component that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to Oracle Handover shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Handover Manual Application Program download.
- Executing the Application Program that connects to the cloud service to initiate download of Your Content.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under Oracle Aconex Base Cloud Services.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

The *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, *Data Processing Agreement*, and *Oracle security practices* do not apply to the downloadable Application Program component.

Oracle Aconex Scheduled Archive Cloud Services

Part #	Service Offering
B92439	Oracle Aconex Scheduled Archive Enterprise Cloud Service – Per 1M of Project Value Allowance
B92440	Oracle Aconex Scheduled Archive Enterprise Cloud Service – Per Hosted Named User
B91493	Oracle Aconex Scheduled Archive Single Project Cloud Service – Per 1M of Project Value
B92443	Oracle Aconex Scheduled Archive Single Project Cloud Service – Per Hosted Named User

(B91493 formerly known as Oracle Aconex Scheduled Archive Cloud Service)

Oracle Aconex Scheduled Archive Cloud Services (“Scheduled Archive”) provide one incremental download of a read-only Project archive, to the Customer’s server location, for each selected eligible Project in accordance with the Usage Limits below.

Oracle Aconex Scheduled Archive Cloud Service is dedicated for production use and users are authorized to access the following:

- Scheduled Archive
- Single Sign-On

Subject to the paragraph below, the Scheduled Archive Service provides an installable application which incrementally transmits a copy of Your Content (limited to Transmitted, Received, and Draft Mail, Registered

Documents, and Event Log) on the selected Project to a designated network location using a user interface similar to the user interface of the Oracle Aconex Cloud Service at the time the application is purchased. You must maintain an active internet connection and ensure Scheduled Archive is downloading data according to Your set schedule.

The Scheduled Archive will be based on Your Content viewable by Your User account (within Your organization on Aconex) that You select for the purposes of generating the Scheduled Archive. It is Your responsibility to ensure that the above referenced User account has access to all applicable Your Content in Oracle Aconex (within the aforementioned limitations of Your Content set forth above) and that You remove any access control features that limit what that User account can view. You may also request that Oracle disable confidentiality features that would otherwise have excluded certain portions of Your Content from the Scheduled Archive. You represent and warrant that You have all the rights, consents and authorization necessary to receive the Scheduled Archive and Your Content contained therein (including Your Content that would have otherwise not be available or viewable by Your selected User account if the confidentiality or access control features were not disabled). You agree to fully indemnify Oracle for any claim by any party related to a breach of this section, Oracle disabling any confidentiality features or Oracle's provision of the Scheduled Archive to You.

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Single Project cloud services, the quantity of the applicable metric is one of the following:
 - If sold by 1M of Project Value, the quantity equals the Project Value
 - If sold by Hosted Named User, the quantity is one of the following:
 - If You are the Project Owner, the quantity equals the number of users of the base Aconex Cloud Service as identified on Your order
 - If You are a Non-Paying Organization, the quantity equals the number of users belonging to Your organization on the applicable project
- A single Scheduled Archive will be provided to You.
- Project must be available to You in (at least) read-only mode for extraction API to function.
- You must initiate Your scheduled archive as soon as possible, allowing enough time for all data to download to guarantee full archive delivery. Download time will depend on volume of data to be archived.
- For Oracle Scheduled Archive Enterprise Cloud Services, on completion of Your Services Period, if Oracle Aconex Schedule Archive is not renewed, all data already downloaded remains with You and no further updates will be sent from the Oracle Aconex Cloud Service to the Oracle Aconex Schedule Archive Application Program.
- For Oracle Schedule Archive Single Project Cloud Services, on completion of Your Services Period, if Oracle Aconex Schedule Archive is not extended, or the Project is not covered by a subsequent subscription to Oracle Aconex Defect Liability Cloud Service, all data already downloaded remains with You and no further updates will be sent from the Oracle Aconex Cloud Service to the Oracle Aconex Schedule Archive Application Program.
- Single Sign-On is limited to You (being the Paying Organization) as well as, where applicable, Your affiliates that have been identified as Your affiliates in the Oracle Aconex Cloud Service.

Application Program Component of Cloud Service

This Cloud Service contains a downloadable component that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the Cloud Service and Project shall be Customer's responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the archive Application Program download.
- Executing the Application Program that connects to the Project to initiate download of Your Content.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

The Oracle Cloud Policies and Pillar Documentation do not apply to the downloadable Application Program component of the Oracle Aconex Scheduled Archive Cloud Service. The Oracle Cloud Policies and Pillar Documentation, the Data Processing Agreement, and Oracle security practices shall not be applicable once Your Content has been archived and downloaded to Your server location.

Oracle Aconex Tenders Single Project Cloud Services for Enterprise

Part #	Service Offering
B91336	Oracle Aconex Tenders Single Project Cloud Service for Enterprise - per 1M of Project Value
B91337	Oracle Aconex Tenders Single Project Cloud Service for Enterprise - per Hosted Named User

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- An active subscription to Oracle Aconex Core Enterprise Cloud Service.
- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Supplier Documents Single Project Cloud Services for Enterprise

Part #	Service Offering
B91473	Oracle Aconex Supplier Documents Single Project Cloud Service for Enterprise - per 1M of Project Value
B91474	Oracle Aconex Supplier Documents Single Project Cloud Service for Enterprise - per Hosted Named User

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- An active subscription to Oracle Aconex Core Enterprise Cloud Service.
- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Packages Single Project Cloud Services for Enterprise

Part #	Service Offering
B91475	Oracle Aconex Packages Single Project Cloud Service for Enterprise - per 1M of Project Value
B91476	Oracle Aconex Packages Single Project Cloud Service for Enterprise - per Hosted Named User

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- An active subscription to Oracle Aconex Core Enterprise Cloud Service.
- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Field Single Project Cloud Services for Enterprise

Part #	Service Offering
B96328	Oracle Aconex Field Single Project Cloud Service for Enterprise - per 1M of Project Value
B96329	Oracle Aconex Field Single Project Cloud Service for Enterprise - per Hosted Named User

The Oracle Aconex Field Single Project Cloud Services for Enterprise are dedicated for production use and users are authorized to access the following:

- Field
- Mobile (for use with Field)
- Single Sign-On

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Field Cloud Services with metric Hosted Named User, users assigned the Inspector or Inspector Administrator role are counted as a Hosted Named User.
- If You use Oracle Aconex Field Cloud Services in conjunction with Your use of the Oracle Aconex Core Cloud Services (as identified above) acquired by You with a Hosted Named User metric, each Oracle Aconex Field Cloud Services' Hosted Named User must also be a Hosted Named User under Your existing Oracle Aconex Core Cloud Service subscription.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to forms and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Setup: The Oracle Aconex Field Single Project Cloud Service for Enterprise includes the following setup services for each System Project in Your order:

- Configuration of basic layout (top of hierarchy)
- One (1) upload of Your supplied Field Project hierarchy (prior to use of the Field functionality)

Any additional customizations (e.g., levels/areas) will require You to acquire additional professional services through a separate order with Oracle.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Contract Management Single Project Cloud Services for Enterprise

Part #	Service Offering
B91477	Oracle Aconex Contract Management Single Project Cloud Service for Enterprise - per 1M of Project Value
B91478	Oracle Aconex Contract Management Single Project Cloud Service for Enterprise - per Hosted Named User

The Oracle Aconex Contract Management Single Project Cloud Service for Enterprise is dedicated for production use and users are authorized to access the following:

- Contract Management
- Payment Applications
- Contract Changes

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- An active subscription to Oracle Aconex Core Enterprise Cloud Service.
- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Contract Management Cloud Services with metric Hosted Named User, each of the (i) Participants' users with access to Your Cost Workspace; and (ii) Your Users with access to the Oracle Aconex Contract Management Cloud Services, count as a Hosted Named User.
- Files uploaded and stored in Your Oracle Aconex Cloud Service, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Defects Liability Single Project Cloud Service

Part #	Service Offering
B91491	Oracle Aconex Defects Liability Single Project Cloud Service - per 1M of Project Value
B91492	Oracle Aconex Defects Liability Single Project Cloud Service - per Hosted Named User

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Hosted Named User, the quantity must be equivalent to the number of Hosted Named Users for the Project during the last month that immediately precedes the commencement of the Oracle Aconex Defects Liability Services Period.

- The specified number of months on Your order and in accordance to the following:
 - The Defects Liability period provides limited access to Your Oracle Aconex Single Project but does not include any implementation, training or other consulting services.
 - Limited access includes access to each Oracle Aconex Cloud Service that was on Your Order immediately preceding the commencement of the Oracle Aconex Defects Liability Service Period other than Oracle Aconex Connected Cost Cloud Service by Hosted Named User, which must be purchased separately.
 - Activity (defined as the number of transactions recorded in the cloud service) on the Project during the Defects Liability period is limited to a maximum of 20% of the monthly average Activity during the Oracle Aconex Cloud Service subscription term.
 - In the event that Activity during the Defects Liability period exceeds 20% of the monthly Activity, additional fees shall apply based on the monthly unit net price for all Oracle Aconex Cloud Services immediately preceding the commencement of the Oracle Aconex Defects Liability Service Period multiplied by the number of months of Your Oracle Aconex Defects Liability Services Period.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Online Archive Project Cloud Service – Per Gigabyte

Part #: B91345

Oracle Aconex Online Archive Project Cloud Service provides:

- Read-only ongoing access to Your Content on the Oracle Aconex Cloud Service for the selected Project(s) in accordance with the Usage Limits below, provided that the data and content related to such Project(s) is available.
- Single Sign-On

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Read-only online archive access is granted to the Project(s) specified in Your order during the term of Your order. In addition:
 - If the project is active, access is granted to the Oracle Aconex Cloud Services that are currently active on the Project.
 - If the project is completed, access is granted to the Oracle Aconex Cloud Services that were active at the time of project completion.
- All Projects on the order must reside in the same Oracle Aconex instance.
- Single Sign-On is limited to You (being the Paying Organization) as well as, where applicable, Your affiliates that have been identified as Your affiliates in the Oracle Aconex Cloud Service.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the [Oracle Aconex Operating Model Terms](#) section of these Service Descriptions.

Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under [Oracle Aconex Base Cloud Services](#).

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Single Project Archive – Per Gigabyte

(Formerly known as Oracle Aconex Project Archive)

Part #: B91530

Subject to the paragraph below, Oracle Aconex Single Project Archive (“Project Archive”) provides an electronically delivered read-only off-line archive of Your Content (limited to transmitted, received, and draft mail, registered documents, and event log) for a Project providing a user interface and search capability similar to that of the Cloud Service at the time the Project Archive is made.

The Project Archive will be based on Your Content viewable by Your User account (within Your organization on Aconex) that You select for the purposes of generating the Project Archive. It is Your responsibility to ensure that the above referenced User account access to all applicable Your Content in Oracle Aconex (within the aforementioned limitations of Your Content set forth above) and that You remove any access control features that limit what that User account can view. You may also request that Oracle disable confidentiality features that would otherwise have excluded certain portions of Your Content from the Project Archive. You represent and warrant that You have all the rights, consents and authorization necessary to receive the Project Archive and Your Content contained therein (including Your Content that would have otherwise not be available or viewable by Your selected User account if the confidentiality or access control features were not disabled). You agree to fully indemnify Oracle for any claim by any party related to a breach of this section, Oracle disabling any confidentiality features or Oracle’s provision of the Project Archive to You.

Usage Limits

The Oracle Aconex Single Project Archive is subject to usage limits based on:

- A maximum quantity of data, based on the single Project identified in Your order and the aggregate size, in gigabytes, as identified in Your order.
- Oracle reserves the right to temporarily host a copy of Your Content in Sydney, Australia or any other location and retain it in that location for the purposes of providing you with the Project archive, for a period of 90 days after which it will be deleted from that location.
- The link to initiate the Project archive download is sent to You only after payment is received.
- Project must be available to You in (at least) read-only mode for extraction to occur. If a Project is closed, it can be re-opened in read-only mode to You only for this purpose, provided Oracle still holds Your Content in accordance with the Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document.
- Upon receipt of the download link, You must initiate Your Project Archive download as soon as possible and complete it within 90 days, after which, the download link will no longer function.
- Subject to the above, if the download is not completed within 90 days of Oracle sending the download link, You will need to re-purchase the archive in order for the Project to be re-opened and a new link generated.
- Oracle warrants that the Oracle Aconex Single Project Archive will operate in all material respects as described in Service Specifications for a period of 120 days after delivery of the link. If the Oracle Aconex Single Project Archive was not performed as warranted during the above referenced warranty period, You must promptly provide written notice to Oracle that describes such deficiency (including, as applicable, the service request number notifying Oracle of such deficiency). This warranty replaces any warranty in Your Agreement in relation to Oracle Aconex Single Project Archive.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service

Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Application Program Component

The Oracle Aconex Single Project Archive contains one or more downloadable components depending on the size of the archive that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the Oracle Aconex Single Project Archive and Project shall be Your responsibility. These obligations and assumptions shall include, but are not limited to, executing the archive Application Program and data downloads.

Oracle Cloud Policies and Pillar Documentation

The *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, *Data Processing Agreement*, and *Oracle security practices* do not apply to Oracle Aconex Single Project Archive or to the downloadable Application Program component.

ORACLE CONJECT CLOUD SERVICES

Oracle conjectPM Enterprise Cloud Service (Europe Only) – Per 1M of Project Value

Part #: B91623

Usage Limits

This Oracle Cloud Service is dedicated to production use only and is subject to usage limits based on:

- A maximum quantity of Project Value as identified in Your order.
- Notwithstanding the metric definition for 1M of Project Value, the maximum quantity is defined as the aggregate Project value of each Project managed on the Cloud Service during the Services Period of Your order.
- Files uploaded and stored in Oracle conjectPM, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Oracle conjectPM Project.

Users

Where you are inviting users to Your Project environments within Oracle conjectPM Cloud Services, the following terms shall apply:

1. You may invite third party organizations and their users to access the Oracle Cloud Services (“Conject Participants”) subject to the terms of the applicable order and provided that the Conject Participants’ users (including any party subsequently invited by same, if such functionality is available) will be Users. You are responsible for the Conject Participants and Users’ use of the Cloud Services and compliance with, and breach of, the terms of the Agreement and the applicable order. You acknowledge and agree, and shall ensure that all Conject Participants and Users acknowledge and agree, that Conject Participants and Users do not have any claims or rights against Oracle and You shall indemnify Oracle against any claim by a Conject Participant or User related to their use of the Cloud Services under the applicable order or Oracle’s provision of same.
2. You hereby authorize Oracle to allow Conject Participants to (i) retrieve Your Content that their Users uploaded, transmitted or received through the Oracle Cloud Services in accordance with the Service Specifications; and (ii) acquire archive services for Your Content directly from Oracle. Nothing in this section shall obligate Oracle to provide archive services to any party.
3. You acknowledge and agree that:
 - (a) all rights and obligations under the Data Processing Agreement, including providing instructions to Oracle, are exercisable exclusively by You. Notwithstanding the foregoing, You further acknowledge and agree that (i) should Oracle receive any instructions directly from the Conject Participants, such instructions will be considered made by You, and (ii) Oracle has no obligation to ensure the compatibility or accuracy of such instructions with any other instructions received from You, and Oracle is not responsible for the effect of any conflicting instructions;
 - (b) a User may be directly disabled from the Project environment and/or the Cloud Services by a Conject Participant; and

(c) For the purposes of archive services or data retrieval under the Service Specifications, there may be data or content within Your Content that is not visible or available to You.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle connectPM Cloud Services (Europe Only) – Per Hosted Named User

Part #	Service Offering
B91625	Oracle connectPM Enterprise Cloud Service (Europe Only) – Per Hosted Named User
B91626	Oracle connectPM Single Project Cloud Service (Europe Only) – Per Hosted Named User

Usage Limits

This Oracle Cloud Service is dedicated for production use and is subject to usage limits based on:

- A maximum quantity of users as identified in Your order.
- Files uploaded and stored in Oracle connectPM, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Oracle connectPM Project.
- You acknowledge and agree that certain aspects of the Agreement, in particular the retention, retrieval and data deletion practices contained in the Oracle Cloud Hosting and Delivery Policies, Industries Cloud Services Pillar Document and the Data Processing Agreement, may not apply to You if You are using the Oracle connectPM Cloud Services to access a Project environment within Oracle connectPM Cloud Services that is administered or belongs to a party other than You.

Users

Where you are inviting users to Your Project environments within Oracle connectPM Cloud Services, the following terms shall apply:

1. You may invite third party organizations and their users to access the Oracle Cloud Services (“Conject Participants”) subject to the terms of the applicable order and provided that the Conject Participants’ users (including any party subsequently invited by same, if such functionality is available) will be Users. You are responsible for the Conject Participants and Users’ use of the Cloud Services and compliance with, and breach of, the terms of the Agreement and the applicable order. You acknowledge and agree, and shall ensure that all Conject Participants and Users acknowledge and agree, that Conject Participants and Users do not have any claims or rights against Oracle and You shall indemnify Oracle against any claim by a Conject Participant or User related to their use of the Cloud Services under the applicable order or Oracle’s provision of same.
2. You hereby authorize Oracle to allow Conject Participants to (i) retrieve Your Content that their Users uploaded, transmitted or received through the Oracle Cloud Services in accordance with the Service Specifications; and (ii) acquire archive services for Your Content directly from Oracle. Nothing in this section shall obligate Oracle to provide archive services to any party.
3. You acknowledge and agree that:
 - (a) all rights and obligations under the Data Processing Agreement, including providing instructions to Oracle, are exercisable exclusively by You. Notwithstanding the foregoing, You further acknowledge and agree that (i) should Oracle receive any instructions directly from the Conject Participants, such instructions will be considered made by You, and (ii) Oracle has no obligation to ensure the compatibility or accuracy of such instructions with any other instructions received from You, and Oracle is not responsible for the effect of any conflicting instructions;

(b) a User may be directly disabled from the Project environment and/or the Cloud Services by a Conject Participant; and

(c) For the purposes of archive services or data retrieval under the Service Specifications, there may be data or content within Your Content that is not visible or available to You.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle connectPM Project Archive (Europe Only)

Part #: B91636

Oracle connectPM Project Archive (Europe Only) provides an electronically delivered read-only off-line archive of Your Content (limited to Transmitted Communications, published Processes and Registered Documents) for a Project's environment on the Oracle Conject Cloud Services.

Usage Limits

The Oracle connectPM Project Archive (Europe Only) is subject to usage limits based on:

- Project(s) archive, based on the Project(s) identified in Your order.
- Each Project must be available to You in read-only mode (at a minimum) for extraction to occur.
- If a Project is closed, it can be re-opened, provided Oracle still holds Your Content in accordance with the Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document.
- The link to initiate each Project archive download is sent to You only after:
 - an archive order provided by Oracle is executed.
 - It is Your responsibility to obtain authorization(s) from each of the parties whose data or content is included in each Project archive and Oracle may require you to provide evidence of same. Oracle is not responsible to collect or verify such authorization nor is Oracle liable to You or any third party if Oracle provides You with the Project archive after receiving no or incomplete authorizations. Notwithstanding any authorizations provided to Oracle (either directly by You or any third party), You continue to represent and warrant that You have all the rights, consents and authorization to receive the archive service, data and content contained in the Project archive. You agree to fully indemnify Oracle for any claim by any party related to a breach of this section or Oracle's provision of the archive service, data or content to You.
 - Payment for the Project archive is complete.
- Upon receipt of the download link, You must initiate Your Project archive download as soon as possible and complete it within 30 days, after which, the download link will no longer function. You will need to re-purchase the archive in order for the Project to be re-opened and a new link generated.
- Oracle warrants that the Oracle connectPM Project Archive will operate in all material respects as described in Service Specifications for a period of 60 days after delivery of the link. If the Oracle connectPM Project Archive was not performed as warranted, You must promptly provide written notice to Oracle that describes the deficiency in the Oracle connectPM Single Archive (including, as applicable, the service request number notifying Oracle of such deficiency).

Application Program Component

The Oracle connectPM Project Archive contains one or more downloadable components depending on the size of the archive that shall be used solely with Your licensed Programs at Your location. The obligations for download and execution related to the Oracle connectPM Project Archive and Project shall be Customer's responsibility. These obligations and assumptions shall include, but are not limited to, executing the archive Application Program and data downloads.

Oracle Cloud Policies and Pillar Documentation

The *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, the *Data Processing Agreement*, and *Oracle security practices* do not apply to Oracle connectPM Single Project Archive or to the downloadable Application Program.

Oracle connectPC Single Project Archive

Part #: B92202

Oracle connectPC Single Project Archive provides an electronically delivered read-only off-line archive of Your Content (limited to the published processes and documents accessible by You) for a Project's environment on the Oracle Connect Cloud Services. The archive may potentially contain other data, published processes and documents related to other parties that have been classified as 'public' in the applicable Project's environment on the Oracle Connect Cloud Services.

Usage Limits

The Oracle connectPC Single Project Archive is subject to usage limits based on:

- A Single Project archive, based on the Project identified in Your order.
- The link to initiate the Project archive download is sent to You only after payment is received.
- You represent and warrant that You have all the rights, consents and authorization to receive the archive service, data and content provided pursuant to the applicable order. You agree to fully indemnify Oracle for any claim by any party related to a breach of this section or Oracle's provision of the archive service, data or content to You.
- Project must be available to You in read-only mode (at a minimum) for extraction to occur.
- If a Project is closed, it can be re-opened, provided Oracle still holds Your Content.
- Upon receipt of the download link, You must initiate Your Project Archive download as soon as possible and complete it within 60 days, after which, the download link will no longer function.
- If the download is not completed within 60 days of receipt of the download link, You will need to re-purchase the archive in order for the Project to be re-opened and a new link generated.
- Oracle warrants that the Oracle connectPC Single Project Archive will operate in all material respects as described in Service Specifications for a period of 90 days after delivery of the link. If the Oracle connectPC Single Project Archive was not performed as warranted, You must promptly provide written notice to Oracle that describes the deficiency in the Oracle connectPC Single Project Archive (including, as applicable, the service request number notifying Oracle of such deficiency).

Application Program Component

The Oracle connectPC Single Project Archive contains one or more downloadable components, depending on the size of the archive, that shall be used solely with Your licensed Programs at Your location. The obligations for download and execution related to the Oracle connectPC Single Project Archive and Project shall be Your responsibility. These obligations and assumptions shall include, but are not limited to, executing the archive Application Program and data downloads.

Oracle Cloud Policies and Pillar Documentation

The *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, the *Data Processing Agreement*, and *Oracle security practices* do not apply to Oracle connectPC Single Project Archive or to the downloadable Application Program component.

APPENDIX 1

Aconex Add-On Cloud Services - Legacy

For any legacy add-on Aconex Cloud Service part number identified in the table below, Oracle shall deliver the service pursuant to the service description (e.g., description of services, features, functionality, limitations etc.) described in this document.

For any renewal or expansion of an existing legacy Aconex Cloud Service, Oracle shall deliver the service pursuant to the Services summary (e.g., description of services, features, functionality, limitations etc.) as detailed in the order in which You initially purchased the service.

Legacy Part Number	Aconex Part Description	For Service Description, Refer To:
B91753	Aconex API's - Corporate – Each	Oracle Aconex Base Cloud Services (applicable to APIs only)
B91947	Aconex API's - Single Project – Each	
B91767	Aconex Model Management - Explore - Corporate - Each	Oracle Aconex Base Cloud Services (applicable to Model Explore only)
B91949	Aconex Model Management - Explore - Single Project - Each	
B91760	Aconex Checklists - Base Framework - Customer	Oracle Aconex Base Cloud Services (applicable to Field only)
B91801	Aconex Checklists - Base Framework - Limited User - Hosted Named User	
B91758	Aconex Checklists - Corporate - Limited User - Hosted Named User	
B91759	Aconex Checklists - Corporate - PVA - 1M of Project Value Allowance	
B91756	Aconex Checklists - Foundations - Limited User - Hosted Named User	
B91761	Aconex Checklists - Project - Limited User - Hosted Named User	
B91762	Aconex Checklists - Project - PV - 1M of Project Value	
B91763	Aconex Connected BIM - Corporate - Each	Oracle Aconex Model Coordination Cloud Services
B91948	Aconex Connected BIM - Single Project – Each	
B91770	Aconex Connected Cost Contract Management - Base Framework - Customer	Oracle Aconex Base Cloud Services (applicable to Contract Management only)
B91764	Aconex Connected Cost Contract Management - Base Framework - Limited User - Hosted Named User	
B91768	Aconex Connected Cost Contract Management - Corporate - Limited User - Hosted Named User	
B91769	Aconex Connected Cost Contract Management - Corporate - PVA - 1M of Project Value Allowance	
B91771	Aconex Connected Cost Contract Management - Project - Limited User - Hosted Named User	
B91772	Aconex Connected Cost Contract Management - Project - PV - 1M of Project Value	

B91775	Aconex Connected Cost Project Control - Base Framework - Customer	Oracle Aconex Connected Cost Cloud Services
B91780	Aconex Connected Cost Project Control - Base Framework - Limited User- Hosted Named User	
B91773	Aconex Connected Cost Project Control - Corporate - Limited User - Hosted Named User	
B91774	Aconex Connected Cost Project Control - Corporate - PVA - 1M of Project Value Allowance	
B91776	Aconex Connected Cost Project Control - Project - Limited User - Hosted Named User	
B91777	Aconex Connected Cost Project Control - Project - PV - 1M of Project Value	
B91755	Aconex Connected Cost Project Control with EVM - Base Framework - Customer	
B91802	Aconex Connected Cost Project Control with EVM - Base Framework - Limited User - Hosted Named User	
B91765	Aconex Connected Cost Project Control with EVM - Corporate - Limited User - Hosted Named User	
B91834	Aconex Connected Cost Project Control with EVM - Corporate - PVA - 1M of Project Value Allowance	
B91766	Aconex Connected Cost Project Control with EVM - Project - Limited User - Hosted Named User	
B91757	Aconex Connected Cost Project Control with EVM - Project - PV - 1M of Project Value	
B91791	Aconex Defects Liability - Base Framework - Customer	Oracle Aconex Defects Liability Single Project Cloud Service
B91789	Aconex Defects Liability - Corporate - Limited User - Hosted Named User	
B91790	Aconex Defects Liability - Corporate - PVA - 1M of Project Value Allowance	
B91781	Aconex Defects Liability - Foundations - PVA - 1M of Project Value Allowance	
B91792	Aconex Defects Liability - Project - Hosted Named User	
B91793	Aconex Defects Liability - Project - PV - 1M of Project Value	Oracle Aconex Summary
B91798	Aconex Enterprise Cloud Service - Each	
B91814	Aconex Field - Base Framework – Customer	Oracle Aconex Base Cloud Services (applicable to Field only)
B91833	Aconex Field - Base Framework - Limited User - Hosted Named User	
B91812	Aconex Field - Corporate - Limited User - Hosted Named User	
B91813	Aconex Field - Corporate - PVA - 1M of Project Value Allowance	
B91836	Aconex Field - Foundations - Limited User- Hosted Named User	
B91815	Aconex Field - Project - Limited User - Hosted Named User	
B91816	Aconex Field - Project - PV - 1M of Project Value	
B91819	Aconex Field Forms - Base Framework – Customer	
B91754	Aconex Field Forms - Base Framework - Limited User - Hosted Named User	

B91817	Aconex Field Forms - Corporate - Limited User - Hosted Named User	
B91818	Aconex Field Forms - Corporate - PVA - 1M of Project Value Allowance	
B91835	Aconex Field Forms - Foundations - Limited User - Hosted Named User	
B91820	Aconex Field Forms - Project - Limited User - Hosted Named User	
B91821	Aconex Field Forms - Project - PV - 1M of Project Value	
B91830	Aconex Model Management - Coordinate - Base Framework – Customer	Oracle Aconex Model Coordination Cloud Services
B91828	Aconex Model Management - Coordinate - Corporate - Limited User - Hosted Named User	
B91829	Aconex Model Management - Coordinate - Corporate - PVA - 1M of Project Value Allowance	
B91831	Aconex Model Management - Coordinate - Project - Limited User - Hosted Named User	
B91832	Aconex Model Management - Coordinate - Project - PV - 1M of Project Value	
B91841	Aconex Online Archive - Base Framework – Customer	Oracle Aconex Online Archive Project Cloud Service – Per Gigabyte
B91838	Aconex Online Archive - Corporate - Limited User - Hosted Named User	
B91839	Aconex Online Archive - Corporate - PVA - 1M of Project Value Allowance	
B91840	Aconex Online Archive - Each	
B91837	Aconex Online Archive - Foundations - PVA - 1M of Project Value Allowance	
B91842	Aconex Online Archive - Project - Limited User - Hosted Named User	
B91843	Aconex Online Archive - Project - PV - 1M of Project Value	Oracle Aconex Base Cloud Services (applicable to Packages only)
B91846	Aconex Packages - Base Framework - Customer	
B91844	Aconex Packages - Corporate - Limited User - Hosted Named User	
B91845	Aconex Packages - Corporate - PVA - 1M of Project Value Allowance	
B91847	Aconex Packages - Project - Limited User - Hosted Named User	
B91848	Aconex Packages - Project - PV - 1M of Project Value	Oracle Aconex Scheduled Archive Cloud Services
B92428	Aconex Scheduled Archive - Base Framework - Customer	
B92429	Aconex Scheduled Archive - Corporate - Limited User - Hosted Named User	
B92427	Aconex Scheduled Archive - Corporate - PVA - 1M of Project Value Allowance	
B92431	Aconex Scheduled Archive - Project - Limited User - Hosted Named User	
B92430	Aconex Scheduled Archive - Project - PV - 1M of Project Value	Oracle Aconex Summary
B91942	Aconex Single Project Cloud Service - Each	

B92297	Aconex Smart Manuals - Base Framework - Customer	Oracle Aconex Handover Cloud Service
B91853	Aconex Smart Manuals - Corporate - Limited User - Hosted Named User	
B91854	Aconex Smart Manuals - Corporate - PVA - 1M of Project Value Allowance	
B91855	Aconex Smart Manuals - Project - Limited User - Hosted Named User	
B91856	Aconex Smart Manuals - Project - PV - 1M of Project Value	
B92298	Aconex Supplier Documents - Base Framework - Customer	Oracle Aconex Base Cloud Services (applicable to Supplier Documents only)
B91857	Aconex Supplier Documents - Corporate - Limited User - Hosted Named User	
B91858	Aconex Supplier Documents - Corporate - PVA - 1M of Project Value Allowance	
B91859	Aconex Supplier Documents - Project - Limited User - Hosted Named User	
B91860	Aconex Supplier Documents - Project - PV - 1M of Project Value	
B92295	Aconex Tenders - Base Framework - Customer	Oracle Aconex Base Cloud Services (applicable to Tenders only)
B91861	Aconex Tenders - Corporate - Limited User - Hosted Named User	
B91862	Aconex Tenders - Corporate - PVA - 1M of Project Value Allowance	
B91799	Aconex Tenders - Foundations - PVA - 1M of Project Value Allowance	
B91863	Aconex Tenders - Project - Limited User - Hosted Named User	
B91864	Aconex Tenders - Project - PV - 1M of Project Value	
B92296	Aconex Workflows - Base Framework - Customer	Oracle Aconex Base Cloud Services (applicable to Workflows only)
B91865	Aconex Workflows - Corporate - Limited User - Hosted Named User	
B91866	Aconex Workflows - Corporate - PVA - 1M of Project Value Allowance	
B91803	Aconex Workflows - Foundations - PVA - 1M of Project Value Allowance	
B91867	Aconex Workflows - Project - Limited User - Hosted Named User	
B91868	Aconex Workflows - Project - PV - 1M of Project Value	