



G-Cloud 14

Service Definition Document

IT and Digital Operating Model Design

Service type: Cloud support

Service name: IT and Digital Operating Model Design

Service description: Human Engine's experienced team will work with you to define the digital operating model and optimum operating structure for your IT and digital function.

Service features

- Define target state digital operating model and architecture topography
- Functional scope, purpose and accountabilities
- Define roles and reporting structures
- Develop staff sizing
- Assess capability gaps
- Actionable and prioritised recommendations
- Clear value proposition presentation document for senior stakeholders
- Roadmap to a business-aligned digital operating model including cloud

Service benefits

- Defines target state digital operating model
- Ensures function scope, purpose and accountabilities are defined
- Removes barriers to the adoption of cloud approaches
- Defines functional scope, purpose and accountabilities
- Defines digital/ICT roles and reporting structures
- Develops digital/ICT staff sizing
- Assesses digital/ICT capability gaps
- Allows organisations to recognise and execute on cloud opportunities
- Builds digital dexterity