

Tekwurx G-Cloud 14 Service Definition:

Tekwurx Current State Assessment Service for Cloud

Service Description

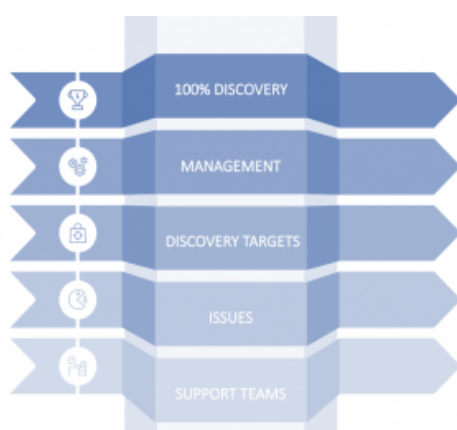
We appreciate your interest in our Cloud Support Services.

IT asset management is at the core of our business. We help our customers discover, manage, and secure their assets, irrespective of whether they reside in the data centre or the cloud. Our customer base spans the public and private sectors, covering all industry sectors, including financial services, retail, distribution, and local and central government agencies.

Service Overview

Tekwurx helps organisations migrate their business applications and services to the cloud. Understanding the current IT assets that make up a business service is essential to ensure a successful migration.

Our service answers these commonly asked questions:

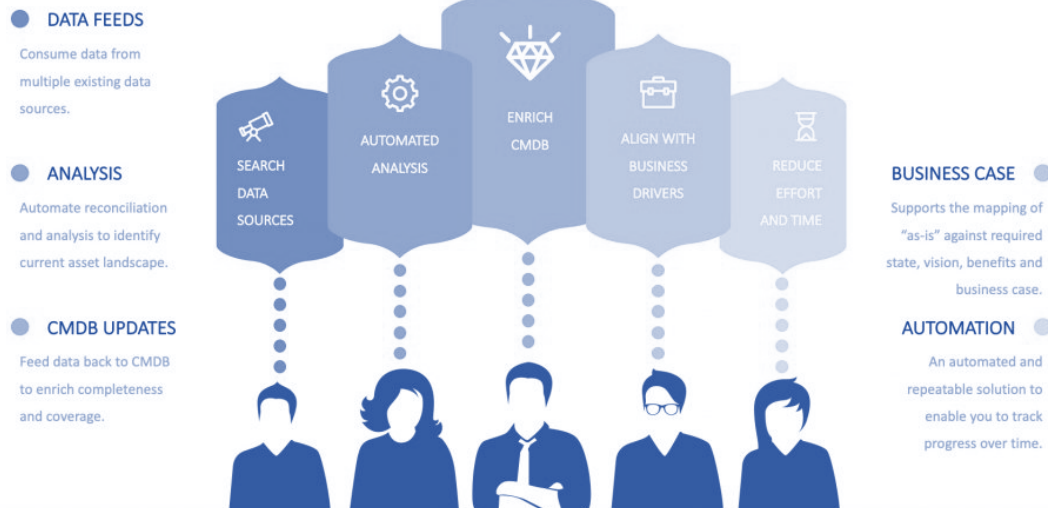


- How do we understand our current asset landscape and whether we have discovered everything?
- How do we ensure that we maintain completeness and correctness in our data?
- How do we identify blind spots across our data sources and discover our “unknowns”?
- How do we proactively identify issues with completeness and correctness and ensure that these are being remediated?
- Can we automate getting the discovery issues to the correct teams and track this within our CMDB?

Tekwurx will provide skilled and experienced resources to augment the customer’s team in as-is, gap analysis, remediation planning and the iterative delivery of mitigating activities to improve adoption, utilisation, performance, and quality. Tekwurx will deliver this work in phases, supporting the migration programme’s lifecycle.

CAL ASSESSMENT OVERVIEW

TekWurx Delivery Team Approach



Service Features

- Identify all IT assets across the data centre and cloud
- Associate IT assets with business services
- Architecture, project planning & governance and implementation
- Highly experienced professional services team
- Security-cleared personnel
- Proactive BAU support

Service Benefits

- Reduced service migration risks
- Reduced the time to migrate
- Reduce service migration costs
- Increased security compliance
- Decreased cloud service costs

Pricing

We will be delighted to work with you on a relevant project. Please contact us if you need further information about how we might support you and discuss the potential budgetary costs.

Please see the SFIA Rate Card for details on the service price and the accompanying Terms and Conditions.

About Tekwurx

Tekwurx is an IT asset management specialist that uses our highly trained and experienced staff to help IT organisations discover, manage and secure their IT assets. We have delivered over 500 successful projects across all industry sectors.

Tekwurx services include:

- Implementation, configuration & customisation of BMC Software tools
- Data quality & completeness projects
- Integration projects
- BAU support
- Project resource augmentation
- Project management and governance

Our flagship product, Tekwurx uControl, delivers additional benefits for BMC Helix Discovery users. It simplifies application modelling, provides change management, reduces the management overhead associated with large BMC Discovery deployments and identifies the gaps between discovered data and other sources. Tekwurx uControl integrates BMC Helix Discovery with ServiceNow's CMDB, providing bi-directional synchronisation of CIs and application models. More information here:

<https://tekwurx.com/services/tekwurx-ucontrol/>

Our services team have SC clearance.

We partner with Barracuda Networks, EasyVista, BMC Software and Yellowfin. We are a ServiceNow Development partner specialising in integrating ServiceNow with other products.

Our specialities include:

- EasyVista EV Service Manager
- EasyVista EV Reach
- EasyVista EV Discovery
- EasyVista EV Observe
- Barracuda Email Protection
- Barracuda Cloud-to-Cloud Backup
- BMC Helix Discovery
- BMC Helix Control-M
- BMC Server Automation (formerly BladeLogic)
- BMC Helix Operations Management

Contact

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