

WR LOGIC



G-Cloud 14: Service Definition

WR Logic Limited

WR Logic recognises the significance of our corporate culture in shaping the collaborative efforts of our professionals both internally and with our esteemed clients.

Our service approach is distinguished by a strong emphasis on collaboration, integrity, and an unwavering commitment to fostering open communication throughout our engagements.

Our Digital Service Offerings



Our Digital Service Offerings

Digital Discovery and Exploration: Solution Overview

At WR Logic, our Discovery and Exploration services are the cornerstone of our digital offerings. Recognising the crucial importance of understanding user needs from the outset, our Discovery service lays the foundation. This ensures your users enjoy the finest experience—without compromising on quality or security, all delivered in a cost-effective manner

Key Features:

- **GDS Compliance:** Our Technical Discovery service is fully compliant with Government Digital Service (GDS) guidelines, ensuring that all technological solutions meet the necessary standards and regulations.
- **Risk Mitigation:** We focus on identifying and mitigating risks associated with technology implementation, reducing the likelihood of underestimation and overspending.
- **User-Centric Approach:** Our process prioritises user needs and feedback, ensuring that technological solutions are aligned with user expectations and preferences.
- **Collaborative Engagement:** We collaborate closely with stakeholders and digital teams throughout the discovery process, ensuring that all perspectives and requirements are taken into account.
- **Tailored Solutions:** Every Technical Discovery engagement is tailored to the unique requirements of the project, ensuring that the resulting technological solutions are optimised for success.



Our Digital Service Offerings

Digital Discovery and Exploration: Solution Detail

Our versatile digital team brings together a diverse array of talents, including research, design, strategy, and technical prowess. Rooted in user-centred design principles, we spearhead digital transformation endeavours, harnessing state-of-the-art technology to deliver holistic end-to-end services.

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| <p>User-Centred Discovery for Digital Innovation and Risk Mitigation: Our multi-disciplinary team specializes in comprehensive Discovery services, comprising product experts, researchers, designers, and technical architects. We excel in understanding user and stakeholder needs to create impactful digital services.</p> | <p>UI/UX Design and Rapid Prototyping: Our UI/UX services are crucial in crafting user-centred digital solutions. Our experienced designers collaborate with user researchers, stakeholders, and digital teams to facilitate ideation, field research, and agile development. Specialising in rapid prototyping and user testing, we ensure effective and user-friendly designs for an optimal user experience</p> | <p>Technical Discovery & Concept Validation: Our Tech Discovery service mitigates technological risks associated with government service enhancements. We employ a user-centric, data-driven approach to ensure informed decisions across different tools and technologies.</p> | <p>User Research:</p> <p>At WR Logic, user research forms the bedrock of our User-Centred Digital Delivery approach. Our team of seasoned researchers employs state-of-the-art research techniques to assist government organisations in aligning digital services with GDS guidelines. By prioritising user needs and utilising evidence-based methods, we mitigate the risk of ineffective services</p> |
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Our Digital Service Offerings

Digital Discovery and Exploration: Business Need

For organisations, departments, or public bodies embarking on digital transformation journeys, WR Logic's Technical Discovery service addresses a multitude of crucial business needs:

- **Strategic Alignment:** Tailored for organisations with a presence in the digital landscape, our service ensures that technological initiatives align seamlessly with strategic objectives and future roadmaps.
- **Efficiency and Streamlining:** Designed to replace, automate, and streamline business processes, such as compliance management and operational workflows, our Technical Discovery offering enhances efficiency while maintaining accountability.
- **Compliance and Accountability:** Ideal for organisations facing regulatory requirements like GDPR or industry standards, our service assists in demonstrating compliance and ensuring adherence to internal regulations and processes.
- **Evidence-Based Decision Making:** Through comprehensive data analysis and insights, our Technical Discovery service empowers organisations to make informed decisions, minimising risks associated with technology adoption and implementation.
- **Efficient Resource Utilisation:** For organisations seeking to optimise resource allocation and demonstrate tangible return on investment, our service provides comprehensive BI and reporting capabilities, highlighting areas for improvement and optimisation.
- **User Satisfaction and Accessibility:** With a focus on user-centric design principles, our service ensures that technological solutions prioritise user satisfaction and accessibility, catering to diverse user needs and preferences.
- **Integration with Existing Platforms:** Suited for organisations looking to leverage existing platforms and technology solutions, our service integrates seamlessly with Microsoft Cloud and other ecosystems, minimising disruption to existing technology landscapes.

Our Digital Service Offerings

Microsoft Power Platform and O365: Solution Overview

WR Logic specialises in crafting tailored solutions leveraging the Microsoft Power Platform and hosted on Microsoft Azure. Our approach combines the power of cutting-edge technologies to deliver reliability, scalability, and cost-effectiveness, driving measurable improvements across various business processes.

Key Features:

- **Reliability and Scalability:** Our solutions are built on the robust infrastructure of Microsoft Azure, ensuring high availability, reliability, and scalability to meet evolving business needs.
- **Cost-Effectiveness:** Leveraging the Microsoft Power Platform enables us to deliver cost-effective solutions that optimise resource utilisation and maximise ROI.
- **Microsoft O365 Integration:** Seamlessly integrated with Microsoft O365, our solutions provide a familiar interface for users, facilitating rapid adoption and ensuring fast results.
- **Automated Processes:** Our aim is to streamline and automate business processes, leveraging the capabilities of Power Apps, Power Automate (formerly known as Microsoft Flow), and Azure DevOps.
- **Mobile Accessibility:** Designed with mobile accessibility in mind, our solutions enable users to access and interact with applications from any device, enhancing productivity and efficiency.



Our Digital Service Offerings

Microsoft Power Platform and O365: Technologies

Our expansive suite of services are designed to build and optimise Azure Data Platforms, tailored to modern enterprises' unique data needs. Our solutions leverage cutting-edge Azure technologies to develop scalable, secure, and efficient data infrastructures, enabling organisations to thrive in a data-driven future.

Key Technologies Utilised:

- **Microsoft Power Platform:** Harnessing the capabilities of Power Apps, Power Automate, and Power BI, we create dynamic and user-friendly applications, automate workflows, and derive actionable insights from data.
- **Microsoft Azure:** Leveraging Azure DevOps, Azure Functions, and Azure Logic Apps, we ensure robust infrastructure, seamless integration, and efficient deployment of solutions on the cloud.
- **Microsoft Office 365:** Integrated with SharePoint Online, Teams, and Dynamics 365, our solutions offer enhanced collaboration, communication, and productivity within the familiar Office 365 environment.
- **Dynamics 365:** Whether it's CRM (Customer Relationship Management) or ERP (Enterprise Resource Planning), we leverage Dynamics 365 to streamline business operations, optimise processes, and drive growth.



Our Digital Service Offerings

Microsoft Power Platform and O365: Solution Detail

WR Logic stands at the forefront of rapidly evolving digital landscape, offering comprehensive digital solutions that harness the capabilities of the Microsoft Power Platform and Office 365. Our tailored services are designed to enhance business efficiency and productivity, empowering organisations to transform their operations through innovative application development, automation, data visualisation, and seamless integration.

Power Apps Development and Integration:

We design and deploy custom applications using Microsoft Power Apps to streamline business processes and enhance operational efficiency. Our services include the creation of both canvas and model-driven apps that integrate seamlessly with existing systems across Microsoft Azure and Office 365, enabling tailored workflows and improved user experiences.

Power Automation Solutions:

Automate routine business tasks and processes with our bespoke Power Automate solutions. We focus on creating robust workflow automation that connects your applications and services efficiently. By automating tasks that range from simple data transfers to complex business operations, we help you minimise manual errors and increase productivity.

Power BI Analytics Implementation:

Transform your data into actionable insights with our Power BI services. We provide comprehensive analytics solutions that include dashboard creation, real-time reporting, and in-depth analysis. Our Power BI implementations help you visualise data from various sources, offering a consolidated view that supports strategic decision-making and drives business growth.

Office 365 integration and Optimisation:

Leverage the full potential of Office 365 with our expert integration services. Our offerings ensure that SharePoint Online, Teams, and Dynamics 365 are optimally configured to support your business's collaboration and communication needs. We enhance your Office 365 environment to improve workflow, document management, and overall productivity.

Our Digital Service Offerings

Microsoft Power Platform and O365: Business Need

Our digital solutions, utilising Microsoft Power Platform and Office 365, are tailored to meet the specific needs of organisations that are navigating the complexities of modern digital environments. This service offering is ideal for:

- **Organisations with Microsoft Cloud Integration:** Designed for entities that are already on the Microsoft Cloud or are planning to migrate. Leveraging a familiar platform minimises the learning curve and accelerates adoption.
- **Business Process Automation and Streamlining:** Suitable for any organisation aiming to automate and streamline critical processes such as expense claims, resource scheduling, or customer relationship management while maintaining robust accountability and transparency.
- **Compliance and Regulatory Adherence:** Essential for organisations that need to meet strict legislative requirements like GDPR or adhere to industry standards and internal regulations. Our solutions help document and demonstrate compliance effectively.
- **Enhanced Business Intelligence and Reporting:** For organisations that prioritise data-driven decision-making, our Power BI solutions offer comprehensive reporting tools and analytics to clearly illustrate efficiency and return on investment.
- **User Satisfaction and Mobility:** Our offerings prioritise the user experience, focusing on creating solutions that are accessible on mobile devices and familiar to users, thus enhancing satisfaction and productivity.
- **Optimal Use of Existing Technologies:** We help organisations leverage their existing Microsoft technology investments, enhancing utility without unnecessary expansion of their technology stack.
- **Modern and Effective User Interfaces:** The solutions boast modern user interfaces that align with the Microsoft digital office experience, making them intuitive for users who are accustomed to Microsoft's ecosystem.

Our Digital Service Offerings

Azure Data Platforms: Solution Overview

WR Logic's Azure Data Platforms services utilise advanced Azure technologies to develop scalable, secure, and efficient data infrastructures. These services empower organisations to excel in a data-centric world, enhancing data integration, management, and analytics and facilitating the transition to data-driven operations.

Key Features

- **Strategic Data Architecture Design:** Utilises Azure Synapse Analytics and SQL Data Warehouse to develop tailored data architectures that support complex data operations and secure storage, aligning with organisational goals.
- **Custom ETL Pipeline Creation:** Designs custom ETL pipelines using Azure Data Factory, enhancing data flow and integration across systems, and improving data processing efficiency and reliability.
- **Advanced Analytics Setup:** Integrates Azure Databricks for advanced analytics and real-time processing, transforming data into actionable insights and supporting informed decision-making.
- **Data Integration Services:** Manages seamless integration of diverse data sources using Azure Data Factory and Logic Apps, ensuring data consistency and accessibility for comprehensive analysis.
- **Scalable Storage Solutions:** Provides scalable and secure data storage with Azure Data Lake Storage, supporting high-speed analytics and significant data growth.
- **Compliance and Security Implementation:** Implements stringent security measures and compliance protocols using Azure Security Centre and Key Vault to protect sensitive data and ensure integrity.



Our Digital Service Offerings

Azure Data Platforms: Solution Overview

WR Logic introduces the Azure Data Construct, an expansive suite of services designed to build and optimise Azure Data Platforms, tailored to modern enterprises' unique data needs. Our solutions leverage cutting-edge Azure technologies to develop scalable, secure, and efficient data infrastructures, enabling organisations to thrive in a data-driven future.

Key Technologies Used

- **Azure Synapse Analytics:** At the heart of our strategic data architecture design, Azure Synapse Analytics combines big data and data warehousing solutions, facilitating robust data processing and storage capabilities.
- **Azure Data Factory (ADF):** Central to our custom ETL pipeline creation, ADF orchestrates and automates data movement and transformation. It integrates seamlessly with existing IT infrastructure, supporting complex ETL processes.
- **Azure Databricks:** This service integrates Azure Databricks to enable advanced analytics, machine learning, and real-time data processing. It offers a collaborative Apache Spark-based analytics platform optimised for Azure, enhancing data engineering, science, and analytics tasks within our data platforms.
- **Azure Data Lake Storage:** For scalable and secure data storage solutions, Azure Data Lake Storage is implemented. It supports high-speed analytics and big data needs, providing a foundation for robust, scalable storage and data demands of enterprises.
- **Azure Logic Apps and Azure Functions:** These services manage and automate workflows and business processes. Azure Logic Apps ensures seamless data integration from multiple sources, while Azure Functions allow for running event-driven code, optimising data-driven microservices, and application responses.



Our Digital Services Offerings

Azure Data Platforms: Solution Detail

This services provide a comprehensive solution to establish, enhance, and manage sophisticated data infrastructures on Azure. Tailored to meet the diverse, critical data needs of modern enterprises, our services ensure robust scalability, security, and efficiency. Offers advanced integration, management, and analytics capabilities, propelling organisations towards successful data-driven operations.

Strategic Data Architecture Design:

Utilising Azure Synapse Analytics and Azure SQL Data Warehouse, we create strategic data architectures tailored to organisational needs. These frameworks support complex data operations and scalable solutions for efficiently processing & securing data. Our approach includes evaluating existing strategies and implementing a robust framework that addresses current & future requirements.

Custom ETL Pipeline Creation:

With Azure Data Factory, we develop custom ETL pipelines to improve data ingestion, transformation, and loading efficiency. This automation streamlines data workflows, enhances data availability, reduces manual errors, and integrates seamlessly with your existing IT infrastructure, creating a cohesive data environment.

Advanced Analytics Setup:

By integrating Azure Databricks, we enable advanced analytics to process data in real-time and utilise machine learning for deeper insights. Our setup fosters a collaborative environment for data specialists to execute analytics projects, ensuring security and efficiency in handling complex data analyses.

Scalable Storage Solutions:

Azure Data Lake Storage is implemented to offer a scalable and secure storage solution, accommodating high-speed analytics and extensive data growth. We optimise data lakes for both structured and unstructured data, ensuring cost-effective data management and easy access for analysis and applications.

Our Digital Service Offerings

Azure Data Platforms: Business Need

Azure Data Platforms provide robust solutions for organisations looking to leverage advanced data management and analytics capabilities to drive their digital transformation. These platforms address a wide range of business needs, including:

- **Organisations with Large-scale Data Needs:** Ideal for organisations handling vast amounts of data requiring secure storage, efficient management, and quick access.
- **Organisations Requiring Real-time Data Processing:** Particularly beneficial for sectors like finance, healthcare, and retail where real-time analytics can significantly influence decision-making.
- **Companies Seeking Scalability:** Suitable for growing businesses needing flexible data solutions that can scale with their expansion.
- **Organisations Focused on Data Security:** Essential for any entity prioritising the security and compliance of their data, especially those in regulated industries.

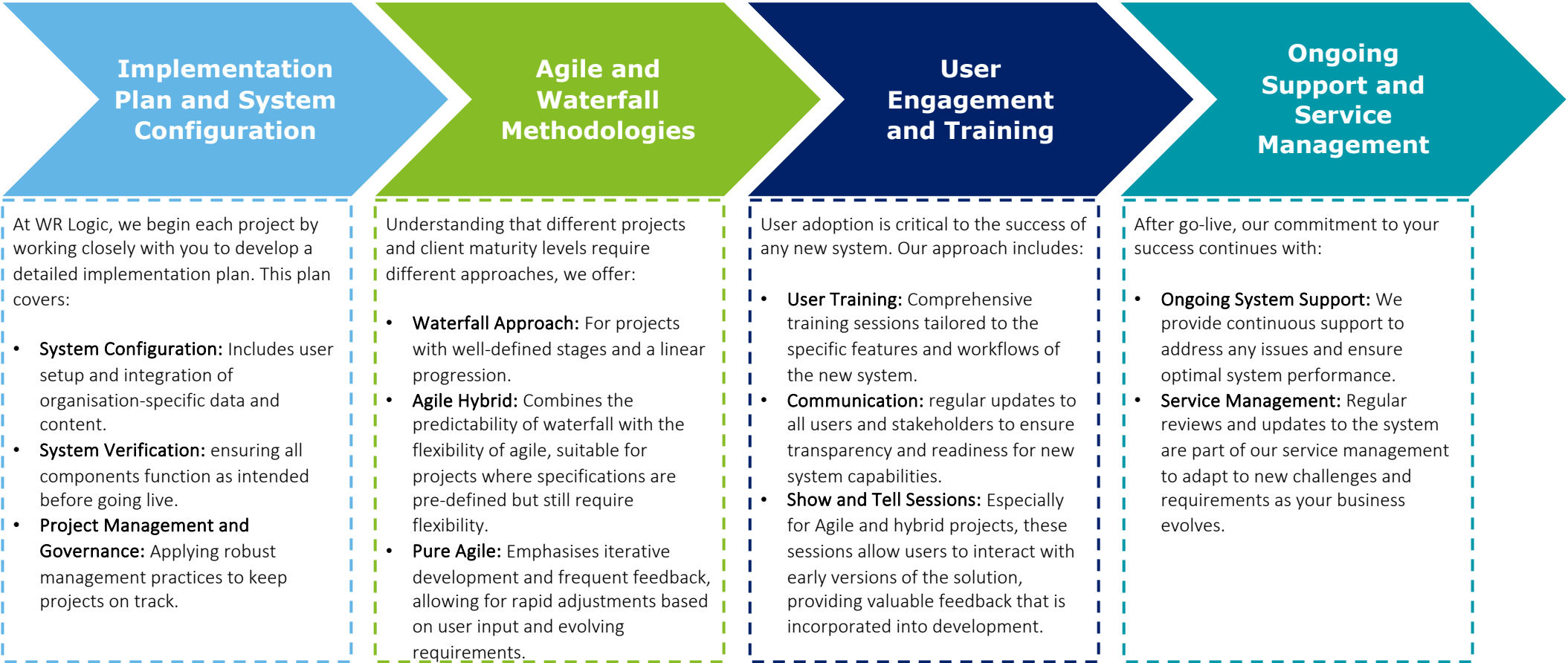
Our Delivery Approach



Our Delivery Approach

Overview

We provide the necessary expertise and guidance to ensure a smooth implementation and go-live, and subsequently deliver ongoing system support and service management. WR Logic understands that clients are at different maturity levels when it comes to project delivery. As a result, we work with you using whichever method is most appropriate including full waterfall, agile hybrid and pure agile implementations.



Service Management and Support



Service Management and Support

Overview

Service Management

WR Logic can provide dedicated Service Managers as the point of contact for each of our services. Their key responsibilities are the day-to-day co-ordination of the WR Logic support function; providing status updates and monthly activity reports; co-ordinating product issues through to resolution; and co-ordinating the scoping, planning, costing and overall management of change. WR Logic will issue service performance reports on a monthly basis to include a summary of any incidents, overall service availability metrics, major incidents and recurring or related issues or trends to be addressed. Meetings will be convened regularly to review the service management report and agree any actions for the next service period(s).

Planned Maintenance and Service Interruptions

Planned maintenance may be carried out by either WR Logic or the client in accordance with any pre-agreed maintenance timetable, and will, where possible, only be carried out during periods where the availability or performance of the relevant service elements will not be affected. The pre-agreed timetable can be updated according to requirements at service review meetings. Scheduled interruptions to the agreed service hours will be either standing or ad-hoc arrangements, both of which will be agreed between us.

Service Levels

Service hours will be defined and agreed according to your requirements and service availability. The service availability will be measured as a percentage of the total time in a service period and will be provided within the monthly service performance report. WR Logic will work with you to agree appropriate schedules and management information including measures of performance.



Ordering and Invoicing

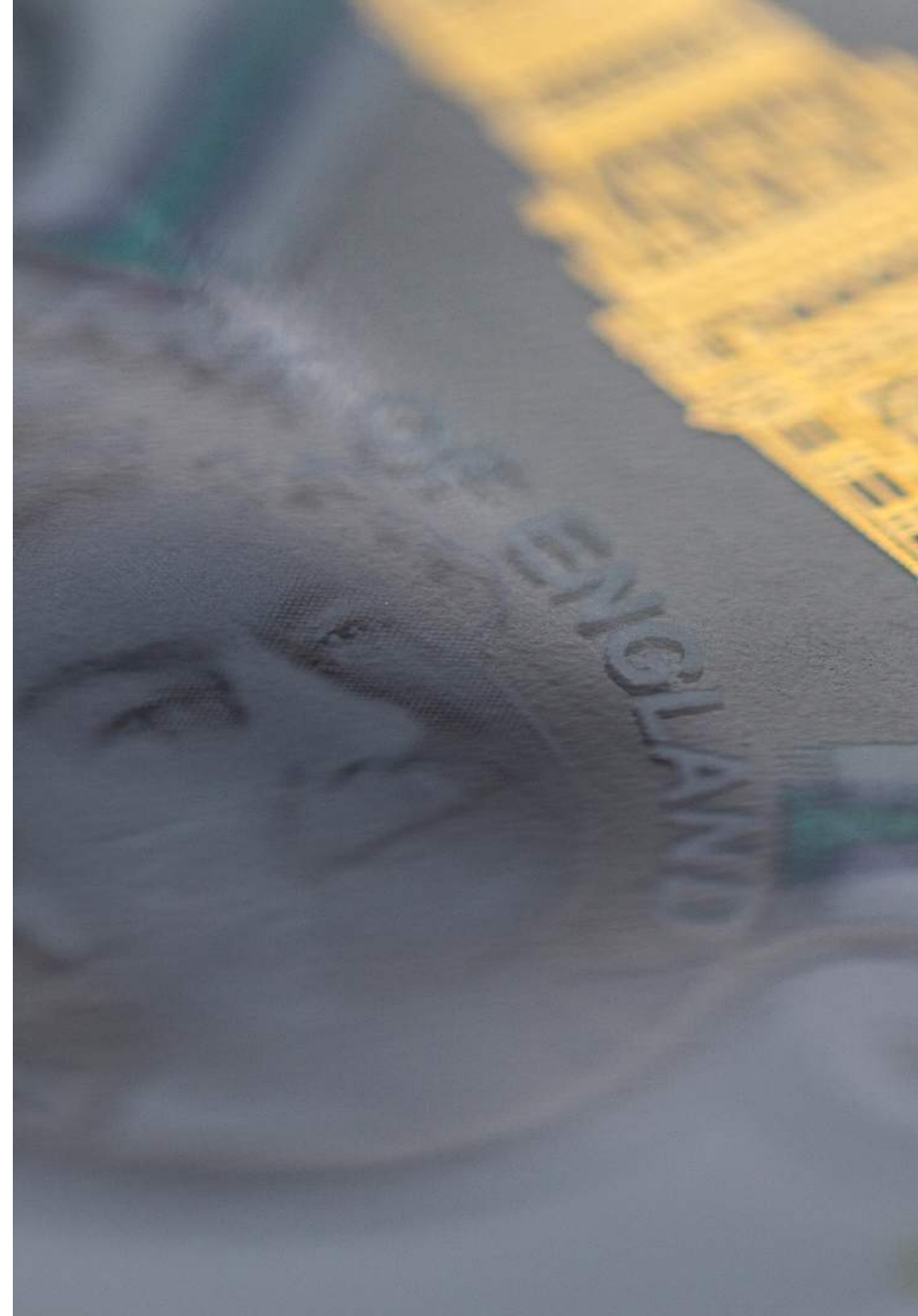


Ordering and Invoicing

Overview

We ask our clients to complete a standard registration/order form. Standard invoicing is on a monthly basis with 30 day payment terms by bank transfer.

While these are our standard terms, we are focused on making engaging with us as simple as possible so can agree other terms if required. If you would like to discuss further options please contact us on the above email address.



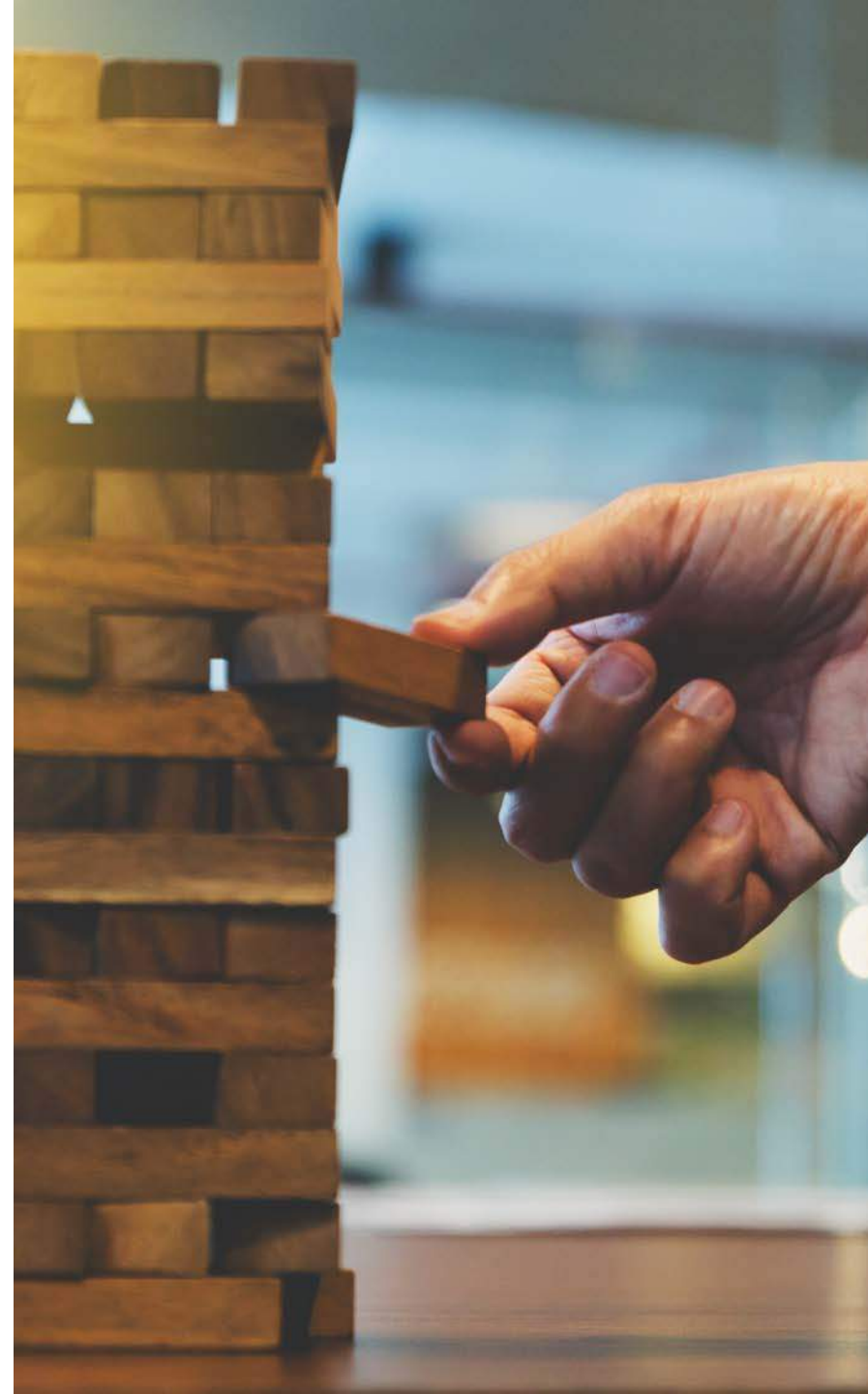
Onboarding and Offboarding



Onboarding and Offboarding Overview

We work with our clients to define and validate their requirements to determine the exact configuration of the solution. The on-boarding and off-boarding process is dependent on the specific requirements of the solution. We will provide a detailed estimate of effort required for the implementation and an outline implementation plan.

A standard implementation will normally take one to two months to complete the configuration work and provide a pilot system for the organisation.



Business Continuity and Disaster Recovery



Business Continuity and Disaster Recovery

Overview

Business Continuity

WR Logic places great emphasis on business continuity and can provide a business continuity plan if required by the client. This plan sets out the procedures, roles and responsibilities in the event of major or severe disruption affecting staff or systems to ensure continuity of service. This would ensure that WR Logic is able to continue operating in compliance with ISO 27001 Information Security in situations such as a breakdown of supply chain and essential partners or a loss of staff, systems or working locations. All policies, procedures and plans are aligned to ISO 22301, the international standard for societal security; business continuity, and to the Good Practice Guidelines (GPG) of the Business Continuity Institute (BCI), of which we are associate members. All procedures align to ISO 27001 in regards to information Security and data protection for recovery purposes.

Disaster Recovery

A disaster recovery plan forms part of the business continuity plan, which ensures IT service continuity and/or recovery of IT services during a disaster event. This will provide a subset of tools and procedures which will enable the recovery or continuation following a natural or human induced disaster. The levels of data backup, restore and disaster recovery provided by us will be dependent on service hosting and your specific recovery objectives. All data backup and recovery protocols will be fully documented and will form part of the normal daily business process, and also the service availability and continuity strategy documentation detailing the disaster recovery plan and business continuity plan. We always work closely with our clients to make sure the final agreed approach and backup and recovery protocols are fit for purpose to support your service and business continuity requirements.



Exit Plan

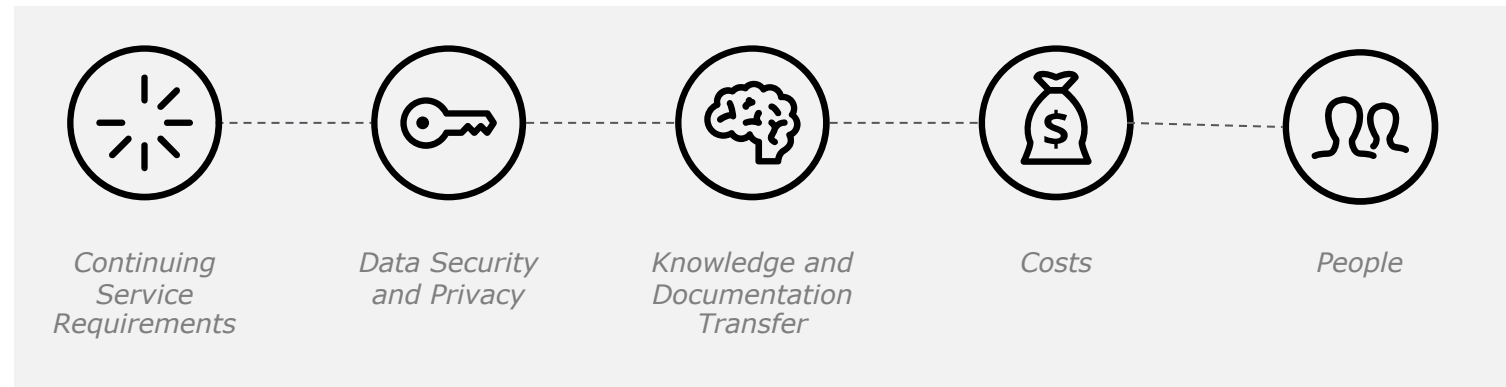


Business Continuity and Disaster Recovery

Overview

WR Logic places great emphasis on ensuring continuity of services for our clients. With an exit plan in hand at the outset of the relationship, our client's needs will be incorporated into the contract, ensuring minimum business and client disruption in the event that the relationship is concluded. The exit plan will be reviewed annually, or when significant change occurs.

There are several considerations to be made when developing an exit plan. This includes, but is not limited to:



Who We Work With



Who We Work With

Overview

We deliver transformation to key government departments and public sector bodies and agencies across the UK, including:



Vehicle
Certification
Agency



Driver & Vehicle
Licensing
Agency



Department
for Transport



Home Office



Share Your
Green Design



Faculty Opinions



How We Work With You

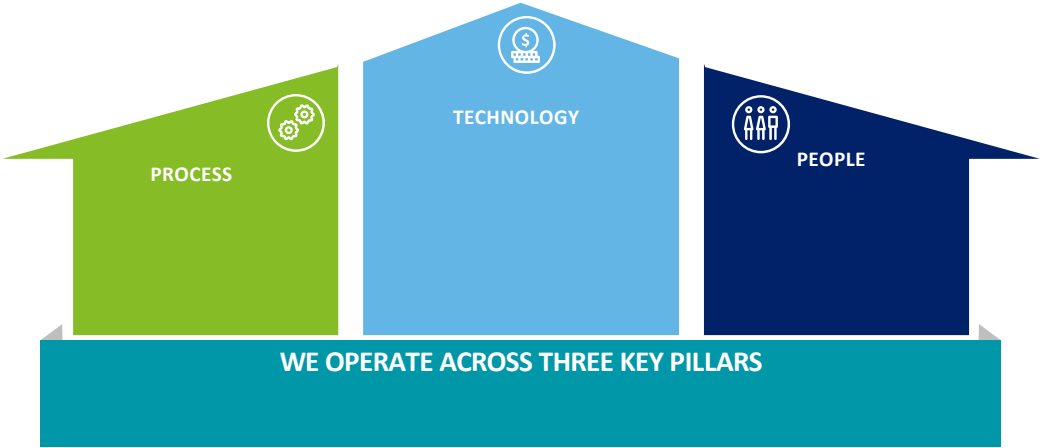


How We Work With You

Overview

We combine unparalleled expertise and capabilities with original thinking and advanced technology solutions to deliver innovation, experience and results that make a difference. Whether it's delivering analytical tools and insights or improving efficiencies with newer, faster systems, we empower organisations by taking them on a journey to digital excellence to provide citizens with the experience they want.

From end-to-end, through security, stability and performance, and beyond to digital enablement, our clients trust us to deliver on every count. We take a user-first, agnostic approach by focusing on your requirements to ensure we match them with the right technology, providing the best solution possible that gives them the flexibility and scalability they require to deliver improved outcomes for the end user.



Digital Transformation



Digital Transformation

Overview

At WR Logic, we believe in survival of the efficient. That's why we deliver transformative experiences and digital excellence by providing intelligent solutions which accelerate efficiencies, engage citizens and build stronger, lasting results.

We think about the digital future and how we can help our you solve your most difficult challenges and to operate more effectively in a digital world. From digital on-boarding to client portals, from legacy modernisation to data management, our portfolio of solutions helps to make the complex things simple by accelerating efficiencies, improving processes and facilitating digital disruption.

We build strong relationships and provide client-centric solutions with a strong focus on digitisation to create smoother, faster and better experiences for the end user by modernising legacy systems and enabling a mobilised workforce while ensuring compliance and regulation.

Our user-first approach and extensive experience in designing and developing innovative solutions means we can deliver secure, digitally inclusive, cost-effective systems which are customisable by default to comply with regulation today and in the future.



Your Challenges



Your Challenges

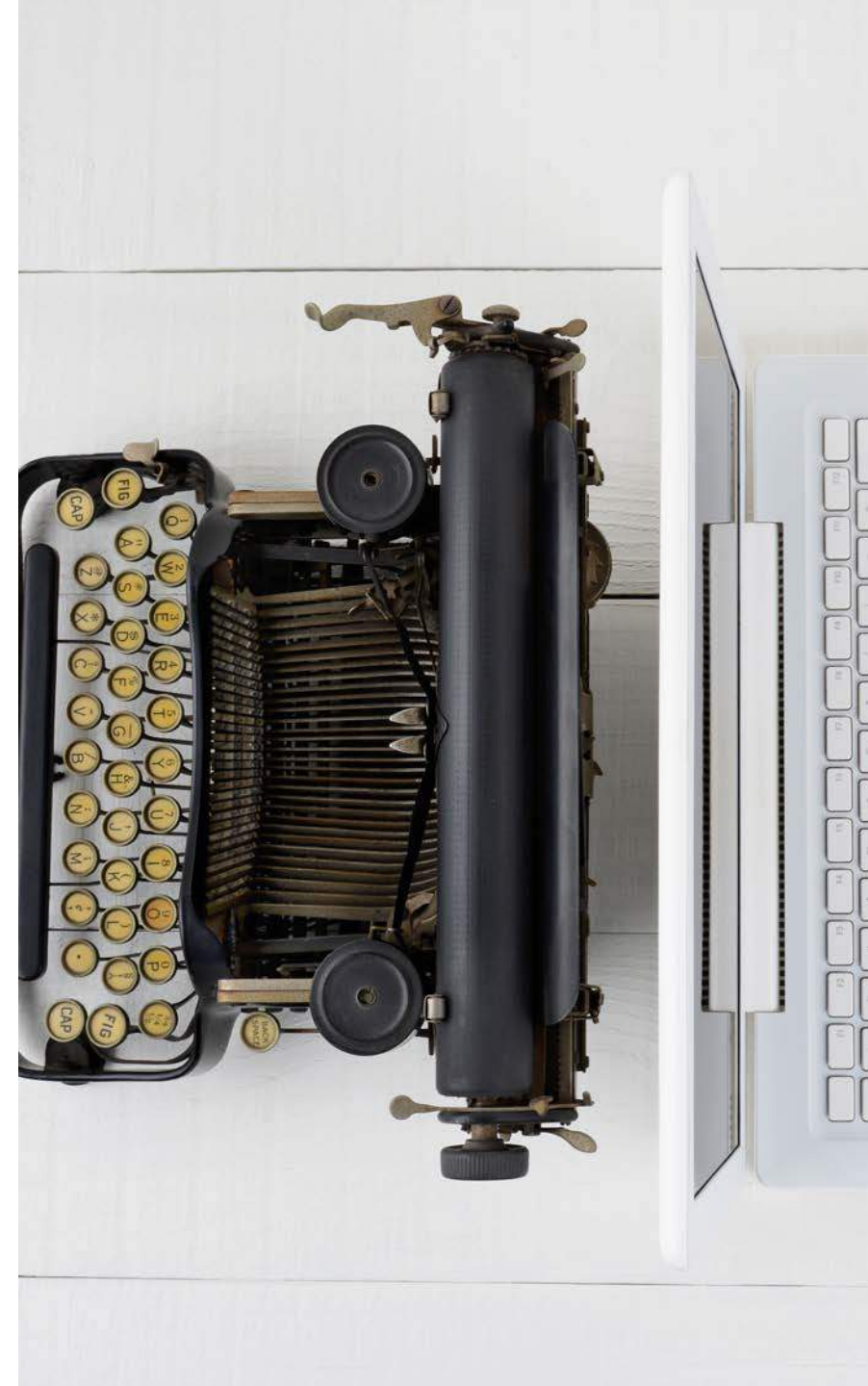
Overview

We understand the challenges that you face. Working with central and local government, non-departmental government bodies, education, and health organisations, our partnerships with our clients focus on creating secure and scalable systems that drive process automation and evolve their services to provide consistent and fulfilling citizen experiences.

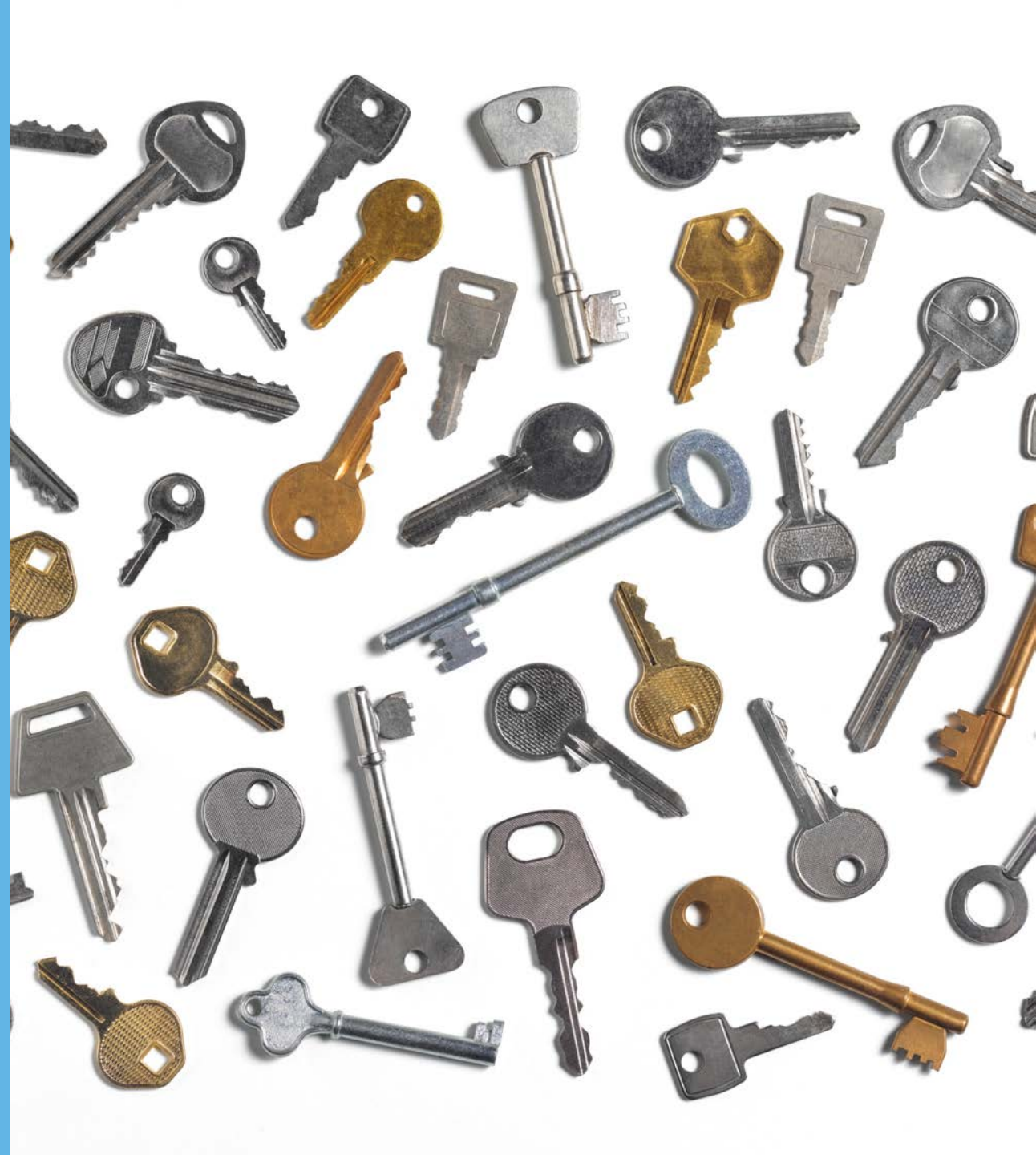
Regardless of sector or service, we work collaboratively with all of our clients to shape projects, build or increase digital capability with our full portfolio of bespoke solutions, tailored to each client's business and budget requirements.

Our solutions enable you to future-proof your services and make them digitally accessible to everyone, available 24/7 across multiple devices types and browsers.

We stay with you throughout the entire digital journey to provide end-to-end support. From the initial set-up, through stability and performance, and beyond to implementation and digital enablement, we will ensure your digital transformation journey runs smoothly.



Additional Solutions

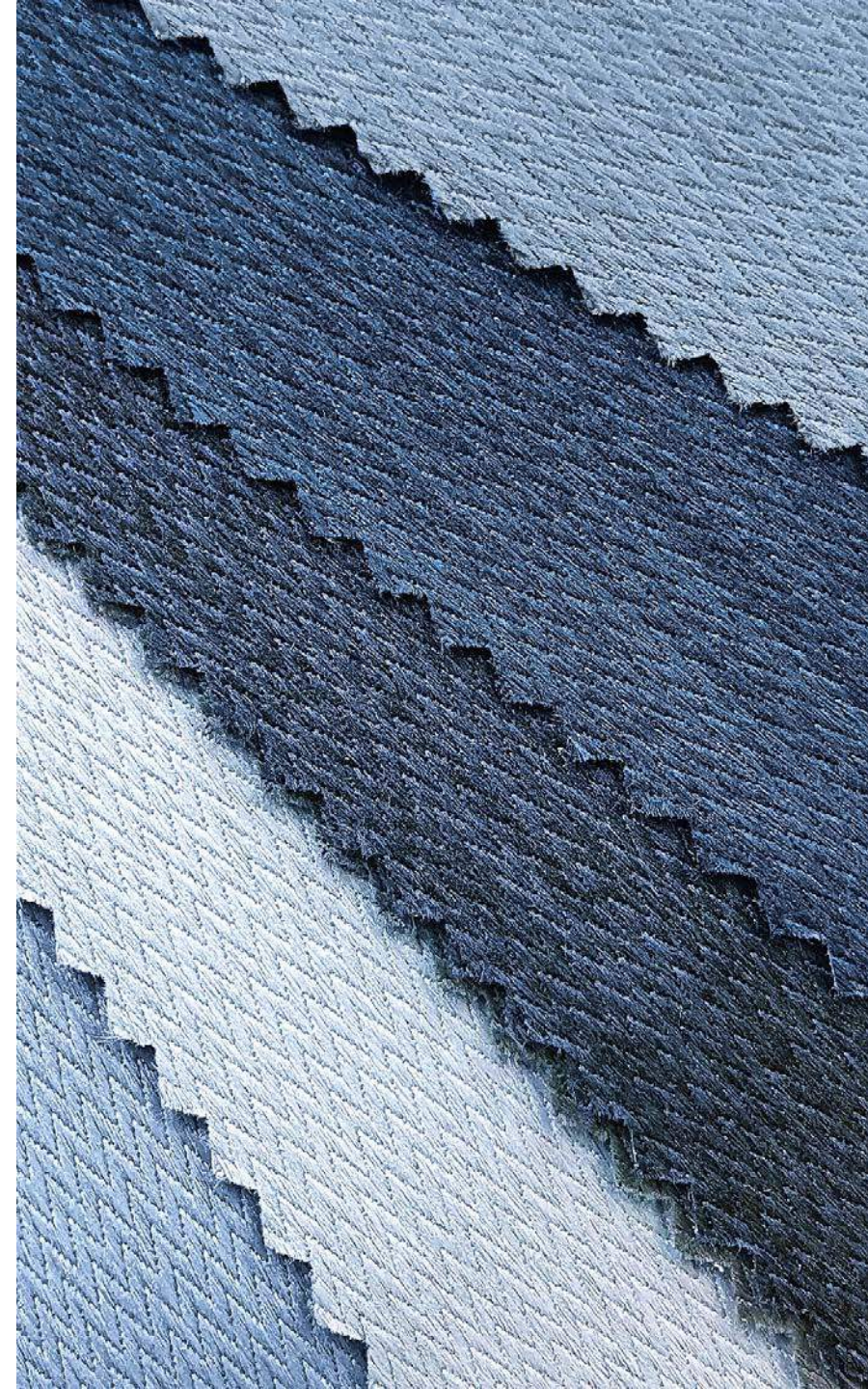


Additional Solutions

Overview

At WR Logic we are practised experts at providing innovative digital solutions for public sector organisations, regulated industries and blue-chip enterprises. We deliver a best-in-class combination of people, processes, technology and data analytics.

We operate in partnership with our clients, as highly focused specialists who know how to play our part, helping you to focus on your clear priorities and establishing the essential governance and business confidence you need to adapt quickly. Together our partnership operates faster, executes more effectively and provides more reliable assurance around the things that 'cannot be allowed to fail'.



BPO Services



BPO Services

Overview

Our ability to deliver successful BPO services is based on our deep rooted experience and knowledge of our clients' industry which is underpinned by a combination of smart, digital technology, talent and data driven insights.

We provide a comprehensive range of BPO services. Working in collaboration with our clients we deliver measurable business outcomes including faster on boarding, improved customer experiences, process automation and productivity.

To us, this simply means supporting you to:

- Build digital capability – We are all about working with our clients to build digital capability and deliver digital transformation. We have aligned our digital service offerings around managing customers and citizens, next gen case management and robotics.
- Combat financial crime - We help banks and financial institutions combat fraud, answer regulatory demands and save on operational costs with expert consultants and cutting-edge technology via our Know Your Customer (KYC) solutions.
- Establish robust processes around complaints and remediation handling - We help our clients manage customer complaints in a more agile manner, offering a single customer view and improving the customer experience using our specialist people, processes and technology.
- Grow, optimise and automate commercial lending lines – Our Credit Services solution alleviates high costs of system and process redundancy within commercial lending operations. It also increases transparency, improves risk management, provides customer insight and simplifies entry into new markets or business lines.
- Face cyber and information security challenges head on - New technologies, more sophisticated cyber criminals and interconnected business systems have combined to increase your exposure to cyber- attacks. We can take care of your cyber threat, so you can take care of growing your business. Our expert cyber risk team will deliver expert email phishing and information security solutions that will secure your organisation, helping you remain vigilant and resilient into the future.
- Harness the power of your data – We provide our clients with a comprehensive range of data solutions including access to robust, reliable and accurate consumer, business and targeted online data as well as highly scalable, data enrichment, existence verification, tracing and mortality screening services. With WR Logic's data solutions, our clients are able to gain greater customer insight into their existing customers, acquire new customers, enter new markets and take pre-emptive measures to solve problems before they happen.



Specialist Cloud Services



Services

Overview



DESIGN

WR Logic has a team of dedicated Solution and Technical Architects responsible for the overall software and hardware architectural design. Our team can design and offer advice on complex solutions to meet unique business requirements, adding efficiency and effectiveness to your business processes.



BUSINESS ANALYSIS

We have a wealth of experience and strong track record of successfully delivering and supporting business process redesign projects. Our Business Analysts use traditional and agile techniques to understand highly complex client processes using a range of techniques including workshops, prototyping, user stories, process flows, use cases and as-is and to-be analysis.



APPLICATION DEVELOPMENT AND MANAGEMENT

WR Logic has a proven approach to project management and development that incorporates key aspects of PRINCE2 methodology, with a mix of Agile development and waterfall processes. We help clients build and manage accessible, customised applications on a range of platforms.



CONFIGURATION AND DEVELOPMENT

Our dedicated teams have a wealth of experience in the configuration and development of software systems. We have certified teams experienced in product sets including CRM, SharePoint, Collaboration, portal, Document Management, ED RMS, Business Process Management and Business Intelligence.



IT CONSULTANCY

Whether you are managing software, applications or an IT infrastructure on premise or in the cloud, we help organisations to manage change as well as the challenges of planning, delivering and supporting IT.

Services Overview



PROJECT MANAGEMENT

WR Logic has a proven approach to project management. We incorporate the key aspects of PRINCE2 methodology, project management best practice and rules of engagement to complete your project on time and within budget.



SERVICE MANAGEMENT

Service Management from WR Logic helps to improve the effectiveness of IT operations by implementing ITIL based principles. Whether its delivering a service desk or maintaining a tight security regime, we can help.



DATA MIGRATION

Data migration is crucial to implementation success. Our specialist data migration consultants will use best practice ETL processes to migrate your valuable data from legacy systems and associated source data, with a minimum of disruption to your business operations.



TESTING

Our experienced and accredited software testers can help ensure that your software is of the highest quality at every level, from user acceptance to unit testing. We employ a range of testing methodologies, both manual and automated, and use our specialist product knowledge to give our clients confidence in their software solution.



TRANSITION MANAGEMENT

WR Logic can help you manage the process of systemic change within your organisation including transitioning from legacy servers to the cloud or between infrastructures. Our transition Management Services can give you the strategy and planning services to support your transition, while reducing the associated costs and mitigating identified risks.



Important Notice

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This document is not an offer and is not intended to be contractually binding. Should this proposal be acceptable to you, and following the conclusion of our internal acceptance procedures, we would be pleased to discuss terms and conditions with you prior to our appointment.

WR Logic Limited is registered in England and Wales with registered number 12658833 and its registered office at 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ, United Kingdom

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