



Mazars
G-Cloud 14 framework
Service Definition Document

System and Organisation Controls
(SOC) Services



Contents

| | |
|---|----------|
| Mazars Overview | 3 |
| Vendor Specification and Selection | 4 |
| Why Work with Mazars? | 5 |

Mazars Overview

Operating as a united partnership, we work as one integrated team, leveraging expertise, scale and cultural understanding to deliver exceptional and tailored services in audit and accounting, as well as tax, financial advisory, and consulting. Founded in Europe, Mazars is present in over 100 countries and territories, with 50,000 professionals – 33,000 in our integrated partnership, 17,000 via the Mazars North America Alliance – dedicated to helping clients make the most of business opportunities and operate with confidence.

In the UK, Mazars is among the largest firms in its sector and a leading auditor to Public Interest Entities (PIEs). It employs over 3,300 people in 14 locations across the UK, providing a balanced perspective and empowered expertise to clients of all sizes, from individuals and SMEs to mid-caps and global players, as well as start-ups and public organisations at every stage of their development.

Driving excellence in service delivery through innovation and partnership

Expectations of public service organisations are growing. However, financial constraints and regulatory burdens in the sector create a challenging operating environment. Managers are increasingly asked to do more with less. Our experts help public and social sector organisations build confidence through tailored, practical solutions. Working in partnership with governments and not-for-profit organisations, we identify opportunities for operational and technological innovation to help improve service delivery for the benefit of society at large.

Our approach

Even during challenging times, organisations need to remain focused on delivering outstanding public services. Leadership teams also need to be able to evaluate performance without delay. Our team of over 200 public services experts draw on their market knowledge to help public and social organisations to get the most from what they have. Our strong links across the public and social sector, together with our significant industry experience, inform our approach in public sector audit, advisory, and tax. By working to understand your current strategy and long-term ambitions, we identify the solutions that fit your organisation and provide the guidance needed to build business resilience and create efficient operations in the sector. At Mazars, we are focused on enhancing your organisation's abilities and preparing it for future challenges.

Technology and Digital

We combine our skills and expertise with both a global perspective and local knowledge to provide clients with a broad array of professional services. We empower our people to help clients make the most of opportunities, operate with conviction, and give confidence to their stakeholders.

We can help guide and advise businesses through the changing landscape to help manage risk, optimise processes and capitalise on opportunities. Regardless of your business cycle or circumstances, we are able to combine our expertise on strategy, risk, technology, people and processes to provide tailored solutions that suit your business objectives.

We offer a broad spectrum of technology consulting and assurance solutions, covering **third-party assurance (SOC Services), cyber security, data protection, data management, IT audit, IT operations** and **forensic technologies**.

Vendor Specification and Selection

This section describes in more detail the service features and benefits included within this service definition document.

Vendor Specification and Selection

Mazars provide SOC reporting services to service organisations that seek to provide greater transparency and comfort to their user organisation and their stakeholders. Mazars as an independent service auditor engage with service organisations to test their controls and provide an independent assurance opinion in accordance with recognised standards.

Service Features

- Readiness assessment prior to SOC1, SOC2 and AAF01/20 attestations
- SOC1 / ISAE3402 / SSAE21 Type1 and Type2 reporting services
- SOC2 / ISAE3000 Type 1 and Type 2 reporting services
- AAF01/20 Type 1 and Type 2 reporting services
- Agreed upon procedures (AUP) assessment and reporting
- Design and Operating Effectiveness testing of the internal controls
- SOAR and Service Organisation assurance review
- Cloud Assurance

Service Benefits

- Commercial advantage to a service organisation over its peers/competitors
- Cost savings – Efficient alternative to multiple to customer audits
- Independent assurance to a broad user base
- Ability to demonstrate compliance with regulatory requirements
- Assist organisations in gaining confidence in cyber security posture
- Meet the company's operational and financial reporting requirements
- Increased awareness within the organisation of the importance of controls
- Manage risks in the third-party / vendor relationship

Why Work with Mazars?

01

Quality

We approach every engagement with a commitment to the highest level of quality as well as with integrity, independence, accountability and a social conscience. We pride ourselves on the quality of our service and report - not only through the rigour of our processes - but also because of the quality of our team. This gives you reassurance that your risk is appropriately managed and that you will receive a service that will surpass your expectations, allowing you to demonstrate transparency, compliance and assurance to your clients.

02

We are passionate about what we do

We are passionate about what we do. Our driver on any relationship is excellent quality and a strong trusted relationship. Because we love what we do, we do it well, and our clients love working with us.

03

A journey together

We believe our focus on strong relationships sets us apart. SOC reporting is a long-term commitment and a real driver for change. We see it as a journey that we go on with you, guiding you along the way. Our aim is not to just to help you deliver an unqualified SOC report - we will also accompany you on a continuous improvement journey - helping you refine your scope and controls over time.

04

Value for cost

We believe in fair compensation for the value we provide, which is based on the scope of work required. We are confident that you will find our price to be competitive because we continuously seek out opportunities to innovate and drive efficiency based on our increasing knowledge of your environment.

05

Expertise, knowledge and continuity

Through regularly delivering SOC reporting reviews to the market, we have expertise in the technical areas required to offer challenge and bring real added value to your SOC assurance reviews. Our team comprises specialists in these reviews and who have significant experience in the UK and globally.

06

Flexibility in our approach

We look to truly understand our clients – who they are and how they work – and adapt our approach accordingly. We are flexible in our approach and can work around your reporting requirements. You will benefit from the flexibility and tailoring we can offer, in terms of providing specialist assistance alongside SOC assurance reporting.

07

Independence

Mazars has robust procedures in place to ensure that our independence and objectivity never wavers. We strive to be a truly independent, trusted adviser to you in relation to SOC assurance services and any other value-adding services that we may deliver to you.

08

A senior experienced team

This is where we really excel – we are genuinely committed to providing you with an experienced delivery team giving you the best senior input at a competitive price. Our engagements are led by experienced partners and managers to provide ongoing guidance and oversight to our trained SOC auditors. We also maintain regular touchpoints with clients throughout the engagement and beyond.

09

Strength and depth

We have a dedicated SOC delivery team. In addition, our national controls team and Technology & Digital team in the UK includes seven partners and over 300 professional staff who work on internal controls and technology projects. This ensures you will receive the best team with a high level of continuity for all your audits. In addition, we deliver SOC services across our global network, which includes the USA, France, Austria, Germany, Netherlands, Italy, Switzerland, Ireland and South Africa to name a few.

For more information, please contact us on +44 (0) 20 7063 4000 or visit our website www.mazars.co.uk.



Mazars is an internationally integrated partnership, specialising in audit, accountancy, advisory, tax and legal services*. Operating in over 100 countries and territories around the world, we draw on the expertise of 50,000 professionals – 33,000+ in Mazars' integrated partnership and 17,000+ via the Mazars North America Alliance – to assist clients of all sizes at every stage in their development.

*where permitted under applicable country laws.

www.mazars.co.uk