

Digital Marketplace

Penetration Testing and Ethical



OUR QUALIFICATIONS AND PARTNERSHIPS

We boast a team of highly skilled professionals with extensive expertise in software development, cloud architecture, and IT management. Our certifications and qualifications attest to our commitment to excellence and our ability to deliver top-tier solutions. Additionally, we have cultivated strategic partnerships with leading technology vendors and cloud service providers. These partnerships enable us to leverage cutting-edge tools, access specialised resources, and deliver enhanced value to our clients. Through collaborative relationships with industry leaders, we stay at the forefront of innovation and provide you with best-in-class solutions tailored to your unique needs.

OUR CERTIFICATIONS

As a company accredited to and rigorously following ISO 27001 and ISO 9001 certifications, adhering to ITIL Version 4 principles, and holding Cyber Essential Plus certification while also serving as a Cyber Essential Certifier, we stand as a premier choice for buyers seeking excellence in software and cloud infrastructure services. Our commitment to these industry-leading standards demonstrates our dedication to security, quality, and best practices in service delivery. By aligning with ISO 27001 and ISO 9001, we ensure robust information security management systems and quality management processes, providing clients with peace of mind regarding data protection and service reliability. Our adherence to ITIL Version 4 principles guarantees efficient and effective service delivery, while our Cyber Essential Plus certification underscores our commitment to cybersecurity best practices. Additionally, our role as a Cyber Essential Certifier further enhances our expertise in assessing and certifying cybersecurity measures. These accreditations and certifications collectively position us as a trusted partner capable of delivering high-quality, secure, and reliable solutions that meet the diverse needs of our clients, making us an exceptional choice for buyers seeking excellence in software and cloud infrastructure services.



SERVICE SUMMARY

Creative Networks, a leading ITC Managed Service Provider, offers comprehensive Penetration Testing (Pentesting) services to ensure the robustness and security of your digital infrastructure. With a team of skilled professionals, cutting-edge methodologies, and a commitment to excellence, we deliver tailored solutions to safeguard your organisation against cyber threats.

Key Features:

- ① **Comprehensive Security Assessment:** Our Pentesting service involves a thorough evaluation of your network, systems, and applications to identify vulnerabilities and potential entry points for malicious actors.
- ① **Advanced Testing Methodologies:** Leveraging the latest tools and techniques, we conduct simulated attacks to assess the resilience of your defences. From network penetration testing to web application security assessments, we cover all aspects of your digital ecosystem.
- ① **Risk Mitigation Strategies:** Following the assessment, we provide detailed reports outlining identified vulnerabilities and prioritise them based on severity. Our experts offer actionable recommendations and best practices to mitigate risks effectively.
- ① **Regulatory Compliance:** We ensure that your organisation meets industry standards and regulatory requirements, including GDPR and others, through our compliance focused Pentesting approach.
- ① **Continuous Support:** Cyber threats evolve rapidly, and so do our Pentesting methodologies. We offer ongoing support to help you stay ahead of emerging threats, update your security measures, and maintain a robust defence posture.
- ① **Transparent Communication:** Throughout the Pentesting process, we maintain transparent communication, keeping you informed at every stage. Our team is readily available to address any queries or concerns you may have.

Our team comprises certified cybersecurity professionals with extensive experience in conducting Pentesting across various industries. We understand that every organisation has unique security requirements. Our Pentesting services are customised to address your specific concerns and challenges effectively. Creative Networks has a track record of delivering successful Pentesting projects, earning the trust of numerous satisfied clients. We offer competitive pricing without compromising on the quality of our services, ensuring maximum value for your investment. Our Pentesting services are aligned with the G Cloud 14 Framework, making it easier for public sector organisations to procure our services through the digital marketplace.

SERVICE FEATURES

- 🔗 Thoroughly scan all network endpoints and applications for vulnerabilities.
- 🔗 Carry out simulated cyber-attacks to expose security weaknesses.
- 🔗 Deliver detailed reports with prioritised recommendations for security enhancements.
- 🔗 Tailor testing methodologies to suit specific organisational requirements.
- 🔗 Ensure compliance with industry standards and regulatory obligations.
- 🔗 Engage experienced and certified ethical hacking professionals for assessments.
- 🔗 Provide ongoing monitoring and support to counter emerging threats.
- 🔗 Assess employee security awareness and resilience with social engineering tests.
- 🔗 Identify and address software vulnerabilities through application security testing.
- 🔗 Foster collaboration to attain security objectives with clients.



SERVICE BENEFITS

- 🔗 Bolsters security resilience against cyber threats for organisations effectively.
- 🔗 Proactively identifies and mitigates potential vulnerabilities before exploitation.
- 🔗 Fosters trust and confidence with customers and stakeholders alike.
- 🔗 Reduces data breach risk and ensures regulatory compliance.
- 🔗 Efficiently prioritises security improvements, conserving time and resources.
- 🔗 Raises employee awareness and response to security threats effectively.
- 🔗 Safeguards valuable assets, sensitive data, and intellectual property.
- 🔗 Demonstrates adherence to cybersecurity best practices and standards.
- 🔗 Minimises business disruption from security incidents through proactive measures.
- 🔗 Provides reassurance with thorough testing and robust security measures.

ONGOING SUPPORT

Onboarding

We facilitate a seamless onboarding process, guiding you through the setup and configuration of the software and cloud infrastructure. Our comprehensive onboarding plan ensures that your team is equipped with the necessary knowledge and resources to effectively utilise the system from day one, minimising downtime and maximising productivity.

Monitoring and Performance Optimisation

We provide continuous monitoring of your new software and associated cloud infrastructure to ensure optimal performance. Our proactive approach identifies and addresses performance issues or bottlenecks promptly, ensuring smooth operation.

Security Updates and Patch Management

Regular security updates, patches, and hotfixes are applied to the software and underlying cloud infrastructure. This ensures mitigation of vulnerabilities and protection against cyber threats, safeguarding your environment.

Backup and Disaster Recovery

We implement and maintain robust backup and disaster recovery solutions for software. These measures safeguard your data and ensure business continuity in the event of system failures, data loss, or cyberattacks, providing peace of mind.

User Training and Support

Our team provides ongoing training and support to users of the software. We address user queries, issues, and feedback promptly, empowering users to effectively utilise the software and maximise its benefits.

Scalability and Growth Planning

We monitor usage patterns and system resource utilisation to anticipate future growth and scalability requirements. Working closely with you, we develop and implement plans for scaling the software and infrastructure as needed, ensuring seamless expansion.

Compliance and Governance

We stay abreast of regulatory requirements and industry standards relevant to your business. Our implementation of governance frameworks ensures that the software and cloud infrastructure remain compliant, maintaining data privacy and security.

Performance Reviews and Reporting

Regular performance reviews are conducted to assess the effectiveness of the software and cloud infrastructure. Insights gained from these reviews are used to identify areas for improvement and optimisation, ensuring continuous enhancement.

Cost Optimisation

We continuously evaluate the cost-effectiveness of the software and cloud infrastructure. Identifying opportunities for cost optimisation without compromising performance or security, we help you achieve maximum value from your investment.

Vendor Management

As your liaison with software vendors and cloud service providers, we manage vendor relationships, contracts, and service level agreements (SLAs). This ensures that you receive timely support and assistance whenever needed, enhancing your overall experience.

Regular Communication and Planning

We maintain open communication channels with you to discuss ongoing needs, challenges, and opportunities. Collaborating on strategic planning initiatives, we align the software and cloud infrastructure with your business objectives, driving success.

Exit Plan

In the event of transitioning away from the software or cloud infrastructure, we assist in developing and executing an exit plan. This includes data migration strategies, vendor contract terminations, and ensuring minimal disruption to your operations. Our goal is to facilitate a smooth transition while preserving data integrity and minimising any potential risks or challenges.