

Digital Marketplace

Cyber Security Services



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OUR QUALIFICATIONS AND PARTNERSHIPS

We boast a team of highly skilled professionals with extensive expertise in software development, cloud architecture, and IT management. Our certifications and qualifications attest to our commitment to excellence and our ability to deliver top-tier solutions. Additionally, we have cultivated strategic partnerships with leading technology vendors and cloud service providers. These partnerships enable us to leverage cutting-edge tools, access specialised resources, and deliver enhanced value to our clients. Through collaborative relationships with industry leaders, we stay at the forefront of innovation and provide you with best-in-class solutions tailored to your unique needs.

- ① Partnerships with leading cyber security technology vendors to access the latest tools, solutions, and expertise needed to provide comprehensive security services to clients.
- ① In-depth knowledge of relevant regulatory requirements and compliance standards, such as GDPR to ensure clients' adherence to legal and industry regulations.
- ① Continuous training and development programs to keep staff members updated on the latest cyber security threats, trends, and best practices.
- ① Demonstrated experience and a successful track record of delivering cyber security services to clients across various industries, showcasing expertise and credibility in the field.
- ① Active participation in industry associations and forums related to cyber security, demonstrating commitment to staying informed and engaged within the broader security community.

OUR CERTIFICATIONS

As a company accredited to and rigorously following ISO 27001 and ISO 9001 certifications, adhering to ITIL Version 4 principles, and holding Cyber Essential Plus certification while also serving as a Cyber Essential Certifier, we stand as a premier choice for buyers seeking excellence in software and cloud infrastructure services. Our commitment to these industry-leading standards demonstrates our dedication to security, quality, and best practices in service delivery. By aligning with ISO 27001 and ISO 9001, we ensure robust information security management systems and quality management processes, providing clients with peace of mind regarding data protection and service reliability. Our adherence to ITIL Version 4 principles guarantees efficient and effective service delivery, while our Cyber Essential Plus certification underscores our commitment to cybersecurity best practices. Additionally, our role as a Cyber Essential Certifier further enhances our expertise in assessing and certifying cybersecurity measures. These accreditations and certifications collectively position us as a trusted partner capable of delivering high-quality, secure, and reliable solutions that meet the diverse needs of our clients, making us an exceptional choice for buyers seeking excellence in software and cloud infrastructure services.

SERVICE SUMMARY

Our Cyber Security Services are designed to safeguard your digital assets and protect against various cyber threats. We offer a comprehensive suite of services tailored to your specific needs, including:

- ① Threat Detection and Prevention: Utilising advanced technologies and methodologies to identify and mitigate potential cyber threats before they can cause harm.
- ① Vulnerability Assessments: Conducting thorough assessments of your systems, networks, and applications to identify weaknesses and vulnerabilities that could be exploited by cyber attackers.
- ① Incident Response: Providing rapid response and mitigation strategies in the event of a cyber security incident to minimise damage and downtime.
- ① Security Awareness Training: Educating your employees about best practices for cyber security to reduce the risk of human error and improve overall security posture.
- ① Compliance Assistance: Assisting with regulatory compliance requirements such as GDPR and others to ensure your organisation meets industry standards and regulations.
- ① Security Consulting: Offering expert guidance and recommendations on enhancing your overall cyber security posture, including security policies, procedures, and technologies.

Our goal is to empower your organisation with the knowledge, tools, and support necessary to defend against evolving cyber threats and maintain a resilient security posture in today's digital landscape.

SERVICE FEATURES

- 🔗 Advanced threat detection & prevention using tech & methods.
- 🔗 Thorough vulnerability assessments for system weaknesses.
- 🔗 Rapid incident response & mitigation strategies for cyber threats.
- 🔗 Security awareness training to promote best practices.
- 🔗 Assistance with GDPR compliance & regulations.
- 🔗 Expert security consulting for enhanced security posture.
- 🔗 Network security monitoring to detect & mitigate threats.
- 🔗 Data encryption services for sensitive info protection.
- 🔗 Identity & access management solutions for user control.
- 🔗 Security risk assessments to evaluate & mitigate risks.

SERVICE BENEFITS

- 🔗 Proactive risk mitigation with enhanced threat visibility.
- 🔗 Enhanced resilience through thorough vulnerability assessments.
- 🔗 Reduced downtime with rapid incident response.
- 🔗 Empowered staff with effective security awareness training.
- 🔗 Simplified compliance adherence with expert guidance.
- 🔗 Optimised security posture through tailored consulting.
- 🔗 Proactive threat management via continuous network monitoring.
- 🔗 Data security assured with robust encryption services.
- 🔗 Streamlined access control for enhanced security.
- 🔗 Reduced risks and costs through thorough risk assessments.

TECHNICAL SPECIFICATIONS

Hardware and Software Compatibility:

- 🔗 Compatible with various hardware configurations, including servers, networking equipment, and storage devices.
- 🔗 Supports multiple operating systems, including Windows, Linux, and macOS.
- 🔗 Compatible with common software frameworks, libraries, and platforms required for operation.

Network Requirements:

- 🔗 Reliable internet connectivity with sufficient bandwidth to support data transfer and communication with our service.
- 🔗 Compatibility with standard networking protocols and technologies, such as TCP/IP, DNS, and HTTP(S).
- 🔗 Support for virtual private network (VPN) connections for secure access to the service from remote locations.

System Capacity:

- 🔗 Scalable architecture capable of handling varying workloads and data volumes.
- 🔗 Adequate storage capacity to accommodate backups, replicas, and other data replication processes.
- 🔗 Sufficient processing power and memory resources to support real-time monitoring, analysis, and backup operations.
- 🔗 Ability to accommodate future growth and expansion through modular and flexible design principles.

IMPLEMENTATION PROCESS

Installation:

- 🔗 Installation process guided by comprehensive documentation and setup wizards.
- 🔗 Simple deployment of required software components on compatible hardware infrastructure.
- 🔗 Onsite support available for complex installations or tailored configurations.

Configuration:

- 🔗 Flexible configuration options to adapt the service to specific user requirements.
- 🔗 Intuitive web-based interface for configuring backup schedules, retention policies, and security settings.
- 🔗 Support for customisation of monitoring parameters, alert thresholds, and reporting preferences.

Integration:

- 🔗 Seamless integration with existing IT infrastructure, including networking, storage, and authentication systems.
- 🔗 APIs and SDKs available for integration with third-party applications, management tools, and automation frameworks.
- 🔗 Compatibility with industry-standard protocols for data exchange and interoperability.

User Training:

- 🔗 Comprehensive online training resources, including knowledge base articles.
- 🔗 Onsite training sessions available for hands-on instruction and personalised assistance.
- 🔗 Continuous support and access to user forums, community groups, and technical support channels for ongoing training and skill development.

SECURITY AND COMPLIANCE

Data Encryption:

- 🔗 Robust encryption mechanisms implemented to protect sensitive data both in transit and at rest.
- 🔗 Support for industry-standard encryption algorithms and protocols, ensuring data confidentiality and integrity.
- 🔗 Key management features provided to securely generate, store, and rotate encryption keys.

Compliance:

- 🔗 Compliance with relevant data protection regulations such as GDPR.
- 🔗 Regular audits and assessments conducted to verify compliance with legal and regulatory requirements.
- 🔗 Documentation and reporting features available to assist users in demonstrating compliance to auditors and regulatory bodies.

COST AND PRICING

- 🔗 Transparent pricing structure with clear breakdown of costs and optional add-ons.
- 🔗 Cost-effective solutions designed to provide maximum value for budget-conscious users.
- 🔗 Scalable pricing to accommodate growth and changing needs, ensuring affordability and flexibility for users of all sizes.

ONGOING SUPPORT

Onboarding

We facilitate a seamless onboarding process, guiding you through the setup and configuration of the software and cloud infrastructure. Our comprehensive onboarding plan ensures that your team is equipped with the necessary knowledge and resources to effectively utilise the system from day one, minimising downtime and maximising productivity.

Monitoring and Performance Optimisation

We provide continuous monitoring of your new software and associated cloud infrastructure to ensure optimal performance. Our proactive approach identifies and addresses performance issues or bottlenecks promptly, ensuring smooth operation.

Security Updates and Patch Management

Regular security updates, patches, and hotfixes are applied to the software and underlying cloud infrastructure. This ensures mitigation of vulnerabilities and protection against cyber threats, safeguarding your environment.

Backup and Disaster Recovery

We implement and maintain robust backup and disaster recovery solutions for software. These measures safeguard your data and ensure business continuity in the event of system failures, data loss, or cyberattacks, providing peace of mind.

User Training and Support

Our team provides ongoing training and support to users of the software. We address user queries, issues, and feedback promptly, empowering users to effectively utilise the software and maximise its benefits.

Scalability and Growth Planning

We monitor usage patterns and system resource utilisation to anticipate future growth and scalability requirements. Working closely with you, we develop and implement plans for scaling the software and infrastructure as needed, ensuring seamless expansion.

Compliance and Governance

We stay abreast of regulatory requirements and industry standards relevant to your business. Our implementation of governance frameworks ensures that the software and cloud infrastructure remain compliant, maintaining data privacy and security.

Performance Reviews and Reporting

Regular performance reviews are conducted to assess the effectiveness of the software and cloud infrastructure. Insights gained from these reviews are used to identify areas for improvement and optimisation, ensuring continuous enhancement.

Cost Optimisation

We continuously evaluate the cost-effectiveness of the software and cloud infrastructure. Identifying opportunities for cost optimisation without compromising performance or security, we help you achieve maximum value from your investment.

Vendor Management

As your liaison with software vendors and cloud service providers, we manage vendor relationships, contracts, and service level agreements (SLAs). This ensures that you receive timely support and assistance whenever needed, enhancing your overall experience.

Regular Communication and Planning

We maintain open communication channels with you to discuss ongoing needs, challenges, and opportunities. Collaborating on strategic planning initiatives, we align the software and cloud infrastructure with your business objectives, driving success.

Exit Plan

In the event of transitioning away from the software or cloud infrastructure, we assist in developing and executing an exit plan. This includes data migration strategies, vendor contract terminations, and ensuring minimal disruption to your operations. Our goal is to facilitate a smooth transition while preserving data integrity and minimising any potential risks or challenges.