



# G-Cloud Specialist Services: Service Definitions

## Support for Cyber Essentials (standard and plus) CE/CE+ Certification

February 2024

A small company committed to equal opportunities focuses on creating a diverse and inclusive workplace where everyone has a fair chance to succeed. This approach includes recruiting from a wide range of backgrounds, ensuring all job postings reach diverse audiences, and implementing unbiased hiring practices. Training for staff on diversity, equity, and inclusion is regular to foster an understanding and supportive environment. The company actively works to identify and eliminate any barriers to equal opportunity within its policies and practices, ensuring equal pay for equal work, offering flexible working conditions to accommodate

different needs, and providing clear paths for career advancement for all employees. By doing so, the company not only enhances its workplace culture but also contributes to a more equitable society.

## 1. Service Description

The Security side of our business was founded 2006. Since then the company has operated in most parts of Europe, USA and many parts of the Middle East conducting testing, auditing and security assessments (web, network and wireless) for a wide range of customers, from the largest computer game distributors, biggest international music & media labels in the world right down to several single person companies in the UK.

In January 2010 we relocated to new offices in Cheltenham and in 2011 our premises were approved and were granted List X status by the UK MOD. This allows us to hold UK Government material on site and clear all our staff to UK SECRET levels.

In 2012 we achieved ISO 9001:2008 Certification for the delivery of IT Security Consultancy (certificate available on request).

We support a large number of Public sector customers including;

- Public Sector Clients - Providing Business, Strategy and Design Innovation to;
  - the Ministry of Defence
  - the Cabinet Office,
  - the Home Office
  - NCA
- Private Sector Clients in;
  - Oil & Gas
  - Aviation
  - Insurance
  - Premium Finance
  - Gaming



Through our proven track record and leveraging our substantial ecosystem of large and small companies, venture capitalists and academia, we have delivered efficiency, effectiveness, and new business models to generate growth.

## 2. Service Features

1. Facilitate Advice on the Cyber Essentials scheme
2. Review of Malware protection
3. Review of patching policies and implementation
4. Review of user policies and guidance on improvement
5. Review of network configuration and CE scope selection

## 3. Service Benefits

1. Better understanding of the Cyber Essentials process
2. Action plan provided for the organisations to achieve CE/CE+
3. Increased likelihood of passing first time
4. Improved network security
5. Improved user and end point security

## 4. TIS On-Boarding & Off-Boarding

TIS does not provide packaged applications, digital services, or software – we provide Professional SME resource and professional advisory services to the Public and Private sector, to work with Government clients to define, mitigate and manage these potential developments and implementations.

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

TIS will undertake on-boarding, and off-boarding activities agreed with the customer, and an exit plan in line with the Call-Off Contract terms, these services are charged under the pricing for this service.

## 5. Our Skills and Certifications

TIS staff members hold a variety of qualifications and skills; several are also instructors of various aspects of IT Security. Collectively we have held or currently hold the following certifications, memberships, and qualifications:

- Global Information Assurance Certification (GIAC) Incident Handling and Hacker Techniques (GCIH)
- GIAC Certified Forensic Examiner (GCFE)
- GIAC Systems and Network Auditor (GSNA)
- GIAC Firewall Analyst (GCFA)

- GIAC Penetration Testing (GPEN)
- GIAC Web Application Security Testing (GWAS)
- Tiger Scheme Senior Security Tester (SST)
- Certified Ethical Hacker (C|EH)
- OSSTMM Professional Security Analysis (OPSA) and contributors to OSSTMM v3
- Microsoft Certified Systems Engineers (MCSE)
- (ISC)2 Certified Information Systems Security Professionals (CISSPs)
- MSc in Information Security
- BSc in Forensic Computing

Finally, Technical Security Director, Steve Armstrong, is a Certified Instructor for SANS, teaching the following courses:

- Information Security Risk Management (MGT442)
- Incident Handling and Hacker Techniques course (SEC504)
- Wireless Security Auditing (SEC559)
- Penetration Testing and Ethical Hacking (SEC560)
- Virtualisation Security Fundamentals (SEC577)
- Wireless Penetration Testing and Ethical Hacking (SEC617)
- SOC Operations and Management (MGT517)

## 6. Skills and Knowledge Transfer

TIS recognises that skills and knowledge transfer is a crucial element in the provision of G-Cloud services to any public sector clients. When implementing Security Services, the transfer of knowledge becomes even more critical in order for the customer to manage and maintain accreditation or certification.

Our consultants and engineers have experience in providing skills and knowledge transfer for major private and public sector clients, and may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness.

## 7. Pricing



This service pricing is in accordance with the SFIA Rate Card attached. Projects can be priced either on a Time & Materials or Fixed Price basis.

## 8. Ordering and Invoicing

Please refer to the Supplier Terms for this service.

TIS would be pleased to arrange a call or meeting to discuss the requirements of your service need in more detail.

## 9. Termination Terms

Please refer to the Supplier Terms for this service.

## 10. Further Information

For more information about this or any of our G-Cloud services, please contact Team:

**Phone:** 07977 241 544

**Email:** [Registrations@tisglobal.co.uk](mailto:Registrations@tisglobal.co.uk), including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.