

Skills For The Information Age (SFIA) Definitions And Rate Card

SEP2 Limited

May 24



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The SEP2 Difference

SEP2 are an award-winning cyber-security specialist

We align ourselves with world-class cyber-security vendors, whose solutions cannot be bettered. However, only by supporting our customers with the very best engineers, analysis and consultants can we get the best out of these solutions.

This is why we say: SEP2 offer a tech-driven service powered by passionate and honest people.

We are here to beat the bad guys. We're here for the long-term.

Cyber Security Specialisation

SEP2 work exclusively in the cyber security marketplace. We are experts in all areas and aspects of cyber security including

- technology-focused cyber security operations
- information security policies, procedures and end user training
- compliance with internal/external governance and regulatory requirements

Certification

SEP2 strive to be fully accredited across each of the vendors within the SEP2 ecosystem, demonstrating our commitment and experience.

As well as achieving the highest level of vendor specific certification and accreditations, SEP2 also recognise the importance of industry certifications and standards such as Certified Information Security Systems Professional (CISSP) and have a number of staff certified at this level. In 2019 and 2020, a CISSP and security consultant at SEP2 was invited to participate in a workshop held by ISC2, the governing body for the CISSP accreditation. This workshop was aimed to ensuring that the CISSP exam remains relevant to the profession, and involved peer reviewing and creating new examination questions for the exam.

ISO 27001:2012 Accreditation



SEP2 has achieved certification to the International Standards Organisation (ISO) 27001 framework for Information Security Standard. Being certified to the ISO27001 standard proves that SEP2 take information security seriously and can be trusted to handle their and their customer data securely. The ISMS scope is:

"The ISMS applies to the delivery of Consultancy, Support and Managed Information Security Services to customers of SEP2 limited in accordance with the ISMS Statement of Applicability revision 0.2"



Skills For the Information Age (SFIA) Definitions and Rate Card

Standard Rate Card

	Strategy & Architecture	Business Change	Solution Development & Implementation	Service Management	Procurement and Management Support	Client Interface
1. Follow						
2. Assist	£550	£550	£550	£550	£550	£550
3. Apply	£700	£700	£700	£700	£700	£700
4. Enable	£800	£800	£800	£800	£800	£800
5. Ensure or Advise	£900	£900	£900	£900	£900	£900
6. Initiate or Influence	£1,250	£1,250	£1,250	£1,250	£1,250	£1,250
7. Set Strategy or inspire	£1,495	£1,495	£1,495	£1,495	£1,495	£1,495

Standards for consultancy day rate cards

- Consultant's working day: 8 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:00pm Monday to Friday
- Travel, mileage subsistence: Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- Mileage: As for travel, mileage subsistence
- Professional indemnity insurance: included in day rate



level definitions

	ver definitions			
	Autonomy	Influence	Complexity	Business skills
1. Follow	Works under close supervision. Uses little discretion. Is expected to seek guidance in expected situations.	Interacts with immediate colleagues.	Performs routine activities in a structured environment. Requires assistance in resolving unexpected problems.	 uses basic information systems and technology functions, applications, and processes demonstrates an organised approach to work learns new skills and applies newly acquired knowledge has basic oral and written communication skills contributes to identifying own development opportunities
2. Assist	Works under routine supervision. Uses minor discretion in resolving problems or enquiries. Works without frequent reference to others.	Interacts with and may influence immediate colleagues. May have some external contact with customers and suppliers. May have more influence in own domain.	Performs a range of varied work activities in a variety of structured environments.	 understands and uses appropriate methods, tools and applications. demonstrates a rational and organised approach to work is aware of health and safety issues. Identifies and negotiates own development opportunities has sufficient communication skills for effective dialogue with colleagues. Is able to work in a team is able to plan, schedule and monitor own work within short time horizons absorbs technical information when it is presented systematically and applies it effectively
3. Apply	Works under general supervision. Uses discretion in identifying and resolving complex problems and assignments.	Interacts with and influences department/proje ct team members. May have working level contact with customers and suppliers. In predictable and structured areas	Performs a broad range of work, sometimes complex and nonroutine, in a variety of environments.	 understands and uses appropriate methods, tools and applications. demonstrates an analytical and systematic approach to problem solving takes the initiative in identifying and negotiating appropriate development opportunities. demonstrates effective communication skills. contributes fully to the work of teams plans, schedules and monitors own work (and that of others



Usually receives specific instructions and has work reviewed at frequent milestones. Makes decisions which may impact on the work assigned to individuals or higher level. Determines when issues should be escalated to a higher level. Works under general direction within a clear framework of accountability. Exercises substantial personal responsibility and autonomy. Exercises substantial personal responsibility and autonomy. Plans own work to meet given objectives and processes. Participates in external activities related to own specialism. Makes decisions which influence the success of projects and team objectives. Makes decisions which influence the success of projects and team objectives. Works under general direction within a clear framework of accountability. Exercises substantial personal responsibility of the manual personal responsibility of the manual personal personal responsibility for the manual personal responsibility for the manual personal personal personal personal responsibility for the manual personal personal personal personal personal personal responsibility for the manual personal					
Works under general direction within a clear framework of accountability. Exercises substantial personal responsibility and autonomy. Plans own work to meet given objectives and processes. Participates in external activities related to own specialism. Makes decisions which influence the success of projects and team objectives. Influences team and specialist and specialist and specialist personal responsibility and autonomy. Plans own work to meet given objectives and processes. Works under general direction within a clear framework of accountability. Influence the success of projects and team objectives. Influences team and specialist personal reangle of complex technical or professional work activities, in a variety of contexts. Performs a broad range of complex technical or professional work activities, in a variety of contexts. Plans som work to meet given objectives and processes. Participates in external activities related to own specialism. Makes decisions which influence the success of projects and team objectives. Makes decisions which influence the success of projects and team objectives. Influences team and systematic approach to problem solving vornity orally and annohytoral carnity of contexts. Influences at ange of complex technical or professional work activities, in a variety of contexts. Influences customers at account level and supplications. Demonstrates an analytical and systematic approach to problem solving vornity of contexts. Influences customers at account level and supplications. Demonstrates an analytical and systematic approach to problem solving vornity of communicates fluently orally approach to problem solving variety of contexts. Influences customers at account level and supplications. Demonstrates an analytical and systematic approach to problem solving variety of communicates fluently orally approach to problem solving variety of contexts. Influences customers at activities, in a variety of communicates fluently orally approach to problem solving variety of co		specific instructions and has work reviewed at frequent milestones. Determines when issues should be escalated to a	others. Makes decisions which may impact on the work assigned to individuals or phases of		within limited deadlines and according to relevant legislation and procedures - absorbs and applies technical information - works to required standards - understands and uses appropriate methods, tools and applications - appreciates the wider field of information systems, and how own role relates to other roles and to the business of the employer or client
	4. Enable	general direction within a clear framework of accountability. Exercises substantial personal responsibility and autonomy. Plans own work to meet given objectives and	and specialist peers internally. Influences customers at account level and suppliers. Has some responsibility for the work of others and for the allocation of resources. Participates in external activities related to own specialism. Makes decisions which influence the success of projects and team	range of complex technical or professional work activities, in a variety of	 selects appropriately from applicable standards, methods, tools and applications. Demonstrates an analytical and systematic approach to problem solving communicates fluently orally and in writing, and can present complex technical information to both technical and non-technical audiences facilitates collaboration between stakeholders who share common objectives plans, schedules and monitors work to meet time and quality targets and in accordance with relevant legislation and procedures. rapidly absorbs new technical information and applies it effectively has a good appreciation of the wider field of information systems, their use in relevant employment areas and how they relate to the business activities of the employer or client. maintains an awareness of developing technologies and their application and takes some responsibility for



5. Ensure or advise	Works under broad direction. Is fully accountable for own technical work and/or project/ supervisory responsibilities. Receives assignments in the form of objectives. Establishes own milestones and team objectives, and delegates responsibilities. Work is often self-initiated.	Influences organisation, customers, suppliers and peers within industry on the contribution of own specialism. Has significant responsibility for the work of others and for the allocation of resources. Makes decisions which impact on the success of assigned projects i.e. results, deadlines and budget. Develops business relationships with customers.	Performs a challenging range and variety of complex technical or professional work activities. Undertakes work which requires the application of fundamental principles in a wide and often unpredictable range of contexts. Understands the relationship between own specialism and wider customer or organisational requirements.	 advises on the available standards, methods, tools and applications relevant to own specialism and can make correct choices from alternatives analyses, diagnoses, designs, plans, execute and evaluates work to time, cost and quality targets communicates effectively, formally and informally, with colleagues, subordinates and customers demonstrates leadership facilitates collaboration between stakeholders who have diverse objectives understands the relevance of own area of responsibility or specialism to the employing organisation takes customer requirements into account when making proposals takes initiative to keep skills up to date. Mentors more junior colleagues maintains an awareness of developments in the industry analyses requirements and advises on scope and options for operational improvement demonstrates creativity and innovation in applying solutions for the benefit of the customer
6. Initiate or influence	Has defined authority and responsibility for a significant area of work, including technical, financial and quality aspects. Establishes organisational objectives and delegates responsibilities	Influences policy formation on the contribution of own specialism to business objectives. Influences a significant part of own organisation and influences customers and suppliers and industry at senior	Performs highly complex work activities covering technical, financial and quality aspects. Contributes to the formulation of IT strategy. Creatively applies a wide range of	 absorbs complex technical information and communicates effectively at all levels to both technical and non-technical audiences. Assesses and evaluates risk understands the implications of new technologies demonstrates clear leadership and the ability to influence and persuade has a broad understanding of all aspects of IT and deep understanding of own specialism(s). understands and communicates the role and impact of IT in the employing



	Is accountable for actions and decisions taken by self and subordinates.	management level. Makes decisions which impact the work of employing organisations, achievement of organisational objectives and financial performance. Develops high- level relationships with customers, suppliers and industry leaders.	technical and/or management principles.	organisation and promotes compliance with relevant legislation - takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in the IT industry
7. Set Strategy and inspire	Has authority and responsibility for all aspects of a significant area of work, including policy formation and application. Is fully accountable for actions taken and decisions made, both by self and subordinates	Makes decisions critical to organisational success. Influences developments within the IT industry at the highest levels. Advances the knowledge and/or exploitation of IT within one or more organisations. Develops long-term strategic relationships with customers and industry leaders.	Leads on the formulation and application of strategy. Applies the highest level of management and leadership skills. Has a deep understanding of the IT industry and the implications of emerging technologies for the wider business environment.	 has a full range of strategic management and leadership skills understands, explains and presents complex technical ideas to both technical and non-technical audiences at all levels up to the highest in a persuasive and convincing manner has a broad and deep IT knowledge coupled with equivalent knowledge of the activities of those businesses and other organisations that use and exploit IT communicates the potential impact of emerging technologies on organisations and individuals and analyses the risks of using or not using such technologies assesses the impact of legislation, and actively promotes compliance takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in IT in own area(s) of expertise.



Document Control Information

Document Details	
Client Name	SEP2 Limited
Document Title	Skills for the Information Age (SFIA) Definitions and Rate Card
Document Classification	Public
Author	Mike Goodwin

Revision history

Revision #	Change Description	Issue Date	Edited By	Approved By
1.0	Initial Document	10/5/2022	M Goodwin	P Starr





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