

Data Management, Networking and Quality Assurance Services



Redstone has been supplying independent specialist services to the Crown for over twenty years. We are easy to deal with and have built a reputation among our customers for high quality support and advice, supplied on highly flexible terms. Our multi-disciplinary team possess a wide range of expertise directed at supporting Cloud services, specifically to help buyers to set up and maintain both their Cloud software and hosting services (Lot 3).

Redstone services include:

- Support and development of technical infrastructure and bespoke applications, including site support services eg telephony, sat coms, secure data transfer
- Site readiness, eg compliance with aspects of physical security such as diverse communications channels, electrical safety, data centre installation standards, advice and audit
- Maintenance and configuration of hosted services (to very exacting SLA standards) including secure portals e.g. for client data holdings, with an excellent track record of greatly exceeding the contracted up-times
- Supporting the maintenance of libraries, indexes, and communications standards including messaging, context, semantics and publications. Our work includes the integration and assimilation of disparate data to standard formats.
- Comprehensive understanding of customers' needs for interoperability and delivery, accompanied by a longstanding experience of successful delivery within maritime and military environments. Redstone has for example been supporting front-line operations for over 20 years, maintaining and managing (secure) updates to the operational Fleet worldwide
- Support secure C4ISTAR across maritime, land and air domains; Redstone is an FSC business (was List-X)
- EW support to deployed assets; low-bandwidth/erratic effective communications
- Cyber assurance and compliance audits addressing policy, process, standards and expectations including FSOC/CDOC/NOC
- Secure Backup, BC and DR planning, preparation and testing
- Bringing quality assurance and audit services, reporting to senior managers on the effectiveness of their processes
- Training in specific, Redstone supplied services
- Maintenance services for specialist hardware
- Review and advice on optimal telecoms contracts such as satcom contracts, modern telephony and associated services such as remote conference facilities.