

Who We Are



Smarter Technologies are industry leading experts in IoT, Digital Transformation of business capabilities, services and processes for UK Public Sector organisations, businesses, and not-for-profit organisations.

Our experts have over 20 years public sector experience both acting in senior positions, as client and supplier.

We understand your business and achieve deliberate, well-designed and user-focussed business outcomes, whilst always ensuring a positive experience for our clients.



20 Years'

Digital Transformation Excellence



60+

Public Services Delivered



100+

World Class Industry Experts



2 Offices

Across the UK



Experts

In Government and Public Sector







Public Sector Specialists

Our staff are either from senior consultancy and service delivery backgrounds, or a Senior Civil Service CxO.

This gives us a broad sector experience and specialism in helping Public Sector become Digitally TransformedTM

We know what good looks like!



Aligned to Best Practices

We are UK leaders in harnessing the power of open standards to improve services, to innovate and reduce cost. We are aligned to the GDS Technology Code of Practice and deliver against NCSC best practice design principles.



Specialist Divisions

With discrete divisions, we provide professional services, software as a service, DevOps, ServiceOps, real-time asset monitoring and reporting, and over 200,000 IoT devices on the secure global Orion IoT data network.

Part of the Smarter Technologies Group.

Big Enough to Deliver – Small Enough to Care!

We offer the sharpness of focus and specialism that you would expect from a smaller organisation whilst drawing strength and breadth of capability from a large corporate supplier.







Properly Understand the Requirement

So that we provide the right resources with directly relevant experience at an appropriate level of seniority



Service Scope

Ensuring that the scope of the service to be delivered is properly quantified. This means not only agreeing the logistics (e.g. deliverables, timescales, quality criteria, etc.), but understanding your constraints, sensitivities and key drivers to ensure the outputs we provide fully match your expectations.



Protect Team Availability

Ensuring our team have committed time for the assignment and will deliver the outputs in the desired timescales



Review / Agree Engagement

After the initial discussions and planning, you will have the opportunity to review and amend the proposed engagement. This includes reviewing the proposed technical and non-technical consultants and, if appropriate, meeting for an initial discussion in order to feel comfortable that the chemistry works.



Protect Team Availability

Based on our previous experience, we can often suggest alternative solutions or additional areas of scope which will deliver greater benefits (or low cost-Savings) over time.

We adopt a similar philosophy when off-boarding members of our team. The process is highly consultative to ensure that you are fully aware of the exit plans. Ultimately, we want you to be satisfied all objectives have been met (including mentoring and transfer of knowledge to relevant stakeholders, where appropriate) before concluding the project. There are not usually any associated costs with offboarding to a new supplier, or to in house service teams.





Ordering Process

We are an experienced Digital Marketplace frameworks contractor. Upon engagement, we will discuss and validate your requirement and scope of work and support you through the completion of the Call Off Agreement.

We will then set up a mutually acceptance start date and commence work.

Invoicing will either be based upon the SFIA rate card agreed, or the per unit cost of the agreed scope of service. Payment terms are 30 days and payable either by BACS or GPC card.

Customer Responsibilities

For any given call-requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, inputs to critical review processes, etc.) and agree these at the start of the work.



What Can It Do?



Features

- 1. Fully developed transition and transformation business case
- 2. Senior stakeholder engagement and management
- 3. Programme governance and delivery methodology defined
- 4. Full business analysis and user research / GDS compliance
- 5. Programme management / delivery and coaching / mentoring
- 6. Defined ICT strategy and security assessment, baseline architecture/governance
- 7. End to end delivery of ICT transition/transformation inc. application development
- 8. Managed business change and engagement
- 9. Operational service management transition services
- 10. Rapid route to market and deployment times/roadmaps

Benefits

- 1. Fully engaged senior stakeholders
- 2. Defined business case and funding approval
- 3. Programme and delivery methodology enable rapid deployment and transition
- 4. IT strategy aligned with wider government strategy
- 5. Transition from legacy services to internetbased Cloud services
- Full security compliance with NCSC and CESG guidelines
- 7. Baselined architecture/governance & testing approaches
- 8. Service transition processes / knowledge transfer strategy
- 9. Technical reference architecture / technical design authority
- Operating model design / implementation / roadmaps / options papers

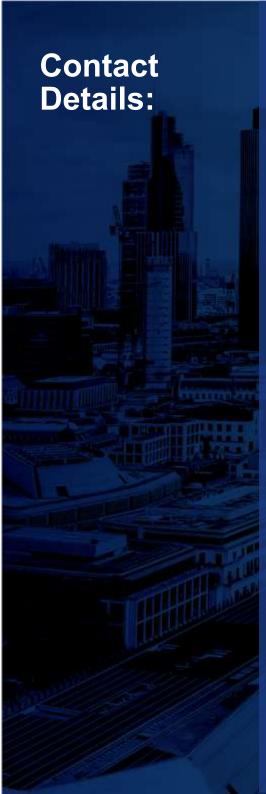


Where Have We Done It Before?



We have used these techniques with clients on varying projects focusing on emerging technologies and how they can be used to address user needs.

For example, during an existing high-profile service for several government departments we migrated 20,000+ end user devices to a Zero Trust Networking model, with zero downtime or data loss, resulting in rapid switch to remote working during COVID-19.



The Principle Point of Contact is:

Smarter Technologies Trading Ltd

1 Austin Park, Yeoman Road Ringwood, Hampshire, BH24 3FG

t: 0330 223 5000

e: enquiries@smartertechnologies.com



Crown Commercial Service Supplier

Microsoft Partner















Copyright 2024 Smarter Technologies Group

This document is the property of Smarter Technologies Group. It shall not be reproduced in whole or in part, nor disclosed to a third party, without prior written permission. No responsibility or liability is accepted for any errors or omissions in this document or related documents.

Locations



1 Austin Park, Yeoman Road Ringwood, Hampshire, BH24 3FG





No. 1 Langstone Business Park, Newport

NP18 2HJ