



Cyber Security Strategy

Service Definition Document

May 2024

4 pages including cover

Cyber Security Strategy

Service Description

Daintta supports senior leaders in creating, iterating and maintaining cyber security strategies that support the organisation's goals while keeping data and information secure. Daintta offers support over the full lifecycle from strategy through to implementation and continuous improvement.

Service Features

- Develop risk and business-outcome-driven cyber security strategies
- Across specific areas or the full organisation
- Develop implementation plans, business change and development roadmaps
- Maintain and continuously improve cyber strategies, policies and procedures
- Manage cyber risk, develop and implement mitigation measures
- Independent and vendor agnostic requirements development and procurement support
- Clearly communicate strategies to all organisational stakeholders
- Provide security cleared subject matter expertise in cyber security
- Facilitate cross department and cross government collaboration
- Independent and trusted advisory services for board level executives

Service Benefits

- Values driven and cost effective strategy development and implementation
- Tailored approach to cyber strategy aligned to business outcomes
- Take a data-driven and risk-based approach to cyber security
- Reduce costs by implementing only the most appropriate mitigations
- Develop and implement appropriate tools, technologies and processes
- Maximise ROI and VfM of cyber security investments
- Release potential and increase productivity of existing solutions
- Transfer of cyber security knowledge into the organisation
- Deliver continuous improvement of strategies, policies and procedures
- Develop a risk-driven and innovative culture in the organisation

Annex 1 – standard Daintta services

Below is a list of standard Daintta services that apply to all G-CLOUD services Daintta provides.

Planning

Daintta works with Clients to ensure projects and programmes have the appropriate planning in place to drive successful implementation. These services are flexible to fit into our client's existing delivery lifecycle and include:

- Define vision and mission of project with leadership and stakeholders
- Strategy (e.g. business, technical, architecture and data) and business case creation
- Agile led cloud planning and delivery
- High level and low-level planning control
- Risk, issue and dependency management
- Business analysis (data and user centric design)
- Operating model development
- Manage benefits across the full project lifecycle
- Backlog management and refinement services

Set-up and Migration

Daintta offers a range of services to help organisations setup a cloud capability, cloud migration and/or retirement. These services cover the full services lifecycle, they include:

- Strategy (e.g. business, technical, architecture and data) and business case creation
- Analysis and assessment of as-is and desired to-be state
- Selection of best suited delivery methods, people, technology, processes and data
- Full deliverables of required artefacts, depending on need (e.g. planning, risks and mitigation, architecture, testing, training, service management)
- Execute service setup and/or migration
- Monitoring and continuous improvements

Daintta brings extensive and proven experience in delivering complex technological projects to agreed time, cost and quality whilst managing risks. This covers planning, delivering, migrating and implementing cloud-based capabilities via appropriate people, processes, technologies and delivery methods (e.g. Waterfall, Agile, Iterative).

Quality Assurance and Performance Testing

Daintta works with Clients to ensure appropriate quality assurance is established and performance testing is achieved. Daintta helps Clients develop strategies and deliver tests for quality assurance and performance testing. Daintta's testing approach covers all variations of testing including system integration testing, operational acceptance testing and user acceptance testing.

Daintta utilises a risk-based approach to quality assurance and testing, mitigating risk early through appropriate, proportional use of the testing resource. Early detection and mitigation of defects in the lifecycle, saves time, improves quality, reduces risk and maximises return on investment.

Training

Daintta offers a range of flexible training services appropriate to our offerings. Daintta offers the option for bespoke training tailored to our Client's specific training needs. Additionally, Daintta offers shadowing and mentoring to Client staff.

Daintta follows a structured approach to learning and training development that include:

- Engage directly with end users follow a user centric approach to training
- Perform Training Needs Analysis (TNA) and assessment
- Develop training roadmap and curriculum relevant to training needs
- Define individual and generic training plans
- Flexible to accommodate group and individual training and learning
- Train the trainer options to scale training within our Client's organisation
- Gamification training techniques

Support Services

Support services are flexible options available to Daintta's Clients. Daintta have two key areas of contact: Email and Phone. This is a standard support service which is shared across multiple clients. Every organisation will have a technical account manager assigned. If clients require dedicated support or support from specific locations this can be provided.

Security Services

Daintta provides a range of security services including, but not limited to:

- Security strategy
- Security risk management
- Security design
- Cyber security consultancy
- Security audit services