CUSTOM INTERFACE DEVELOPMENT FOR ORACLE CLOUD HCM

SERVICE DEFINITION

MKSK CONSULTING MAY 2024

G-CLOUD 14





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3 PRINCIPLES

We aim to leverage the skills from our centre of excellence based in UK/Europe. By using local consultants who are experienced we are able to reduce the total number of consultants required

e.g. where multiple offshore based consultant are required over a period of extended time, we are able to provide expert consultants who have local knowledge and are able to understand the business processes and impacts in order to provide shorter timelines and reduce the total number of consultants required



4 SERVICE DESCRIPTION

MKSK delivers award-winning Oracle Cloud consultancy, specializing in custom interface development for Oracle Cloud HCM. Our end-to-end services cover HCM, Payroll, Absence, Time & Labour, Security, Talent Management, Integration, Workforce Management, Recruitment Cloud, Taleo, Analytics, and Reporting BI, integrating industry best practices for optimal solutions.





5 SERVICE BENEFITS

Service features

•Business process design and Oracle Cloud application configuration

•Gap Analysis

•Design, Build and unit test of the solution

•Integration, Non-Functional, Performance testing of solution

•Data Migration planning, development and data reconciliation

•Business Change Management

•Training Needs Analysis from Design to Delivery

•Cutover, including rehearsals, data migration and post go-live support

•Lifecycle management for extensions and integrations

Service benefits

•Understanding of Payroll and Process Processes

•Understanding of Oracle HCM Extracts

•Industry Best Practices applied

•Experienced Oracle Industry experts

•Reduced risk

•Lower cost of ownership

Maximised return on investment



6 SERVICES



MKSK Consulting delivers a full range of services to assist and enable your move to the Oracle Cloud Business Readiness Assessment: How ready is your business to move to the cloud



Phased setup of cloud implementation

Offered as standalone Setup or integrating into your existing systems



Post Go Live support for issue resolution & continued services improvement



7 COMPLEMENTS YOUR EXISTING ORGANISATION



8 METHODOLOGY: MKSK ORACLE METHOD (MOM)

 An Oracle project requires more than a technical focus to achieve investment returns and to be successfully embraced by the organisation. Recognising this as one of its key tenets, the MKSK Oracle Method (MOM) establishes a heavy focus of capturing quick wins and success, infusing the business case throughout a project, and obtaining the organisational sponsorship and change management levers to drive success. From a technology standpoint, the MOM considers the application architecture and development tools of Oracle applications and provides approaches to accelerate the overall implementation schedule, while effectively managing risk.



9 MKSK ORACLE METHOD (MOM)

• The MKSK Oracle Method (MOM) consists of the five core phases of OUM's Implement methodology, plus the Project Start-up and Project Close phases from MKSK's Project Management methodology. The lifecycle and gateways are described in the slide below:

Project Startup	Project Implementation					Project Close
Project Startup and Approval	Life Cycle Objective	Elaboration Life Cycle Architecture	Construction	Transition System Production	Production Sign-off	Project Close
 Gain understanding of sponsor's business needs Outline plans to carry out the project Perform a set of foundational tasks that establish the project Establish policies to monitor, maintain project activities and handle project exceptions Define target solution and project approach 	 Gather business requirements Establish current business baseline Gather and consolidate solution requirements Create conceptual prototype Requirements workshop results 	Objective Architecture Capability Production ar business ements • Define key strategies environments • Finalize requirements • Perform user acceptance test • Prepare technical environments • Analyze/Design business processes • Develop and review custom components • Develop and review custom components • Conduct role/job impact analysis • Conduct perform user acceptance test • Develop Use Cases • Develop Use Cases • Develop Use Cases • Perform test planning • Go production • Perform fit gap • Develop Application Development Designs • Prepare for performance testing • Prepare for performance testing • Converted and verified data • Develop and unit test custom components • Develop and validate prototypes • Prepare for transition and cut over • Converted and verified data • Develop and validate prototypes • Prepare for user training • Production support infrastructure • Prepare for user training • Architectural baseline • Skilled users • Production system ready • Architectural baseline • Go-live • Development components • Architectural baseline • Development Components • Architectural baseline • Presting strategy, test gements • Testing strategy, test • Transition a	 Evaluate and Manage production system performance Resolve production problems Plan for future Effectiveness assessment Business direction recommendations Technical direction recommendations 	 Release staff and subcontractors Manage the end of the project Close the agreement and contract Harvest Knowledge and Assets Ensure the project work products meet the customer's expectations Gain final Caceptance 		
 Conduct executive alignment workshop Establish the project, team, and project plan 	 Conceptual prototype Technical architecture and performance management requirements 		Use case models Development Components Tested system Transition and	▲ Ke ◆ Ma	ey Activities lajor Milestones ey Events	Activities Outcomes

10 MKSK ORACLE METHOD KEY ASPECTS AND BENEFITS

- Employs interactive business modelling workshops to expose users to the system, validate system processes and configuration through prototyping, and secure early buy-in to the design;
- Emphasises business process re-engineering around the package-enabled practices within the Oracle application, thereby encouraging a "vanilla" implementation to minimise ongoing maintenance and upgrade costs;
- Uses Oracle's business configuration model and associated development tools for rapid development of reports, customisations, interfaces, and conversions;
- Provides an iterative and incremental design, develop and test process that incorporates testing and validation throughout the project lifecycle, providing a higher degree of quality assurance and early user feedback loops rather than traditional methods that wait towards the end of a project to test for quality and user acceptance;
- Increases project efficiencies by integrating accelerators and selected tools into each phase of the methodology, including templates and practice aids; and
- Applies the same method to implementations and upgrades and recognises the varying degree of complexity in each situation.



SERVICE DELIVERABLES

As the On Going Support service is dependent on your specific requirements the deliverables are not defined here. We will agree with you the actual deliverables as part of your service agreement

> All of Oracle Consulting activities are based around our MKSK Oracle Method (MOM). This allows us to draw on an extensive set of accelerators, which will be used as the basis for our deliverables.



12 CUSTOMER RESPONSIBILITIES

Submit Business Requirement

Submit Technical Requirements Functional and Non-Functional

- Attend meetings and design workshops
- Attends service/Technical review meetings
- * Provides service level requirements on an agreed basis with the Service Level Manager
- Negotiates, defines, agrees and communicates service levels agreements within the organization

3 COMMERCIALS

Ordering & Invoices

 Placed against the Oracle G-Cloud 14 contractual paperwork (Ordering Document) references the G-Cloud contractual terms in addition to the specifics of the service scope (Exhibit) being contracted for

Invoices

- -Time and Materials services: Presented monthly including labour and expense items.
- -Fixed Price services: Presented on the completion of the relevant milestones / deliverables / phases as defined with the ordering document. Expenses related to fixed price services are presented monthly.



14 AWARD WINNING SUPPORT



Technology Innovator

Awards



Mksk Consulting Ltd

Best HCM Consulting & Advisory Firm - UK



MKSK Consulting – <u>http://www.mksk.co.uk</u>



ORACLE CLOUD EXPERTS AT YOUR FINGERTIPS

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