



Cloud Support Skills Rate Card

1. Skill Categories

A. Basic Skills

- Service Desk Analyst
- 1st Line support Engineer
- Floorwalker

B. Intermediate Skills

- 2nd Line Support
- Rollout/Install Engineer
- EPR Trainer

C. Advanced Skills

- 3rd Line Infrastructure Support Engineer
- Business Analyst
- Project Manager

2. Rate Card

A. Basic Skills

- £200/day

B. Intermediate Skills

- £300/day

C. Advanced Skills

- £450/day

3. Notes

- Rates may vary based on factors such as location, demand, and specific expertise within each skill category.
- Customized rates may be available for long-term contracts or large-scale projects.
- Additional charges may apply for specialized skills or certifications.

4. How to Inquire

For inquiries regarding specific skill rates or custom pricing options, please contact our sales team at simon.dowdall@casuality.it