Service Definition Document
G-Cloud 14

Ready Resource Ltd
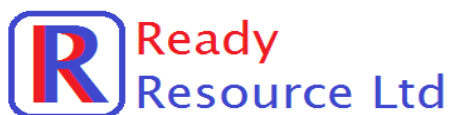
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What is the cloud

principally at Ready Resource Ltd we consider the cloud to be someone else's data centre where you have outsourced much of the very day headache of management and physical infrastructure. Your move the cloud is a step towards a more seems less and automated future. Our team is ready to help you deliver your future.

Cloud Migration

Migrations can take many different forms, at its most basic you can lift and shift existing virtual machines into a "virtual data centre" however when moving to the cloud this is an opportunity to renew and re design the solution so there are less moving parts for the customer to worry about. Whether your looking to discovery what you could move, have a proof of concept requirement or have a portfolio of works, we can help you discover and deliver your requirements.

About our service

Ready Resource Ltd offers Architecture services for Office 365 & Cloud hosted services providing: Discovery of requirements, On Premise & Cloud infrastructure transition, Fault diagnoses, Design, Integration, Security risk mitigation, Migration, End user Compute, Mobility, Identity Management, Office 365 Integration, Technical Governance of IT and IT Service. We appreciate the entire infrastructure as a whole and treat it as a single solution. To that end aim to anticipate possible issues and problem that may be found at delivery and design the solution that meets all of the customers requirements. This is achieved by customer workshops and planning sessions would be undertaken to create a clear understanding the customers needs together with identifying key business, challenges. From this full understanding clear plans can be draw with next steps and dependencies from which the project will commence.

We offer technical design and governance to cover the end-to-end solution from requirements gathering design, to go live and deployment. Our team offers support to structured Cloud migration for SaaS, IaaS, PaaS and DaaS services across Virtual, Private, Public and Hybrid cloud infrastructures. Our architecture team will undertake a review/analysis of your existing environment to understand the technologies that are currently in use and to identify any potential challenges. We will then work alongside the internal project and Architecture teams to ensure a seamless migration.

Service features

- Discovery, Design and Documentation of Technical roadmap
- Technical governance of delivery
- Fault finding's and diagnoses
- Security risk mitigation
- Migration and support of Cloud services
- Identity and Access Management
- End user computer & Mobility
- Collaboration and communication
- Office 365 & In tune design
- Establish and conduct a series of workshops with customers' stakeholders

Service benefits

- Design simplification and optimization
- Fast discovery of requirements
- Scalable Delivery Models
- Agile approach to technical design and delivery
- Documentation and knowledge transfer for client staff members
- Identify key risks, potential challenges and mitigation
- Flexible and pro-active approach tailored to customers' needs

In scope:

- Review/Analysis of existing BAU services and technology stack
- Review current Tooling
- Design cloud Architecture
- Develop a cloud migration and testing plan
- Scheduling of training, knowledge transfer workshops and documentation
- Defect result ions and fault diagnoses

Security

At Ready Resource Ltd our team has been working in the government sector over 15 years, designing within with different levels of security. At its heart at the security principles on which each organisation must operate. Ready Resource Ltd offers practical working experience of solutions both on premise, in the cloud and the area between (hybrid). Movements towards the cloud often stress the existing principles, which often require a revaluation inline with newer security technologies.

Above all Ready Resource Ltd operates with absolution discussion.

Glossary

DaaS	Desktop as a Service
IaaS	Infrastructure as a Service
SaaS	Software as a Service
PaaS	Platform as a Service

Thank You