



Service Definition

G-Cloud 14

Contents

About Metricy.....	3
Certified Consultants	3
We support the community.....	3
Industries we've supported	3
Features	4
Benefits.....	4
Planning.....	5
Support.....	5
Training	5
Social Value.....	6
Contact Details.....	7

About Metricry

Metricry is a Microsoft partner specialising in Data Platform & Analytics. We specialise in helping organisations harness the full potential of their data. Our expertise enables us to enhance decision-making, reveal untapped opportunities, and drive growth.

Microsoft
Partner



With our roots in South Wales, our reach extends to the South-West and beyond. We are committed to supporting organisations build the tools and unlock the insights they need to thrive in the data-driven world.

For more information visit <https://metricry.uk/overview>

Certified Consultants

Our consultants are certified in both delivery and training services. We can provide complete solutions, mentor as part of a blended delivery team or providing training solutions.

We support the community

We support community conferences, specifically at [Data Weekender](#) and [SQL Bits](#). These events have played a huge part of our own development over the years and always provide valuable learning opportunities.

We encourage engagement in STEM learning, we have multiple STEM ambassadors who are mentoring the next generation of technologists.

Industries we've supported

Financial Services

Building solutions that can support legacy solutions more flexibly ensuring your data platform is resilient to change. Unifying data will better support fraud prevention processes and delivery consistent measures for regulatory returns. Experience in lending, investments & insurance.

Healthcare

Timely, future-proof, and centralised reporting based upon a modern warehousing approach delivers value against patient outcomes and journeys. Standardisation across providers and reporting units allows for an agile approach to new reporting requirements and acquisitions.

Defence

Provision of advanced decision management through temporal data platform design. Collating data sources from across forces to produce reliable and predictable reporting at all disclosure levels.

Public Sector

Digital transformation programmes create challenges for data platforms. Build solutions that are resilient to system modernisation programmes. Privacy by design ensures sensitive data is managed appropriately. Experience in large central government agencies.

Policing

Implementing innovative data solutions to enhance law enforcement effectiveness and community safety. Integration of real-time data analytics ensures rapid response and informed decision-making. Leveraging modern data platforms supports predictive policing, crime analysis, and efficient resource allocation.

Features

- Flexible engagement approach whether prototyping, pilots or production systems.
- Solution architecture and design.
- Quickly deploy a cloud-based platform.
- Enterprise-scale data modelling.
- Cloud optimised solutions that can scale resources on demand.
- Security and governance strategy.
- Reliable and monitorable data pipelines.
- Ingest and transform structured and unstructured data.
- Report and interactive dashboard development.
- Microsoft Fabric, Azure Synapse Analytics, Data Lake Storage, SQL Server, Data Warehouse, Data Factory, Databricks, Spark, Cognitive Services, Stream Analytics, DevOps, Purview, Power BI.
- Access content from Web, Windows, iOS or Android.
- Can Structure or Bespoke Training.
- Mentoring of internal teams to improve user adoption.

Benefits

- Empower users to discover, analyse and visualise data
- Address complex reporting needs with visual dashboards
- Measure performance against business and customer KPI's
- Create stunning interactive reports
- Analyse data and share insights
- Build robust, reusable data models to provide assurance & consistency
- Integrate and model data from multiple disparate sources
- Consume data from on-premises, open data or cloud services
- Share reports and dashboards securely within the organisation
- Provide data assurance using certified datasets
- Provide insights and analytics from vast amounts of data

- Improve data quality and governance across an organisation
- Enable further enrichment of data through Machine Learning and AI
- Secure, robust, and scalable data platform
- Hybrid across on premise and cloud
- Visualise data lineage and classify data across the organisation
- Reduce total cost of ownership

Planning

We work with clients to help define and deliver business intelligence, data, and analytics strategies. We can also define an adoption framework that will support building a data culture and accelerate adoption. We follow a five-stage approach to delivery planning.

1. **Engage** - engage with key stakeholders to identify key demands & objectives.
2. **Gather** - gather requirements from business units and across IT.
3. **Evaluate** - evaluate for quick wins, high-value deliveries.
4. **Define** - define the delivery approach, roadmaps.
5. **Replay** - replay content, this is collaborative ensuring that expectations are met.

Support

We offer a tailored service level agreement based on your needs and requirements. This can cover response time for responses to incidents, queries or questions in addition with availability of solution as per client's specific situation.

Training

Knowledge transfer is essential to the success of any engagement. At Metricy, we believe that training should take place throughout the entire engagement, often involving our clients' resources in the project team. This approach helps to ensure that our clients have the necessary skills and knowledge to effectively manage and maintain their applications after the engagement has been completed. Alternatively, tailored training courses can be provided covering core concepts of the data platform solution.

Social Value

Fighting Climate Change

Metricy is deeply committed to fighting climate change and promoting environmental sustainability. As a remote-first company, we control our carbon footprint by minimising commuting and business travel. We assess the environmental impact of in-person meetings and opt for virtual alternatives whenever possible. Our company vehicles are 100% fully electric / hybrid.

We have partnered with Tree-Nation to offset the carbon footprint of our website, each staff member, and every attendee to one of our training courses. This initiative not only compensates for our emissions but also contributes to global reforestation efforts. Visit our forest here: <https://tree-nation.com/profile/metricy-ltd>

We believe that our actions, both big and small, can make a difference in the fight against climate change. We are committed to continuous improvement in our environmental performance and to influencing our staff, suppliers, customers, and communities to follow similar practices. Our goal is to achieve net-zero greenhouse gas emissions.

COVID-19 Recovery

We have a **remote-first** approach, which allows for flexibility for our team to work around changing personal priorities.

We provide consultancy services to support new ways of working and development services. This has included establishing agile practices, utilisation of collaboration tools, and effective virtual project sessions.

We have multiple STEM ambassadors who are coaching the next generation of tech enthusiasts. This initiative helps to create significant social impact through the power of technology.

We promote sustainable travel using public services. This helps to minimise the environmental impact of travel when travel is essential.

Tackling Economic Inequality

We are a small organisation that focuses on independent technical specialists to support growth. We believe in the progression of individuals and support our staff through defined career paths. We fund training and certifications for our staff to continually enhance their technical competencies.

We have multiple STEM ambassadors who support local initiatives to help develop the next generation of tech enthusiasts.

Equal Opportunity

Metricy is committed to equal opportunities, irrespective of status, age, race, ethnicity, disability, identity, or social background. We believe in providing everyone the opportunity to reach their full potential.

Our flexible working arrangements accommodate personal responsibilities and requirements, fostering an inclusive environment. Our training schemes, designed to attain recognised qualifications, support the development of all individuals.

Our commitment to in-work progression helps individuals, including those from disadvantaged or minority groups, move into higher-paid work by developing new skills relevant to the contract.

Wellbeing

Metricy is committed to the wellbeing of our workforce, including their physical and mental health. We meet people where they are, providing support tailored to individual needs. We actively encourage breaks and activities that promote health and wellbeing, recognising the importance of a balanced lifestyle.

We offer flexible working hours to support work-life balance, understanding that personal circumstances can impact professional performance. This flexibility contributes to a healthier, more productive workforce.

We offer employee healthcare, which includes a wellbeing hub, giving employees direct access to therapy, mental health and wellbeing programs.

Contact Details

Metricy Ltd
1 Capital Quarter
4th and 5th Floor
Tyndall Street
Cardiff
CF10 4BQ

For more information on any of Metricy's services, please contact us on:

- Telephone: +44 29 2294 3000
- Email: contact@metricy.uk

More details can be found on our website:

- <https://www.metricy.uk>