

# **Pricing**

Hitechs (Trading as Himanyu Technologies Limited) G-Cloud services are priced as per the SFIA standard Rate Card below. Our engagement terms are:

- 1. All prices are in GB Pounds and exclude Value Added Tax (VAT).
- 2. Our consultant working day- 8 hours exclusive of travel and lunch
- 3. Working Week- Monday to Friday excluding national holidays
- 4. Office Hours: 09:00-17:00 Monday-Friday
- 5. Travel, mileage subsistence- Included in the day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- 6. Professional indemnity insurance- included in day rate
- 7. Outside normal hours are charged at premium rates:
  - a. Weekday additional hours- 25%
  - b. Weekend additional hours- 50%
  - c. Bank holiday hours- 100%

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#### Standard rate card

		Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1.	Follow	£527	£527	£527	£527	£527	£527
2.	Assist	£727	£707	£707	£787	£707	£777
3.	Apply	£867	£853	£817	£817	£789	£889
4.	Enable	£1027	£1027	£1009	£956	£929	£1067
5.	Ensure or advise	£1457	£1457	£1417	£1427	£1417	£1527
6.	Initiate or influence	£1627	£1627	£1709	£1756	£1829	£1967
7.	Set strategy or inspire	£2057	£2057	£2017	£2027	£2117	£2227

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#### Level definitions

		Autonomy	Influence	Complexity	Business skills
1.	Follow	Works under close supervision.	Interacts with immediate colleagues.	Performs routine activities in a structured environment.	<ul> <li>uses basic information systems and technology functions, applications, and processes</li> <li>demonstrates an organised approach to work</li> </ul>
		Uses little discretion.		Requires assistance in resolving unexpected	- learns new skills and applies newly acquired knowledge
		Is expected to seek guidance in expected situations.		problems.	<ul> <li>has basic oral and written communication skills</li> <li>contributes to identifying own development opportunities</li> </ul>
2.	Assist	Works under routine supervision.	Interacts with and may influence immediate colleagues.	Performs a range of varied work activities in a variety of structured environments.	<ul> <li>understands and uses appropriate methods, tools and applications.</li> <li>demonstrates a rational and organised approach</li> </ul>
		Uses minor discretion in resolving problems or enquiries.	May have some external contact with customers and	environments.	to work  - is aware of health and safety issues. Identifies and negotiates own development opportunities
		Works without frequent reference to others.	May have more influence in own domain.	NOLOGIE	<ul> <li>has sufficient communication skills for effective dialogue with colleagues. Is able to work in a team</li> <li>is able to plan, schedule and monitor own work within short time horizons</li> </ul>
					- absorbs technical information when it is presented systematically and applies it effectively
3.	Apply	Works under general supervision.	Interacts with and influences department/project team members.	Performs a broad range of work, sometimes complex and non-routine, in a	<ul> <li>understands and uses appropriate methods, tools and applications.</li> <li>demonstrates an analytical and systematic approach to problem solving</li> </ul>

	Autonomy	Influence	Complexity	Business skills
	Uses discretion in identifying and resolving complex problems and assignments.	May have working level contact with customers and suppliers.	variety of environments.	<ul> <li>takes the initiative in identifying and negotiating appropriate development opportunities.</li> <li>demonstrates effective communication skills.</li> </ul>
	Usually receives specific instructions and has work reviewed at frequent milestones.  Determines when issues should be escalated to a higher level.	In predictable and structured areas may supervise others.  Makes decisions which may impact on the work assigned to individuals or phases of projects.		<ul> <li>contributes fully to the work of teams</li> <li>plans, schedules and monitors own work (and that of others where applicable) competently within limited deadlines and according to relevant legislation and procedures</li> <li>absorbs and applies technical information</li> <li>works to required standards</li> <li>understands and uses appropriate methods, tools and applications</li> <li>appreciates the wider field of information systems, and how own role relates to other roles and to the business of the employer or client</li> </ul>
4. Enable	Works under general direction within a clear framework of accountability.  Exercises substantial personal responsibility and autonomy.	Influences team and specialist peers internally. Influences customers at account level and suppliers.  Has some responsibility for the work of others and for the allocation of resources.	Performs a broad range of complex technical or professional work activities, in a variety of contexts.	<ul> <li>selects appropriately from applicable standards, methods, tools and applications. Demonstrates an analytical and systematic approach to problem solving</li> <li>communicates fluently orally and in writing, and can present complex technical information to both technical and non-technical audiences</li> <li>facilitates collaboration between stakeholders who share common objectives</li> </ul>

	Autonomy	Influence	Complexity	Business skills
	Plans own work to meet given objectives and processes.	Participates in external activities related to own specialism.  Makes decisions which influence the success of projects and team objectives.		<ul> <li>plans, schedules and monitors work to meet time and quality targets and in accordance with relevant legislation and procedures.</li> <li>rapidly absorbs new technical information and applies it effectively</li> <li>has a good appreciation of the wider field of information systems, their use in relevant employment areas and how they relate to the business activities of the employer or client.</li> <li>maintains an awareness of developing technologies and their application and takes some responsibility for personal development</li> </ul>
5. Ensure or advise	Works under broad direction.  Is fully accountable for own technical work and/or project/ supervisory responsibilities.  Receives assignments in the form of objectives.  Establishes own milestones and team	Influences organisation, customers, suppliers and peers within industry on the contribution of own specialism.  Has significant responsibility for the work of others and for the allocation of resources.  Makes decisions which impact on the success of assigned projects i.e.	Performs a challenging range and variety of complex technical or professional work activities.  Undertakes work which requires the application of fundamental principles in a wide and often unpredictable range of contexts.  Understands the relationship between	<ul> <li>advises on the available standards, methods, tools and applications relevant to own specialism and can make correct choices from alternatives</li> <li>analyses, diagnoses, designs, plans, execute and evaluates work to time, cost and quality targets</li> <li>communicates effectively, formally and informally, with colleagues, subordinates and customers</li> <li>demonstrates leadership</li> <li>facilitates collaboration between stakeholders who have diverse objectives</li> <li>understands the relevance of own area of responsibility or specialism to the employing organisation</li> </ul>

	Autonomy	Influence	Complexity	Business skills
	objectives, and delegates responsibilities.  Work is often self-initiated.	results, deadlines and budget.  Develops business relationships with customers.	own specialism and wider customer or organisational requirements.	<ul> <li>takes customer requirements into account when making proposals</li> <li>takes initiative to keep skills up to date. Mentors more junior colleagues</li> <li>maintains an awareness of developments in the industry</li> <li>analyses requirements and advises on scope and options for operational improvement</li> <li>demonstrates creativity and innovation in applying solutions for the benefit of the customer</li> </ul>
6. Initiate or influence	Has defined authority and responsibility for a significant area of work, including technical, financial and quality aspects.	Influences policy formation on the contribution of own specialism to business objectives.  Influences a significant part	Performs highly complex work activities covering technical, financial and quality aspects.	absorbs complex technical information and communicates effectively at all levels to both technical and non-technical audiences. Assesses and evaluates risk      understands the implications of new technologies      demonstrates clear leadership and the ability to
	Establishes organisational objectives and delegates responsibilities  Is accountable for actions and decisions taken by self and subordinates.	of own organisation and influences customers and suppliers and industry at senior management level.  Makes decisions which impact the work of employing organisations, achievement of organisational objectives and financial performance.	Contributes to the formulation of IT strategy.  IT SIMPLE FOR YOU  Creatively applies a wide range of technical and/or management principles.	<ul> <li>influence and persuade</li> <li>has a broad understanding of all aspects of IT and deep understanding of own specialism(s).</li> <li>understands and communicates the role and impact of IT in the employing organisation and promotes compliance with relevant legislation</li> <li>takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in the IT industry</li> </ul>

Autonomy	Influence	Complexity	Business skills
	Develops high-level relationships with customers, suppliers and industry leaders.		

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Set	Has authority and	Makes decisions critical to	Leads on the	has a full range of strategic management and
Strategy	responsibility for all	organisational success.	formulation and	leadership skills
and inspire	aspects of a significant area of work, including policy formation and application.	Influences developments within the IT industry at the highest levels.	application of strategy.  Applies the highest level of management	- understands, explains and presents complex technical ideas to both technical and non-technical audiences at all levels up to the highest in a persuasive and convincing manner
	Is fully accountable for actions taken and decisions made, both by	Advances the knowledge and/or exploitation of IT within one or more organisations.	and leadership skills.  Has a deep	<ul> <li>has a broad and deep IT knowledge coupled with equivalent knowledge of the activities of those businesses and other organisations that use and exploit IT</li> </ul>
	self and subordinates	Develops long-term strategic relationships with customers and industry	understanding of the IT industry and the implications of emerging technologies for the wider business	communicates the potential impact of emerging technologies on organisations and individuals and analyses the risks of using or not using such technologies
		leaders.	environment.	assesses the impact of legislation, and actively promotes compliance
				<ul> <li>takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in IT in own area(s) of expertise.</li> </ul>

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