# RStudio Services

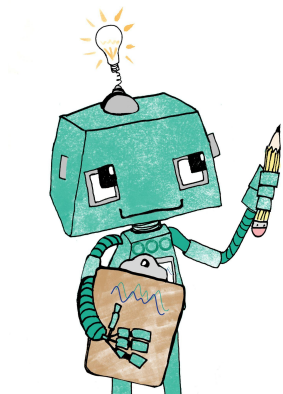## By Jumping Rivers (Full-Service Partner)

Rich Adams v1.

Supporting our clients

Problems / solutions

Jumping Rivers / RStudio Services

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# Supporting mutual clients

Jumping Rivers is a
- Full-Service Partner
- Reseller and distributor of RStudio software

Typically offer **10% of RStudio licence cost as discount** against our services, consultancy and training.

e.g. RStudio Team Standard: ~£25,000, gives £2,500

# Problems / solutions

*"More than a standard deployment"* · · · · · · · · · · · · · · · · · · · · · · · · RStudio Discovery

*"Licence only"* · · · · · · · · · · · · · · · · · · · · · · · · · · · RStudio Licence

*"IT team struggle to support Linux"* · · · · · · · · · · · · · · · · · · · · · · · RStudio Ad-Hoc Support

*"Have we installed this properly?"* · · · · · · · · · · · · · · · · · · · · · · · RStudio Health Check

*"We do not want the responsibility of the environment"* · · · · · · · · · · · · · · · · · · · · · · · · RStudio Support & Maintenance

*"We have a third-party support team but need help with installation"* · · · · · · · · · · · · · · · · · · · · · · · Managed RStudio Deployment

# Installation: Managed RStudio Deployment (Phase 1 of 2)

**Overview:** A simple build of linux servers in a cloud environment (AWS, GCP, Azure) and then installation of RStudio products. Single products or RStudio Team.

**Timescales**: 7 days (Standard), 10 days (Enterprise)
Recommended: RStudio Discovery before the RStudio Team Enterprise

**Price**: Standard/Team: $9,300 / $13,400

# Installation: Bespoke RStudio Deployment

**Overview:** Complex builds of linux servers in a cloud environment (AWS, GCP, Azure) with integration of other software and authentication. Recommended for RStudio Team Enterprise, all high availability can be included for testing, pre-production and production environments.

**Timescales**: We would use an RStudio Discovery first to identify the timescales and requirements in more detail.

**Price**: RStudio Team Enterprise - TBC after RStudio Discovery with the client

# Support: Support & Maintenance (Phase 2 of 2 for Managed Service)

**Overview:** Control & fully manage the environments. We offer 1-3 days a month maintenance on the server and 1.5-4 days quarterly. Time can also be used for general requests and advice

**Timescales:** Set number of days towards the support & maintenance (Core, Professional and Enterprise).

**Price**: Core ($8,000), Professional ($16,000), Enterprise ($48,000)

# Support: Ad-hoc Support

**Overview:** Support for environments which we haven't created. Linux and data science safety net.

**Timescales:** Set number of days.

**Price:** Core ($8,000), Professional ($16,000), Enterprise ($32,000)

# Pre-installation: Discovery

**Overview:** Assist the client with architecture examples, expectations and recommendations in terms of specifications. Recommended for complicated RStudio Managed Deployment.

**Timescales:** Recommend, 2/5 days for RStudio Team Standard/Enterprise

**Price**: Standard/Enterprise  $6,700 / $6,700

# Post-installation: Health Check

**Overview:** Review of an existing RStudio installation (including security)

**Packages:** Recommend, 3/5 days for RStudio Team Standard/Enterprise

**Price**: Standard/Enterprise $4,000 / $6,700

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