Version 1.0

G Cloud 14

Price List.

Plentific Platform

Plentific

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SaaS (Recurring) Fees:

Access to the Plentific Platform is priced based on a pre-commitment to a specific volume of work orders. The price is constant across delivery models, i.e. the price is the same whether a customer dispatches work orders to the Plentific Marketplace, appointed contractors, or an internal workforce.

The annual fee is calculated based on the price per work order associated with the volume of work orders the customer commits to. For example, if a customer commits to 100,000 work orders, the annual fee would be £9.30 x 100,000 work orders = £930,000. If a customer commits to 10,000 work orders, the annual fee would be £15.50 x 10,000 work orders = £155,000.

Work Orders per Annum	Price per Work Order (Excl. VAT)
1,000	£20.00
2,000	£19.00
3,000	£18.10
5,000	£17.10
7,000	£16.30
10,000	£15.50
15,000	£14.70
20,000	£14.00
30,000	£13.30
40,000	£12.60
50,000	£12.00
60,000	£11.40
70,000	£10.80
80,000	£10.30
90,000	£9.80
100,000	£9.30
120,000	£8.80
140,000	£8.40

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160,000	£7.90
180,000	£7.50
200,000	£7.20
Above 200,000	£7.20

Add-on Modules:

Add-on modules are available to the core Platform offering additional functionality.

Compliance Management:

Compliance Management is priced based on the number of property units the customer has under management. The customer will have access to unlimited compliance trackers for all units under management.

Units under Management		Price per Unit per Month (Excl. VAT)
Lower bound	**Upper bound**	
0	2,500	£0.50
2,501	5,000	£0.48
5,001	7,500	£0.45
7,501	10,000	£0.43
10,001	20,000	£0.41
20,001	30,000	£0.39
30,001	40,000	£0.37
40,001	50,000	£0.35
50,001	60,000	£0.33
60,001	70,000	£0.32
70,001	80,000	£0.30

The price per unit applies to all the units within a given band. For example, if a customer has 6,000 units the price would be calculated as follows:

2,500 units x £0.50 = £1,250.00
+ 2,500 units x £0.48 = £1,187.50
+ 1,000 units x £0.45= £451.25
= £2,888.75

Inspections Management:

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Inspections Management is priced based on the number of property units the customer has under management. The customer will be able to create unlimited inspection reports for all units under management.

Units under Management		Price per Unit per Month (Excl. VAT)
Lower bound	Upper bound	
0	2,500	£0.50
2,501	5,000	£0.48
5,001	7,500	£0.45
7,501	10,000	£0.43
10,001	20,000	£0.41
20,001	30,000	£0.39
30,001	40,000	£0.37
40,001	50,000	£0.35
50,001	60,000	£0.33
60,001	70,000	£0.32
70,001	80,000	£0.30

The price per unit applies to all the units within a given band. For example, if a customer has 6,000 units the price would be calculated as follows:

2,500 units x £0.50 = £1,250.00
+ 2,500 units x £0.48 = £1,187.50
+ 1,000 units x £0.45= £451.25
= £2,888.75

Enhanced Automations & Connectors:

Enhanced Automations & Connectors is priced based on the number of property units the customer has under management. The customer will be able to use all automations and connectors made available under the Premium package. Custom automations and connectors will be priced and charged for separately in line with Plentific professional services pricing.

Units under Management		Price per Unit per Month (Excl. VAT)
Lower bound	Upper bound	

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0	2,500	£0.50
2,501	5,000	£0.48
5,001	7,500	£0.45
7,501	10,000	£0.43
10,001	20,000	£0.41
20,001	30,000	£0.39
30,001	40,000	£0.37
40,001	50,000	£0.35
50,001	60,000	£0.33
60,001	70,000	£0.32
70,001	80,000	£0.30

The price per unit applies to all the units within a given band. For example, if a customer has 6,000 units the price per month would be calculated as follows:

2,500 units x £0.50 = £1,250.00
+ 2,500 units x £0.48 = £1,187.50
+ 1,000 units x £0.45= £451.25
= £2,888.75

Resident Portal:

Resident Portal is priced based on the number of property units the customer has under management. The base Resident Portal module is supplemented by a number of optional additional modules.

A time limited discount of 10% will be available for multi-year contracts only, until 31/12/2024.

Resident Portal:

Units under Management		Annual Fee (Excl. VAT)
Lower bound	**Upper bound**	
0	2,999	£15,500
3,000	7,499	£21,500
7,500	9,999	£22,250
10,000	14,999	£24,960
15,000	29,999	£27,960
30,000	49,999	£30,960

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50,000	99,999	£35,160
100,000	Above	£35,160 + £0.35 per property

Based on integration with up to 3 external systems (HMS, CRM, etc). Each additional system integration will be charged at £1,200 per annum.

For example, a customer with 2,000 units would pay £15,500 per annum for the base Portal module, while a customer with 35,000 units would pay £30,960 per annum.

Case Management module:

Units under Management		Annual Fee (Excl. VAT)
Lower bound	**Upper bound**	
0	9,999	£1,500
10,000	Above	£2,000

For example, a customer with 7,000 units would pay £1,500 per annum for the Case Management module, while a customer with 11,000 units would pay £2,000 per annum.

Onboarding and Applications module:

Units under Management		Annual Fee (Excl. VAT)
Lower bound	**Upper bound**	
0	9,999	£7,125
10,000	Above	£9,000

For example, a customer with 7,000 units would pay £7,125 per annum for the Onboarding and Applications module, while a customer with 11,000 units would pay £9,000 per annum.

Native App module:

Units under Management		Annual Fee (Excl. VAT)
Lower bound	**Upper bound**	
0	9,999	£5,950
10,000	Above	£7,125

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For example, a customer with 7,000 units would pay £5,950 per annum for the Native App module, while a customer with 11,000 units would pay £7,125 per month.

SMS messages:

SMS messages are charged at £0.05 per SMS (£50 per 1,000).

Repairs Diagnostics:

Repairs Diagnostics is priced based on the number of property units the customer has under management. The base Repairs Diagnostics module is supplemented by a number of optional additional modules.

Repairs Diagnostics base:

A time limited discount of 16.67% will be available until 31/12/2024. A further 10% discount will be available for multi-year contracts only, until 31/12/2024.

Units under Management		Annual Fee (Excl. VAT)
Lower bound	Upper bound	
0	4,999	£8,280
5,000	19,999	£8,280 for 5,000 + £0.96 per additional property
20,000	Above	£22,680 for 20,000 units + £0.54 per month per additional unit

Track & Amend module:

A time limited discount of 34.2% will be available until 31/12/2024. A further 10% discount will be available for multi-year contracts only, until 31/12/2024.

Units under Management		Annual Fee (Excl. VAT)
Lower bound	Upper bound	
0	19,999	£4,560
20,000	Above	£4,560 for 20,000 + £0.11 per additional property (Maximum £10,800 per annum)

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Address Selector:

Units under Management		Annual Fee (Excl. VAT)
Lower bound	Upper bound	
0	4,999	£2,400
5,000	19,999	£3,600
20,000	Above	£4,800

Reminder SMS module:

£3,000 per annum + £0.05 per SMS.

SMS messages:

£0.05 per SMS (£50 per 1,000)

Additional environments:

£750 per environment.

Internal Workforce Management:

Internal Workforce Management is priced based on the number of internal workforce operatives using the Platform. Customers seeking to benefit from our dynamic scheduling solution pay an additional surcharge per operative.

Number of Operatives		Price per User per Month (Excl. VAT)	
Lower bound	Upper bound	Core	Dynamic Scheduling
0	100	£47	£42
101	200	£38	£38
201	500	£30	£34
500	Above	£24	£26

Implementation Fees:

Plentific Orchestration Platform:

A one-time implementation fee is charged for customers purchasing the Plentific Orchestration Platform. The implementation fee varies based on the number of property units a customer has under management.

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Units under Management		One-time Fee (Excl. VAT)
Lower bound	Upper bound	
0	5,000	£7,500
5,001	15,000	£15,000
15,001	30,000	£30,000
30,001	50,000	£48,750
50,001	Over 50,001	£71,250

Add-ons:

Compliance Management

A one-time implementation fee of £7,500 (excl. VAT) is charged for customers purchasing the Compliance Management add-on. Up to 10 compliance trackers will be set up by Plentific, included in this set up fee. Should the customer require Plentific support in creating additional trackers, these will be charged for separately, in line with Plentific professional services pricing.

Inspections Management

A one-time implementation fee of £7,500 (excl. VAT) is charged for customers purchasing the Inspections Management add-on. Up to 3 custom templates will be set up by Plentific, included in this set up fee. Should the customer require Plentific support in creating additional templates, these will be charged for separately, in line with Plentific professional services pricing.

Enhanced Automations & Connectors:

There is no implementation fee to set up the Enhanced Automations & Connectors module. However, custom automations and connectors where required will be charged on a time and materials basis in line with Plentific professional services pricing.

Resident Portal:

The implementation fee is charged on a fixed price basis based on an estimate of days required, in line with Plentific professional services pricing.

Repairs Diagnostics:

The implementation fee is charged on a fixed price basis based on an estimate of days required, in line with Plentific professional services pricing.

Internal Workforce Management:

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A one-time implementation fee of £5,000 (excl. VAT) is charged for customers purchasing Internal Workforce Management. An additional £5,000 (excl. VAT) is charged for customers purchasing the Dynamic Scheduling add-on.

Optional Mid-market offer

For clients with <5,000 units, we are offering an alternative tier-based plan:

Core tiers

Units		Price per unit per month		
Min	Max	Diagnose & Resolve	Centralise & Orchestrate	Integrate & Automate
0	1,000	£1.75	£2.50	£3.00
1,001	2,000	£1.50	£2.25	£2.75
2,001	3,000	£1.40	£2.00	£2.50
3,001	4,000	£1.30	£1.75	£2.25
4,001	5,000	£1.20	£1.50	£2.00

Add-on: Field service mgmt.

Number of users		Price per user per month	
Min	Max	Field service management	Dynamic scheduling
0	20	£40	£40
21	50	£35	£35
51	Above	£30	£30

Add-on: Resident Portal

*See **Resident Portal** pricing (previous section)*

Integrations

Annual API access fee of **£7,500** per integration

Advanced Analytics £20 per additional seat pm (on top of seats included per tier)

Temporary discount (28.01.2026 – 20.02.2026): For 4,001 to 5,000 units, Centralise & Orchestrate price per unit per month discounted by 14%.

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Professional Services:

Plentific professional services encompass a range of specialised offerings helping you in effectively deploying and utilising the Plentific platform.

Service Type	Rate (Excl. VAT)
User training	£250 per hour
Operational support	£675 per day*
Technical support	£950 per day*
Integration projects	Priced individually on a fixed price basis in line with technical support day-rate
Health check	£2,500

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Bespoke sourcing	£950 per day*

** One day = 7.5 hours exclusive of travel and lunch.*
Travel and Subsistence – Maximum £200 per person per round trip for travel, £200 for overnight accommodation and living expenses per person per night.

Plentific Out of Hours

Plentific Out of Hours is available to clients to manage repairs outside of normal working hours through the Plentific Platform.

- Set up fee: £3,000 (excl. VAT)
- Subscription fee: £500 per month (excl. VAT)
- Call handling costs: £1.30 per minute (excl. VAT)

Payment Processing Fees:

Payment processing fees are charged for work orders dispatched to appointed contractors from a customer's own supply chain.

A 2.5% fee on the transaction final invoice value applies, where Plentific's payment processing service is used. Payments may be settled off-platform at no charge.