

Evolutive Pricing Information

**Software pricing information and licence options for
Evolutive and associated services**

G-Cloud 14

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Overview

Developed and supported by Alcium Software, Evolutive is established as a leading CRM software solution for public and private sector organisations. Evolutive is used widely across Local Authorities, Local Enterprise Partnerships, Growth Hubs, Business Support Teams, Employment Services, Chambers of Commerce, Funding Providers, Universities and more.

Key features include:

- Client Relationship Management (CRM)
- Enquiry & Workflow Management
- Funding & Grant Management
(including ERDF and European-funded programmes)
- Employment & Skills Programme Management & Participant Tracking
- Advanced Reporting & Data Visualisation Tools
- Commercial Property Database and Online Portal
- E-Newsletters & Online Surveys
- Events Management & Online Booking Portal

Evolutive is a highly configurable and scalable cloud-based system, able to be tailored to meet clients' needs initially and ongoing.

Pricing Model

The annual pricing for Evolutive is based on a site licence and the number of user licences required.

The annual Evolutive site licence includes:

- Initial training
- Unlimited helpdesk support via email and telephone
- Access to online webinars
- Software and database hosting backed up by a Service Level Agreement
- Online system documentation and guidance
- Ongoing system configuration
- Product upgrades and new versions

Licence Costs

Evoluteive allows a specific number of authorised users to be set-up and only those users can access the system. Each proposed user requires their own user licence.

Number of Users	Unit Cost (per annum)
1	£4,610
Additional user licences	£418

Partner Licence

Partner licences may be required where the system is implemented in a multi -partner environment, across different services. A partner licence allows specific teams/departments/services to restrict access to specific data or projects in the system.

£1,290 + VAT per annum

Volume Discounts

Volume discounts are applicable for organisations purchasing a large number of user licences:

Additional users beyond the highest tier continue at the lowest discounted rate.

Users	Price per user, per annum
Site licence and 1 user licence	£4,610
2-20	£418
21-30	£350
31+	£340

Partner Licences

Volume discount: purchases of 30 or more partner licences receive a 50% discount, per licence, per annum

Training

Initial training is provided as part of the Evolutive site licence, this consists of the following:

- Onsite training session bespoke to the client
- System Administration training for nominated staff
- System manual and user guidance documentation

Please see costs applicable for additional training:

Service	Cost
Webinar Session	£450
On-site Training (per session)	£995

Ongoing Support & Maintenance

A dedicated Account Manager is assigned to each client for initial and ongoing support.

Helpdesk support is also included within the annual Evolutive licence. The Helpdesk team are contactable via email and telephone Monday - Friday, 9am-5pm (excluding bank holidays).

We have a Service Level Agreement detailing an agreement between Alcium Software and the client for the provision of software support services. This document can be made available on request.

New software versions and product updates are also included as part of the annual licence.

Bespoke Development

Additional software development services may be requested by a client. Examples of bespoke development services include but are not limited to:

- Development & integration of online forms e.g. an online funding application form
- Development of APIs / web services
- Design and development of websites / online platforms
- Data migration services

In cases where bespoke development is requested, this would be scoped and quoted for on request following discussion with the client.

Development Description	Cost
Development (Daily Rate)	£1,200
Data Import (Daily Rate)	£1,200
Website development (Daily Rate)	£1,000
Property Data Collection Service (Daily Rate)	£500

NOTES

- All costs are exclusive of VAT.
- The minimum initial contract is for 12 months and is invoiced annually in advance. User licences can be increased at any time on a pro rata basis. All costs would be confirmed by a full proposal and amended to reflect individual client requirements.