Services Specification Summary

Services Guide for Services provided under G-Cloud

1. **Quality assurance and verification testing (Technical Specialists / Strategists)**

   Service features
   - Requirements Analysis for Cloud Services
   - Test Planning and Scenario construction
   - Advice on platform selection, test approach and methodology
   - Test execution, test report, recommendations and action plan
   - Cloud versions of FTTC FTTP and FF service testing
   - Data Modelling, conformance and correlation analysis
   - Specialism in GIS data fitness, Mapping and conformance verification
   - Modelling LTE, UMTS and GSM Mobile data and service coverage
   - Modelling WiFi service points

   Service benefits
   - Expose and remedy process and systematic faults
   - Quality Assurance
   - Prove Fitness for Purpose
   - Expose and remedy process and systematic faults
   - Prince 2 Practitioner Certified
   - ITIL Service Management Certified
   - Complements the VfM service to analyse M2C

   SCS has extensive experience working with Private and Public sector enterprises. Most especially in assurance roles working with Local Bodies to advise and assure services and work streams for Cloud based services.

2. **VfM and Procurement Support (Technical Specialists / Strategists)**

   Service features
   - Requirements Analysis
   - Analysis of VfM against Requirements and Outcomes
   - Devise Cloud Services Procurement and Evaluation Strategy
   - Measure and Analyse against Contracted Delivery and M2C
   - Check rates of L2C, T2R, P&B against outcomes
   - Import and analyse data from OMR, PR, PPME

   Service benefits
   - Quality Assure the Procurement Process
   - Prove Fitness for Purpose and evaluate MEAT
   - Benefit from SCS extensive Contract Management experience

   SCS has worked with a number of Local Bodies to produce Cloud Services procurement strategy and evaluation documentation and to assist in the selection of Cloud based services. SCS has also assisted with guidance on the procurement of several projects through the OJEU procurement process together with evaluation and service delivery monitoring and assurance.

SCS has extensive CM experience and can monitor and report on services delivery, continuing VfM and M2C conformance and assurance.

3. **Specialist Roles & Resourcing**

SCS can provide specialist resources highly skilled in the execution of the Cloud services and strategies outlined above. Resources can be provided at different SFIA levels, however, the minimum level required for defining the services strategies and processes are shown against each service and relate directly to the SCS Service Pricing guide.