Hostcomm remote visual assistance rate card

Pricing Plans

| OnSight Standard | OnSight Business |
|---|--|
| £40.00 | £45.00 |
| All features package for light/occasional use | Best value for everyday business use with no time limits |
| √ 300 minutes (then £0.24 pm) | ✓ Unlimited session minutes |
| \checkmark All features enabled by default | √ All features enabled by default |
| √ Admin console for session media | √ Admin console for session media |
| ✓ 5Gb Session media storage | √ 10Gb Session media storage |
| \checkmark Basic chat and email support | ✓ Priority email technical support |

OnSight Features

| Feature | Standard Business | |
|--|-------------------|--------------|
| Session video recording | ✓ | \checkmark |
| Image capture using remote device camera | ı √ | \checkmark |
| Annotations of images, all parties | ✓ | \checkmark |
| Live pointer during video | ✓ | \checkmark |
| Shared white board | \checkmark | \checkmark |
| Remote torch control | ✓ | \checkmark |
| Remote camera zoom control | ✓ | \checkmark |
| OCR - optical character recognition | \checkmark | \checkmark |
| Chat on session (optional Al Agent) | \checkmark | \checkmark |
| Face to Face video | \checkmark | \checkmark |
| SMS, Email session invite hyperlink | \checkmark | \checkmark |
| 3rd participant join | \checkmark | \checkmark |
| Notes capture | \checkmark | \checkmark |
| PDF Report generator | \checkmark | \checkmark |
| Google Maps with Area / distance tool | - | \checkmark |
| Typeform checklist guidance | - | \checkmark |
| Google Maps with Area / distance tool | - | \checkmark |

Feature

Standard Business

PDF Report generator

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