

Service Definition G-Cloud X Framework Services

Service Area	Definition
Technical Procurement Services	SJS Resourcing Ltd delivers technical consultancy services to support NHS and other public sectors organisations when procuring new systems, solutions and architecture. We provide technical leadership to create; specifications, finance models and high/low level designs; all managed by a technical project manager. We pride ourselves being vendor neutral, putting clients need first.
Technical Strategy & Business Case Services	SJS Resourcing Ltd provides end to end business case support and focuses on the technical elements, including hardware, software, licensing, tech-refresh, ongoing support. In addition, SJS Resourcing Ltd will produce associated financial modelling, to support all aspects of HMT Green Book 5 case model and tailoring the process and case content to address key stakeholder requirements.
Service Management	SJS Resourcing Ltd are experts in the management of IT infrastructure. We provide expert 1 st , 2 nd and 3 rd line capabilities providing customer centric support. Our certified engineers working alongside our ITIL based service desk enable us to be proactive and reactive enabling our customers to see immediate value in the partnership.
Deployment Support & Design Authority	SJS Resourcing Ltd offer a range of technical deployment and technical design authority services. We ensure that all solutions meet the key business requirements and we will provide specialist consultants with expert knowledge in hardware, software, licensing and networking, with the ability to be the design authority and provide technical leadership.
Health Check and Service Reviews	SJS Resourcing Ltd provides technical consultancy services to support the NHS and public sector organisations to review their current infrastructure and technology platforms. Specialist consultants provide expert knowledge in hardware, software, licensing and networking, with the ability to produce key findings, risk assessments and identify improvement initiatives to enhance the current service.
Managed Infrastructure Services	SJS Resourcing Ltd prides itself on providing first class support to manage and maintain your infrastructure. The services we provide align to ITIL best practice and are managed by certified practitioners. Our services are scalable and can be customised to suit all environments. We also have extensive knowledge/experience supporting critical NHS applications.
Security Monitoring, Support & Consultancy	SJS Resourcing Ltd's agile security solutions help organisations to better protect themselves from increasingly sophisticated cyber-threats. We undertake risk and vulnerability assessments, security improvement plans, cyber threat analyses, help you achieve your Cyber Essentials accreditation and provide on going cyber security managed services from our security operations centre.