

May 2024

# G CLOUD 14

## HSL Customer Support Services - Pricing

Hospital Services Limited  
Unit 11, Riverside Park  
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Raynesway, Derby  
DE21 7RW

[WWW.HSL.CO.UK](http://WWW.HSL.CO.UK)



HOSPITAL SERVICES LIMITED

## Pricing

Length of Service – 12 months minimum contract with 90 days advanced notice to cease. Termination can occur at any point after the completion of the initial service term. All that is required is 90 days' notice of termination of the service. Early termination of a service would incur the remaining balance of the service cost to be paid

Service	Cost per month/per Unit	Terms of Service
HSL Support Operations Centre (SOC User)	£60.00	12-month min contract

\*Scale Dependent on Complexity of Room

\*\*assuming continuity of service agreement without break

## Additional Pricing

HSL Health Tech Support Service G-Cloud 14		
Description	Price	Comments
Installation/Implementation basic (1 person 1 visit)	£695.00	one day
Installation/Implementation basic (2 people 1 visit)	£995.00	one day
Installation/Implementation - Technical	£ 1,195.00	Covers cloud technologies when not included in the service
Project Management (PRINCE2/Agile)	£ 1,195.00	
Training - on site per day	£795.00	maximum of 6 x 1 hour sessions
Integration Support - 1/2 day	£695.00	where custom integration is needed
Service Desk (where not included with the service)	£695.00	per year
Service Desk - ad hoc	£60.00	per hour, one hour minimum