Get the Most out of Microsoft 365

G-Cloud 14 Service Definition Document

Appetite

Introduction

This Service Description document is supplementary to the G-Cloud 13 service listings for each individual Appetite for Business service published on the Digital Marketplace, including the short description, features, benefits and our answers to all detailed questions.

The Service Description document is intended to give an overview of our company and our capabilities, allowing you to see how each of our individual services sits within a wider set of capabilities that we offer for a range of technologies and products.

Therefore, this Service Description document accompanies all our G-Cloud 13 Cloud Support (Lot 3) services; however, the pricing and terms and conditions documents are specific to each of the services listed.

This document includes:

- Overview of Our Company
- Summary of Our Delivery Approach and our G-Cloud 13 Cloud Support Services
- Complete set of Service Descriptions for each individual service offered via G-Cloud 13 Framework
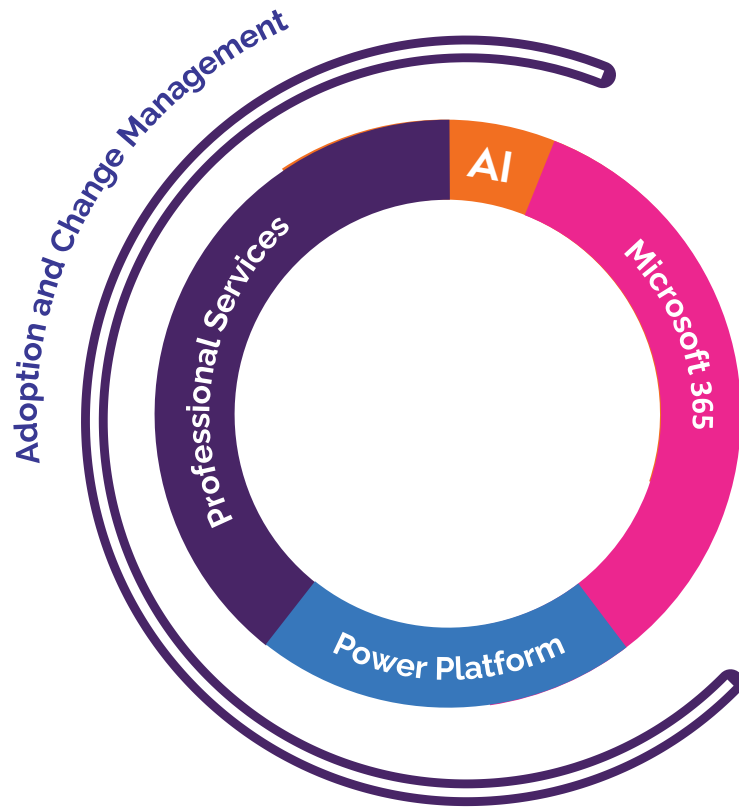
Get the Most out of Microsoft 365

We adhere to several elite standards, giving you the confidence that you are working with a partner who strives to be the very best, by continuously improving our management systems and processes. We work to the highest possible standards.

To date we have gained:

Microsoft **Solutions Partner**

Modern Work

Microsoft
Service Adoption Specialist

Aquaforest
Searchlight TAGGER
ONBOARDING CONSULTANCY

CYBER ESSENTIALS CERTIFIED

CYBER ESSENTIALS CERTIFIED PLUS

disability confident
COMMITTED

Learning & Performance Institute
Accredited Learning Technologies
Provider **Gold Standard**

ISO
9001:2015

ISO 27001 Certified
Information Security Management System

Our Overall Proposition

Professional Services

Technical Consulting	Dynamics 365	Cloud Readiness	Demos	Value Calculation
Migration	Cloud Support			

Microsoft 365

Azure AD	Licensing	EndPoint Management	Cloud App Security	Microsoft Teams
SharePoint Development	Threat Protection	Email Migration	InTune	

AI

Copilot

Power Platform

PowerApps	Power BI	Power Automate
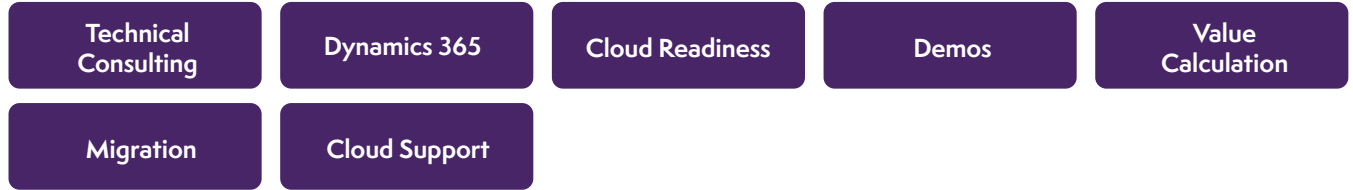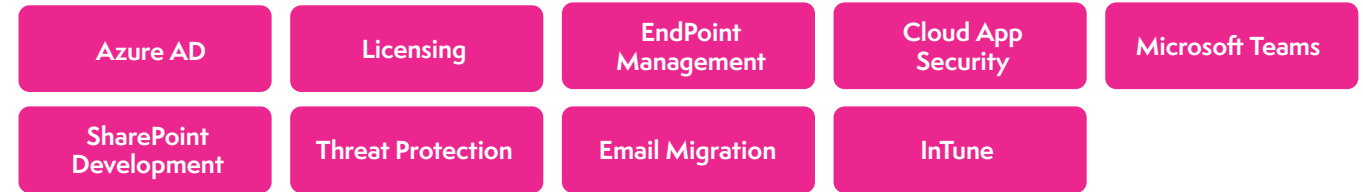
Adoption and Change Management

End User Profiling	End User Communications	End User Education	Adoption Review