

G-Cloud 14

Service Definition Document

NHS DTAC Consultancy Support

May 2024 v 1

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Introducing CSS Assure

At CSS Assure we are passionate about cyber and data security, and channel this passion, and extensive skills and experience, to ensure the safe and secure use of your digital health technology.

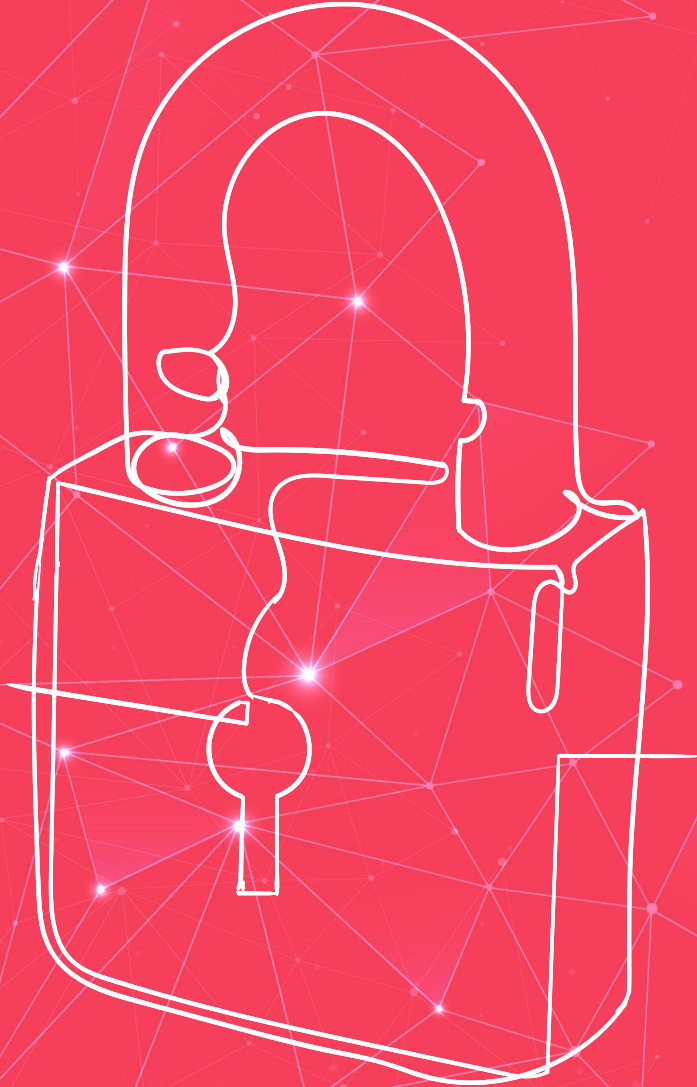
We specialise in the development and implementation of organisational data protection and cyber security compliance programmes, as well as providing DSPT and DTAC support.

Key facts

- Established in 2016
- Highly experienced tactical teams based in strategic locations across the UK, EU and USA.
- Support clients across a range of sectors including the NHS and wider healthcare sector, public sector, education, social housing, national infrastructure, professional services and financial services.

Accreditations





NHS DTAC Consultancy Support

Highly experienced data protection and cyber security experts, who assist medical supply companies, NHS trusts and other organisations operating within the UK health sector. We provide holistic services for all elements of the DTAC and DSPT compliance, while enhancing data protection and cybersecurity measures.

Key features:

- Compliance with DTAC standards
- Compliance with DSPT including undertaking gap analysis
- Strengthening data protection and cybersecurity measures.
- Personalised guidance and support
- Cyber Essentials/ Cyber Essentials+ consultancy services
- ISO27001 consultancy services
- DPO services
- Three pillars of technical compliance: data protection/cyber and legal
- Incident Response training and exercises
- Penetration testing

Key benefits:

- Ensure data transfer processes are secure, auditable, and compliant
- Safeguard sensitive patient information.
- Risk mitigation for your organisation
- Providing practical strategies and actionable insights to streamline your compliance efforts
- Direct access to end-to-end data, cyber and legal compliance and support
- Ensures full compliance with Cyber Essentials Plus requirements
- Ensures full compliance with ISO 27001 requirements
- Protecting patients, clients, staff & suppliers
- Preserving strategic reputation
- Protecting strategic private and public partnerships
- Protecting sensitive research & development projects

Case study

Overview

We supported our client in submitting an NHS DTAC to allow it to provide its app and online portal product to the UK medical market. CSS Assure ensured compliance in the Data Protection and Cyber sections of the DTAC requirements before submission.

Actions taken

From a cyber security perspective, we undertook an identification and gap analysis of the client's existing policies and controls utilising industry best practice (NCSC, NIST, CIS frameworks) and accreditation standards.

From a data protection perspective we undertook:

- Identification of patient data types and their sensitivity levels.
- Mapping of data flows within the products/systems.
- Identification of privacy and security risks.
- Assessment of compliance with data protection regulations and the Data Security and Protection Toolkit (DSP).
- Analysis of potential privacy impacts.
- Evaluation of existing security measures.
- Identification of gaps in data protection practices.
- Made recommendations for risk mitigation (within DSP findings).

Result

Our client achieved DSP toolkit certification following the successful submission of the DTAC (data protection and cyber sections) which included drafting a DPIA.





NHS DTAC Consultancy Support

Available training

CSS Assure provide a broad range of tailored training including, in relation to:

- Data Protection
- Cyber Awareness
- Incident Response: Planning, testing and simulation
- DSPT controls

We provide a range of half day and full day sessions and can be held remotely through a digital platform, or on-site, face to face with your audience.

All training will be developed in line with your requirements and objectives, following scoping with your team.

Cost will be agreed on a case by case basis, depending on the scope of the training requirements.

Other available services

CSS Assure offers a broad range of additional cyber and data protection services to complement our DTAC offering:



Penetration testing



Vulnerability management



Security architecture review



Advanced monitoring and response



Phishing and security awareness



Risk and maturity audit



Issue management helpline



Training



Data protection lawyers



Data protection officer services

Service delivery

All of the key information you need to access our services is set out below.



Accessing the service

To access our services, please contact a member of our team on:

T: 0333 305 0613

E: info@cssassure.com

Web enquiry form: [Click here](#)

We are open Monday – Friday (excluding bank holidays) 09:00 – 17:30



Pricing information

Our daily fee for consultancy services is £1100 per day (excluding VAT).

We will be pleased to discuss alternative fee arrangements, such as fixed fees for a project or piece of work, upon discussion and appropriate scoping.



Providing the service

Following instructions, you will be supported by a highly experienced consultant with the appropriate experience and skill-set to fulfil your requirements and achieve high quality results.

Your allocated consultant will be available Monday-Friday, 09:00 – 17:30 to provide support.



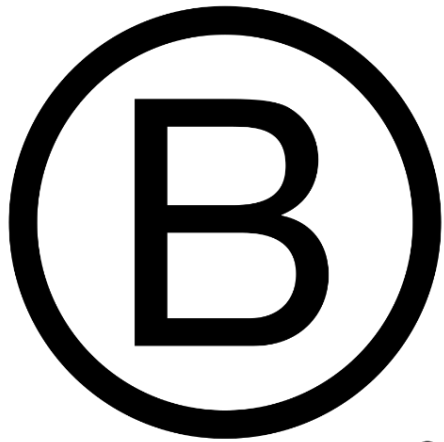
Quality in service

CSS Assure is ISO9001 Quality Management accredited, ensuring a high quality service provision throughout.

CSS Assure is also ISO27001 and Cyber Essentials Plus certified meaning we are working to high security standards at all times.

Work undertaken by our consultants is overseen by our board/senior management team.

Certified



®

Corporation

A business for good

As a part of the Ampa group of companies, CSS Assure is proud to have achieved the prestigious B Corp certification.

B Corp certification is given to businesses that meet high standards of verified social and environmental performance, public transparency and legal accountability to balance profit and purpose.

This accreditation marks years of effort to develop our organisation, including a rigorous review of each and every aspect of our business.

Becoming 'B Corp certified' reflects the work we have done to become a truly purpose-led and responsible business. Now that we have this accreditation, we're recognised as a business for good; we're part of a global movement of companies that meet the highest levels of social and environmental standards.

We are one of very few professional services group to achieve the accreditation.

We're proud to be part of Ampa.

The UK's leading group of legal and professional services companies with a shared purpose: to unlock potential wherever we see it.

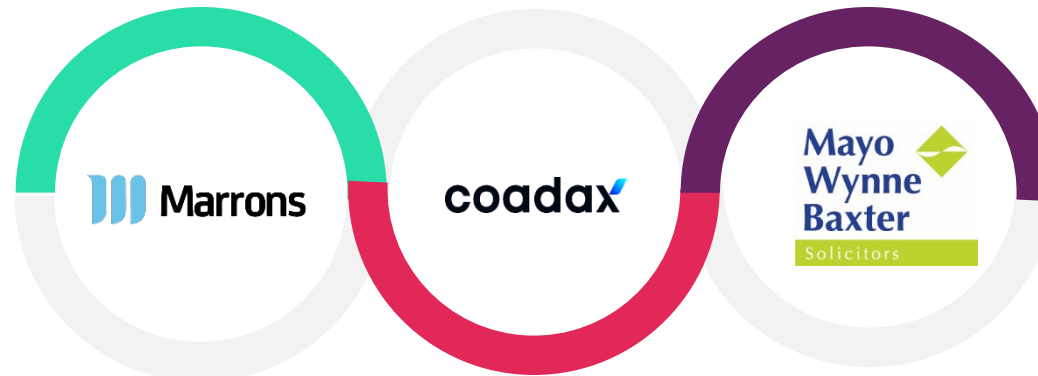


International cyber security, data protection and risk management consultancy.

Full-service law firm providing professional legal advice for life and business.

National claimant consumer law firm that helps people and their families.

National law firm specialising in uninsured loss recovery for businesses.



Expert design, planning and development consultancy.

Strategic advisory services designed for ambitious businesses & individuals.

Award-winning Sussex-based law firm.



Thank You

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