



**CHR Solutions**

Experts in capability-driven transformation



# G-Cloud 14 Service Description

**Public Sector Product Management and Delivery Consultancy Service**

# About CHR Solutions

## **A team of experts trusted by government and public sector**

CHR Solutions brings together highly recognised digital capability experts from UK government and the public sector offering a wealth of expertise right across our range of services and solutions, and an extensive track record of solving the capability challenge at the heart of large-scale transformation programmes

This depth of experience gives us the confidence and agility to tackle even the most intricate assignments, adapting to evolving needs and delivering optimal outcomes for our clients, acting as critical friends and deploying our programmes and interventions in a flexible and integrated fashion



# What we do

As the expert in capability-driven transformation, we deploy a range of integrated bespoke product and services across the full attraction, development and retention capability cycle



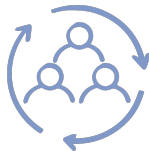
## Digital Academy

Leadership Development  
Training Programmes  
Contextual Coaching



## Talent Management

Talent Acquisition  
Assessments  
Workforce Data



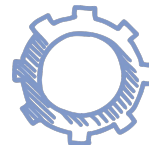
## Communities of Practice

Internal Development and Support  
Knowledge Sharing  
Employee Retention



## Communications and CX

Employer Brand  
Customer Experience Marketing  
Communications & Engagement



## Technology Solutions

Technology Strategy  
Technology Build  
Technology Support



## Programme Support

Service Design  
User Research  
Advisory Services



# Our integrated approach

We design and deliver integrated solutions tailored to user needs, from strategy to technology, and cultivate the values and capabilities necessary to create agile organisations that deliver value to citizens now and in the future.



# How we add value to our customers

We help public sector organisations attract, nurture, and retain the best talent, while delivering cost-effective solutions that prioritise citizen-focused services

We focus on bridging the skills gap in digital public services by providing responsive and effective skills development, career progression, and digital transformation solutions

Our unique expertise and long-standing experience of capability-driven transformation provides organisations with tailored solutions to address challenges



# Public Sector Product Management and Delivery Consultancy Service



# Service definition

CHR Solutions introduces the Public Sector Product Management and Delivery Consultancy Service, tailored to enhance and streamline product management and delivery across the UK public sector.

This specialised consultancy service is designed for product managers, product delivery teams, portfolio managers, business analysts, delivery managers, programme delivery managers, and service owners.

Our consultancy aims to optimise product lifecycle management, improve delivery efficiencies, and ensure that public sector projects and services meet their strategic objectives and deliver value to the public.



# Features

- Comprehensive product management support
- Enhanced product delivery frameworks
- Strategic support for portfolio managers to align with organisational goals
- Dedicated business analyst support to provide deep insights and strategic guidance to enhance decision-making and product alignment with user needs
- Support for delivery managers with tools and strategies to manage complex delivery timelines, resource allocation, and stakeholder communication effectively
- Consultation for programme delivery managers to oversee multiple projects, ensuring integration and coherence across programmes to meet strategic objectives
- Guidance for service owners to manage and enhance the lifecycle of services, ensuring they continuously meet user requirements and achieve high satisfaction levels

# Benefits

- Enhanced coordination and efficiency in managing product and service lifecycles from inception to delivery and beyond
- Strong alignment of product and service portfolios with public sector strategic goals, ensuring investments are targeted and impactful
- Adoption of Agile methodologies enhances flexibility, responsiveness, and speed in product development and delivery, adapting quickly to changing requirements
- Optimised allocation and use of resources across projects and programmes, reducing waste and increasing return on investment
- Improved communication and engagement strategies ensure that all stakeholders are aligned and satisfied with the product and service outcomes
- Data-driven insights and analytics support better decision-making processes, enhancing the effectiveness of product strategies and delivery.
- Encouragement of innovative approaches and continuous improvement within product teams, fostering a culture of creativity and proactive problem solving





# Selection of our customers

To date a substantial number of UK government departments and public sector organisations have trusted us to solve their capability challenges and maximise opportunities



Government  
Digital Service



Health Research  
Authority



Homes  
England



Scottish  
Government  
Riaghaltas  
na h-Alba



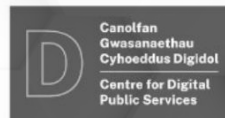
Department for Levelling Up,  
Housing & Communities



Birmingham  
City Council



Cabinet Office



Maritime &  
Coastguard  
Agency





# Thank you

Contact  
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Service  
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