



CHR Solutions

Experts in capability-driven transformation



G-Cloud 14 Service Description

Local Government Digital and Data Capability Building

About CHR Solutions

A team of experts trusted by government and public sector

CHR Solutions brings together highly recognised digital capability experts from UK government and the public sector offering a wealth of expertise right across our range of services and solutions, and an extensive track record of solving the capability challenge at the heart of large-scale transformation programmes

This depth of experience gives us the confidence and agility to tackle even the most intricate assignments, adapting to evolving needs and delivering optimal outcomes for our clients, acting as critical friends and deploying our programmes and interventions in a flexible and integrated fashion



What we do

As the expert in capability-driven transformation, we deploy a range of integrated bespoke product and services across the full attraction, development and retention capability cycle



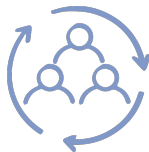
Digital Academy

Leadership Development
Training Programmes
Contextual Coaching



Talent Management

Talent Acquisition
Assessments
Workforce Data



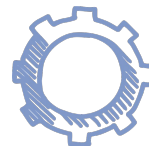
Communities of Practice

Internal Development and Support
Knowledge Sharing
Employee Retention



Communications and CX

Employer Brand
Customer Experience Marketing
Communications & Engagement



Technology Solutions

Technology Strategy
Technology Build
Technology Support



Programme Support

Service Design
User Research
Advisory Services



Our integrated approach

We design and deliver integrated solutions tailored to user needs, from strategy to technology, and cultivate the values and capabilities necessary to create agile organisations that deliver value to citizens now and in the future.



How we add value to our customers

We help public sector organisations attract, nurture, and retain the best talent, while delivering cost-effective solutions that prioritise citizen-focused services

We focus on bridging the skills gap in digital public services by providing responsive and effective skills development, career progression, and digital transformation solutions

Our unique expertise and long-standing experience of capability-driven transformation provides organisations with tailored solutions to address challenges



Local Government Digital and Data Capability Building



Service definition

CHR Solutions provide expertise to support the public sector build capacity and develop its digital and data capabilities.

Our teams combine experience across talent management, user centred design and platform development.

We collaborate with public sector teams to deliver recruitment services that help lift the perception of working in local government and raise awareness of the career opportunities available.



Features

- Conduct contextual enquiry through performing a Discovery
- Run quantitative regional benchmarking analysis
- Follow Government Digital Service (GDS) service standards
- Service journey mapping
- Facilitate co design workshops
- Explore feasibility of hypotheses through Alpha prototype testing
- Steward and support Digital and Data profession communities of practice
- Audit existing technology platforms and explore open source solutions
- Co develop communications strategy with inhouse teams
- Embrace agile working through regular show and tells and retro's

Benefits

- Expertise of talent management from across private and public sector
- Optimise workflow to reduce time to hire
- Align senior stakeholders around the problem space
- Rapid service prototyping
- Cocreate performance framework, identifying performance metrics



Selection of our customers

To date a substantial number of UK government departments and public sector organisations, have trusted us to solve their capability challenges and maximise opportunities



Government
Digital Service



**Health Research
Authority**



Homes
England



Scottish
Government
Riaghaltas
na h-Alba



Lambeth

ofgem



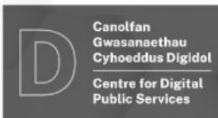
Department for Levelling Up,
Housing & Communities



Birmingham
City Council



Cabinet Office



Maritime &
Coastguard
Agency





Thank you

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