



**CHR Solutions**

Experts in capability-driven transformation



# G-Cloud 14 Service Description

**Kanban and Forecasting Course**

# About CHR Solutions

## **A team of experts trusted by government and public sector**

CHR Solutions brings together highly recognised digital capability experts from UK government and the public sector offering a wealth of expertise right across our range of services and solutions, and an extensive track record of solving the capability challenge at the heart of large-scale transformation programmes

This depth of experience gives us the confidence and agility to tackle even the most intricate assignments, adapting to evolving needs and delivering optimal outcomes for our clients, acting as critical friends and deploying our programmes and interventions in a flexible and integrated fashion



# What we do

As the expert in capability-driven transformation, we deploy a range of integrated bespoke product and services across the full attraction, development and retention capability cycle



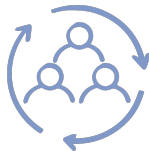
## Digital Academy

Leadership Development  
Training Programmes  
Contextual Coaching



## Talent Management

Talent Acquisition  
Assessments  
Workforce Data



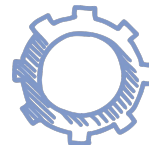
## Communities of Practice

Internal Development and Support  
Knowledge Sharing  
Employee Retention



## Communications and CX

Employer Brand  
Customer Experience Marketing  
Communications & Engagement



## Technology Solutions

Technology Strategy  
Technology Build  
Technology Support



## Programme Support

Service Design  
User Research  
Advisory Services



# Our integrated approach

We design and deliver integrated solutions tailored to user needs, from strategy to technology, and cultivate the values and capabilities necessary to create agile organisations that deliver value to citizens now and in the future.



# How we add value to our customers

We help public sector organisations attract, nurture, and retain the best talent, while delivering cost-effective solutions that prioritise citizen-focused services

We focus on bridging the skills gap in digital public services by providing responsive and effective skills development, career progression, and digital transformation solutions

Our unique expertise and long-standing experience of capability-driven transformation provides organisations with tailored solutions to address challenges



# Kanban and Forecasting Course

part of CHR's Digital Academy



# Digital Academy

## Leadership Development

- Digital Leadership learning opportunities
- Strategy development support
- Leadership coaching

## Training Programmes

- Digital Skills Training
- Tailored Learning Paths
- Skills Development for all grades
- Certified Professional training courses

## Continuous Improvement

- Assessments and Continuous Improvement
- Integration of learning pathways



## Contextual Coaching

- In-situ Digital Skills Coaching
- Tailored support for teams
- Advanced Outcome Focused workshops

## Apprenticeships

- Apprenticeship Programme development
- Apprenticeship support
- National guidance



# Service definition

The Kanban and Forecasting Course, offered by CHR Solutions, provides a deep dive into the principles and practices of Kanban, designed for individuals looking to enhance their understanding and application of flow theory in professional settings.

Through a blend of theoretical concepts and practical exercises, delivered face-to-face or online, participants will gain the knowledge and tools needed to optimise workflow, improve efficiency, and enhance predictability in their projects, services, products and organisational processes.

The course employs a mix of lectures, interactive discussions, group exercises, and real-life case studies to ensure a comprehensive and engaging learning experience.

Participants will have the opportunity to apply concepts learned in practical scenarios, facilitating immediate applicability to their work contexts.





# Features

- Kanban: understand the practices, origins and theory behind Kanban
- Define a workflow: The Definition of Workflow (DoW) and visualisation
- Pull systems: learn the importance of limiting Work in Progress (WIP)
- Flow metrics: gain an understanding of Little's Law and key measures
- Forecasting: apply probabilistic forecasting to answer "when will it be done?"
- Manage workflow: understand flow impediments and how to manage them
- Continuous improvement: use Theory of Constraints to improve a workflow
- Getting started: learn how to implement Kanban using STATIK
- Scaling flow: manage flow at scale using portfolio Kanban
- Using Kanban and Scrum: understand how Kanban and Scrum compliment each other

# Benefits

- Improves forecasting accuracy
- Facilitates better decision-making with data-driven insights
- Strengthens team collaboration and communication
- Encourages continuous improvement and innovation
- Develops leadership skills within team environments
- Increases productivity through streamlined processes
- Fosters a proactive approach to problem-solving
- Promotes a deeper understanding of customer needs
- Cultivates a culture of transparency
- Optional PK1 Certification



# Selection of our customers

To date a substantial number of UK government departments and public sector organisations have trusted us to solve their capability challenges and maximise opportunities



Government  
Digital Service



Health Research  
Authority



Homes  
England



Scottish  
Government  
Riaghaltas  
na h-Alba



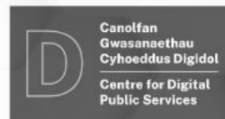
Department for Levelling Up,  
Housing & Communities



Birmingham  
City Council



Cabinet Office



Maritime &  
Coastguard  
Agency





# Thank you

Contact  
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Commercial  
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