



G-Cloud 14 Framework

Cloud Support

Cloud Support

Cloud Maturity Assessment

SERVICE DEFINITION DOCUMENT

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1. Document Management

1.1. Revision History

Document	Date	Version	Status
Cloud Maturity Assessment Service	April 2024	1.0	Approved

1.2. Approval and Sign Off

Role	R	A	C	I
Head of Enterprise Architecture		X		
Enterprise Architecture	X		X	
Solution Architecture			X	X
Technical Design Authority				X
Sales & Marketing Director		X		

2. Overview

Our Cloud Readiness and Maturity Assessment Service offers a swift, comprehensive review of your organisational and technological landscape, enhanced by best-practice strategies for optimising cloud integration. Rather than engage in lengthy preliminary discovery, we collaborate closely to identify and act on immediate gains, rapidly initiating parallel workstreams to ensure you start benefiting from cloud solutions without delay.

3. Features and Benefits

- **Critical Infrastructure Analysis:** Our experts evaluate your technology assets to pinpoint mission-critical systems and identify outdated elements suitable for cloud migration, ensuring optimal resource allocation and service continuity.
- **Dynamic Strategic Workshops:** Through concise, targeted workshops, we explore short- and medium-term business objectives that can be achieved by leveraging advanced cloud technologies, enhancing your competitive edge.
- **Comprehensive Requirements Definition:** We define precise functional and non-functional criteria to determine your ideal technological framework, focusing on performance, scalability, resilience, and continuity, with a strong emphasis on the specific needs of your application, integration, and data management.
- **Digital Strategy Insights:** We gain insight into your digital strategy, examining how your interactions with internal teams, suppliers, partners, and the public will evolve, facilitating a seamless digital transformation.
- **In-depth Security and Compliance Review:** Our thorough assessment of your data security, information assurance, and compliance policies ensures that your transition to the cloud is protected against vulnerabilities and compliant with existing regulations.
- **Strategic Cloud Roadmap Development:** We provide a detailed, actionable roadmap to guide your cloud adoption and optimisation strategy, designed to streamline processes and maximise technological investments.

4. Pricing

All rates associated with our Cloud Maturity Assessment Service can be found in the accompanying pricing and SFIA documents.

5. Terms & Conditions

Please see our separate Terms and Conditions document for this service.

6. About SPG

SPG helps by building technology enabled solutions for your business based not only on today's ubiquitous platforms but also through established strategic partnerships with a number of innovative and unique vendors and organisations. Our consultancy services span a wide-ranging portfolio, providing clients with a trusted partner to help with end-to-end technology, business enablement and transformation services. Our multi-disciplined teams deliver throughout the project lifecycle from design to development, deployment and end state management.

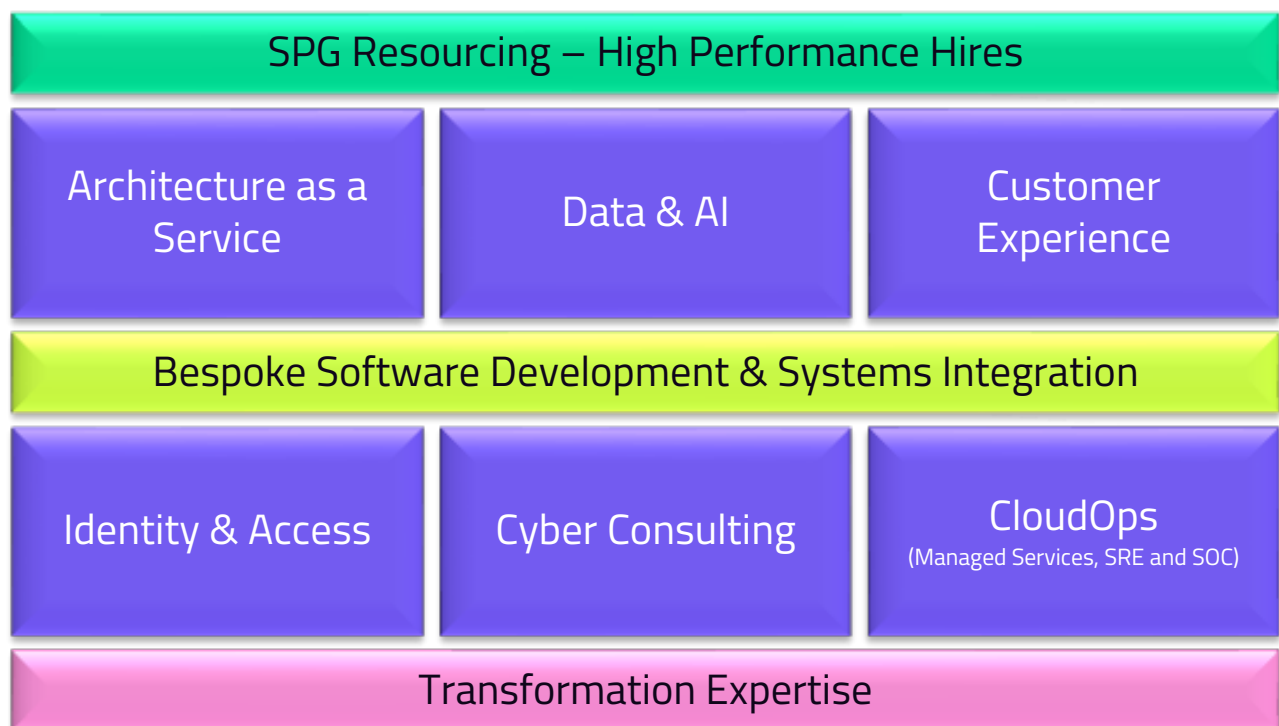


Figure 1- The SPG Ecosystem

At the top of our ecosystem sits **SPG Resourcing**, a cornerstone subsidiary of our Group companies focused on the acquisition and mobilisation of top-tier talent. The individuals acquired through this channel are critical, as they carry the expertise and innovative drive needed to manage and implement all other technological services with a high degree of efficacy, both for SPG internally, and for our clients.

Adjacent to this is our **Architecture as a Service**, which offers clients adaptable and scalable technology architecture solutions, tailor-made to accommodate evolving business demands. This service provides the essential underpinnings for all technological functions, ensuring that foundational structures support future innovations and integrations within the organisation.

Data & AI, a pivotal block within the framework, leverages cutting-edge analytics, machine learning, and comprehensive data processing to distil actionable insights and propel business intelligence forward. This component is instrumental in sharpening decision-making processes,

optimising operational efficiencies, and personalising customer interactions – all while harnessing the latest developments in Artificial Intelligence.

Equally crucial is the **Customer Experience** module, which concentrates on sculpting and refining the customer journey across various interaction points. By harnessing technology to enrich customer engagements, this segment works to elevate satisfaction, foster loyalty, and customise the user experience.

Central to the framework is **Bespoke Software Development & Systems Integration**. This involves crafting custom software solutions that are specifically designed to meet the unique requirements of the business, coupled with the integration of disparate systems and technologies to ensure cohesive operation across diverse platforms and environments – a key part of any technology enabled transformation.

Our **Identity & Access** management function safeguards user identities and governs access to critical resources throughout the organisation. This capability is vital for maintaining robust security protocols and adherence to regulatory compliance, employing Identity Governance and Administration (IGA), Cloud Privileged Access Management (CPAM) and Governance, Risk and Controls (GRC) tools to secure and streamline access control.

Cyber Consulting offers specialised guidance on securing digital assets, safeguarding network infrastructures, and maintaining compliance with stringent cybersecurity standards. This expertise is essential for identifying potential vulnerabilities, deploying defensive measures, and managing ongoing security operations effectively.

CloudOps includes 24x7 managed services, site reliability engineering (SRE), and security operations centre (SOC) functions, focusing on the management, optimisation, and security monitoring of cloud-based resources. This ensures that cloud infrastructures are not only performant but also resilient and secure under various operational demands.

Lastly but not least, our **Transformation Expertise** embodies the capacity to drive and implement profound change across both technological and business environments. This block capitalises on digital innovations to revolutionise business operations, enhance efficiencies, and forge new value propositions, ensuring the organisation remains at the cutting edge of technological advancement.



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