Pricing Document: Software Support and Development Services

Thank you for considering BI Management Consultants Ltd for your software support and development needs. Below are our pricing options for our range of services tailored for small businesses in the United Kingdom.

1. Software Support Services

Our software support services are designed to assist businesses in maintaining the performance, reliability, and security of their software systems.

- **Basic Support Package: £12k per month**
  - Remote technical support during business hours.
  - Software updates and patches.
  - Limited bug fixing support.

- **Advanced Support Package: £25k per month**
  - Remote technical support 24/7.
  - Priority response for critical issues.
  - Regular performance optimization.
  - Comprehensive bug fixing support.

2. Software Development Services

Our custom software development services are tailored to meet the unique requirements of your business, helping you leverage technology to drive growth and efficiency.

- **Custom Development: £120 per hour**
  - Requirement analysis and consultation.
  - Design and development of custom software solutions.
  - Testing and quality assurance.
  - Deployment and ongoing maintenance.

- **Project-Based Pricing:** Contact us for a personalized quote based on your specific requirements and project scope.

3. **Additional Services**
   - **Consultation Services: £120 per hour**
     - Expert advice and guidance on software-related matters.
     - Strategic planning for software development and implementation.

4. **Get in Touch**

If you have any questions about our pricing options or would like to discuss your specific requirements in more detail, please don't hesitate to contact us at ray@biconsultants.co.uk. We're here to help you find the right solutions for your business needs.

5. **Terms and Conditions**

Please note that prices are subject to change and may vary depending on the scope and complexity of the project. All services are subject to our Terms and Conditions, which will be provided upon engagement.