



Vertical Structure Ltd

Service definition document

Application support ASUP

Business process improvement BPRE

Business risk management BURM

Enterprise and business architecture STPL

Incident management USUP

Information assurance INAS

Information content authoring INCA

Information governance IRMG

Information security SCTY

IT infrastructure ITOP

IT management ITMG

Learning delivery ETDL

Learning design and development TMCR

Network design NTDS

Penetration testing PENT

Security administration SCAD