



G-CLOUD 14 – PRICING AGREEMENT

Framework Reference No. RM1557.14

G-Cloud 14

Pricing Agreement

1. Servent Professional Services Pricing Guidelines

The notes below should be read in conjunction with the Servent rate card:

1.1. Pricing Note

The Servent services contained in G-Cloud 14 Lot 3 Cloud Support Services have an element of scale, agility, and flexibility in terms of scope. Pricing can only be determined in relating to the Contracting Authority's environment, infrastructure, skills, and desired outcomes. As such, an initial scoping and discovery activity will be undertaken to determine resource profiles required and pricing for any given Call-Off request. Please refer to our G-Cloud SFIA rate card, which will be used to determine all Time and Materials delivery prices. Specific requirements and fixed price arrangements will be subject to a specific quotation. Please note that all fixed price engagements will include a premium to account for risk and contingency.

1.2. Ordering Process

As discussed above, a discovery process is required to determine an accurate price and resource profile. Where Servent has been selected as the appropriate supplier available on G-Cloud, we will work with the Contracting Authority to discuss requirements and produce a G-Cloud Call-Off Order Form that describes timescales, dependencies, deliverables, etc. and commits a price. The G-Cloud Call-Off Order Form can then be formally issued and signed by both parties, subject to respective procurement policies and processes. Once a signed Order Form and purchase order has been received, work can be scheduled.

1.3. Contacts

For further information concerning this, or any other Servent Cloud Services offerings available through G-Cloud, please contact: g-cloud@servent.co.uk

