

Primary Care IT Limited

Service Definition Document

OneAnalytics

OneAnalytics gives practices a set of comprehensive and unique dashboards, to support patient care and enhance practice processes.

Benefits

- Quickly identify health inequalities using Core20Plus5 as well as high risk patients
- Easily see patients that need recalling for QOF
- Monitor performance for IIF
- See financial performance for IIF
- Identify patients who are overdue blood monitoring for their medication
- Find patients who are not coded properly to ensure patients receive the care they need
- Monitor team members performance on QOF markers
- Pull-out high-risk patients and see who needs to be reviewed by your pharmacist or social prescriber

The data within the dashboards is updated monthly in order to offer an up-to-date overview of the different channels within your practice to help manage delivery of care.

All your data is securely managed and stored within servers that are compliant with the NHS Digital data protection standards

Testimonial “OneAnalytics has literally saved two patients’ lives today – identifying patients who were dangerously overdue their monitoring and had slipped through the net, thank you so much”. GP Surrey.

Primary Care IT subscription

Templates, protocols, searches and documents for EMIS Web and SystmOne. Local enhanced services incorporated into our suite of tools. Built by GP partners for GPs and their teams

Benefits

For GP teams

- Ensure payment for locally enhanced services
- CQC searches and tools
- Tools to allow admin teams to answer clinical questions
- Ensure accurate coding of care to allow payment
- Time saving tools for all team members

For patients

- Time released for better care
- More of care delivered with first visit
- Standardised high-quality care in keeping with local guidance
- Important quality markers pointed out to clinicians
- Improved patient safety
- Quality care plans received

Commissioners

- Get referral pathways and local guidance seen within GPs clinical system during their usual workflow
- Specific pathway development to drive local priorities
- Standardised data entry and reporting across all practices to aid PCN development

Clinicians

- Streamlining of data entry and data quality checking
- Automate repetitive tasks
- Highlight relevant evidence
- Enable delegation of tasks to other team members
- Pre-made audits for CPD

Enhanced package includes:	Professional package includes:
All templates	All enhanced features
Locally enhanced services scoping and localisation	Either document management OR OneAnalytics
OneResults and OneMonitoring	Local guidance and medicines management built into toolset
OneLaunchers	Bespoke pathway development
OneRecall	
Training programme	

Pre-Triage Process

Guide receptionists through a bespoke and concise process to help direct patients to the most appropriate service.

Build in signposting to additional roles or local schemes e.g., minor eye conditions with opticians

Provides clinicians with a history of the presenting complaint to save time during consultations.

Benefits

- Ensure patients get to the right team member first time
- Signpost to community pharmacy for appropriate conditions utilising CPCS
- Make full use of any supporting schemes your CCG/PCN may have in place
- Save consultation time as the history of the presenting complaint has already been logged
- Provide consistency for the reception team and patients
- Minimise training needs for new staff
- The entire process has been created and is regularly updated and reviewed by practicing GP partners

We are now on GP IT Futures:

- You can receive central funding for our subscription
- We have been through a rigorous assurance process
- Primary Care IT Ltd is approved by NHS Digital as a productivity solution
- We provide clinically safe and useful digital and data solutions

Testimonial “All going very well at the moment with the pre-triage process. Everyone loving it and very happy patients” Practice manager, Surrey.

Consultancy Services

Primary Care IT provide a range of consultancy services to support General Practices, federations, CCGs, and ICS regions in the UK

We improve patient experience, workflow and outcomes, workforce efficiency and practice productivity by optimising EPRs such as EMIS (EMISWeb) and TPP (SystemOne) and providing data and analytics solutions.